

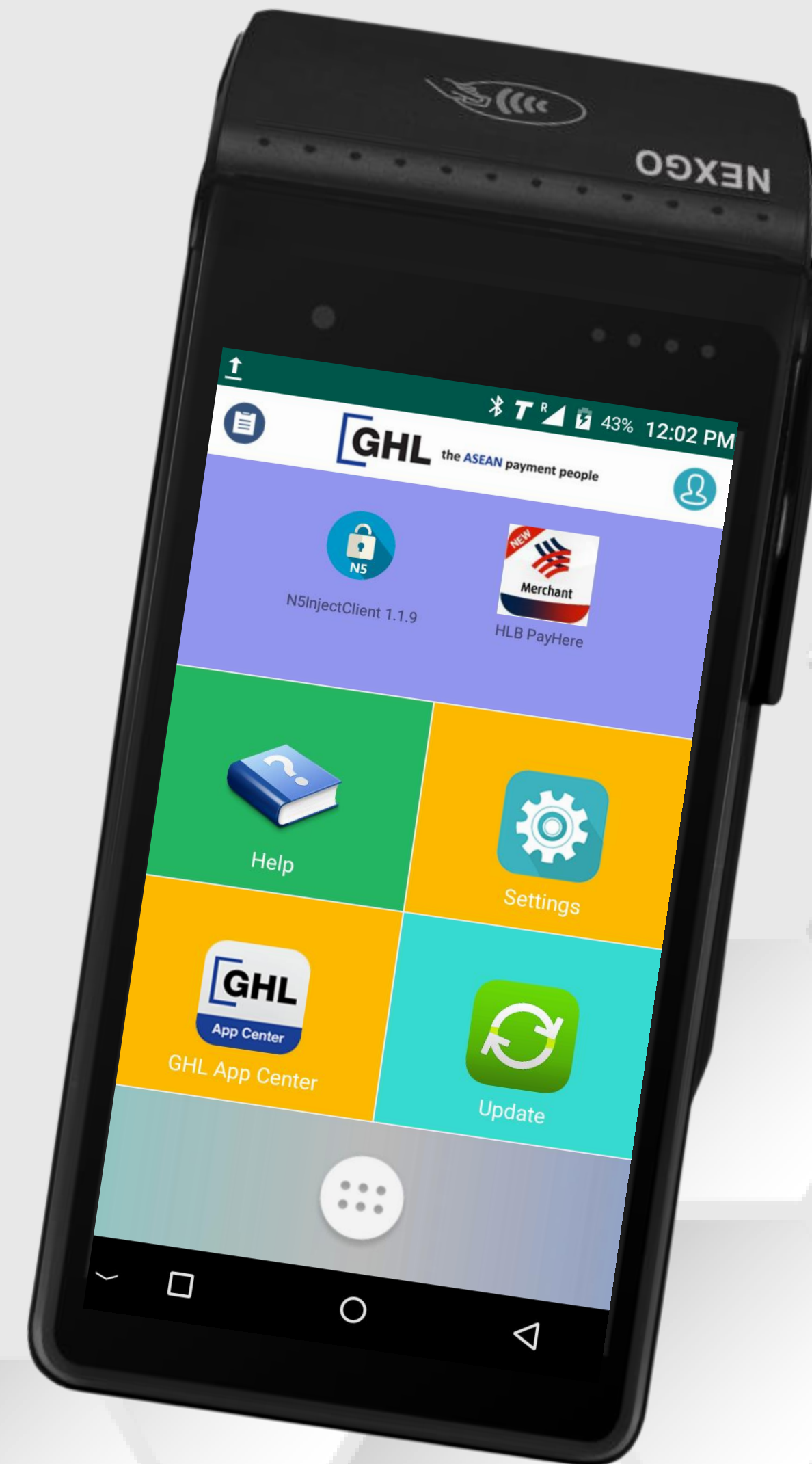


TERMINAL USER GUIDE

Loyalty | Points Inquiry & Redemption

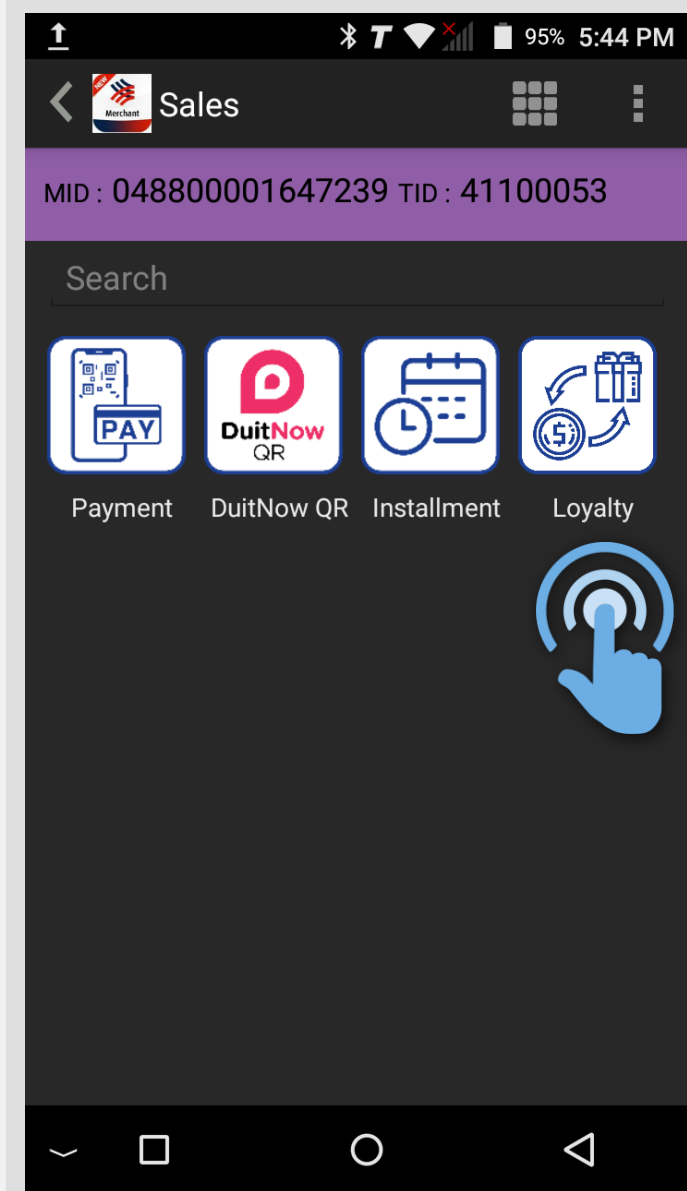
HONG LEONG BANK

Terminal Model: Android N5



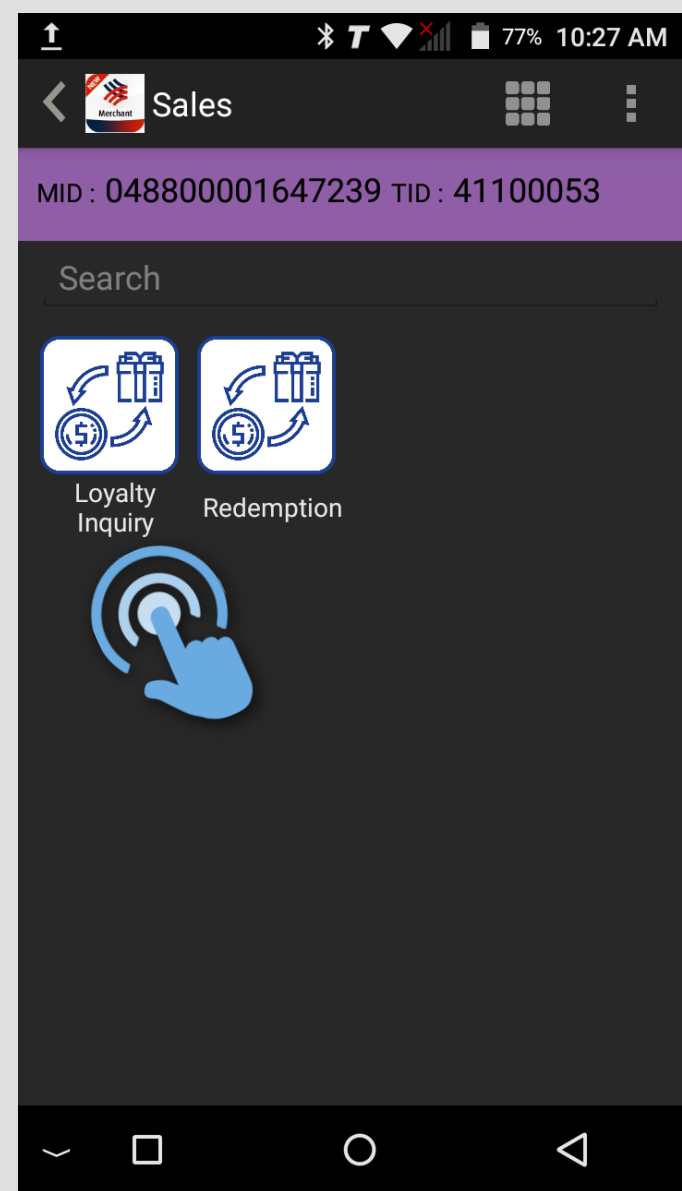
Loyalty | Points Inquiry

Terminal Model: Android N5



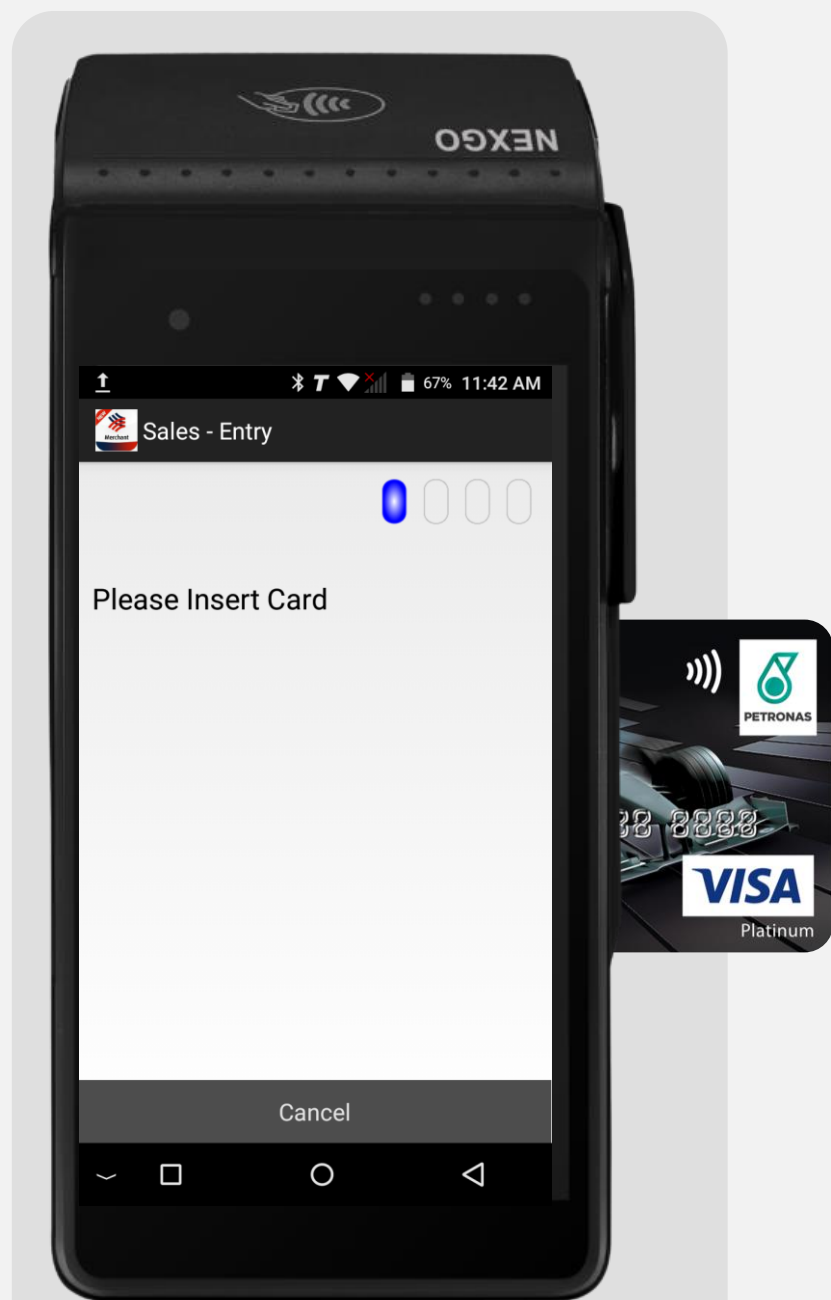
STEP
1

Press on **Loyalty** icon



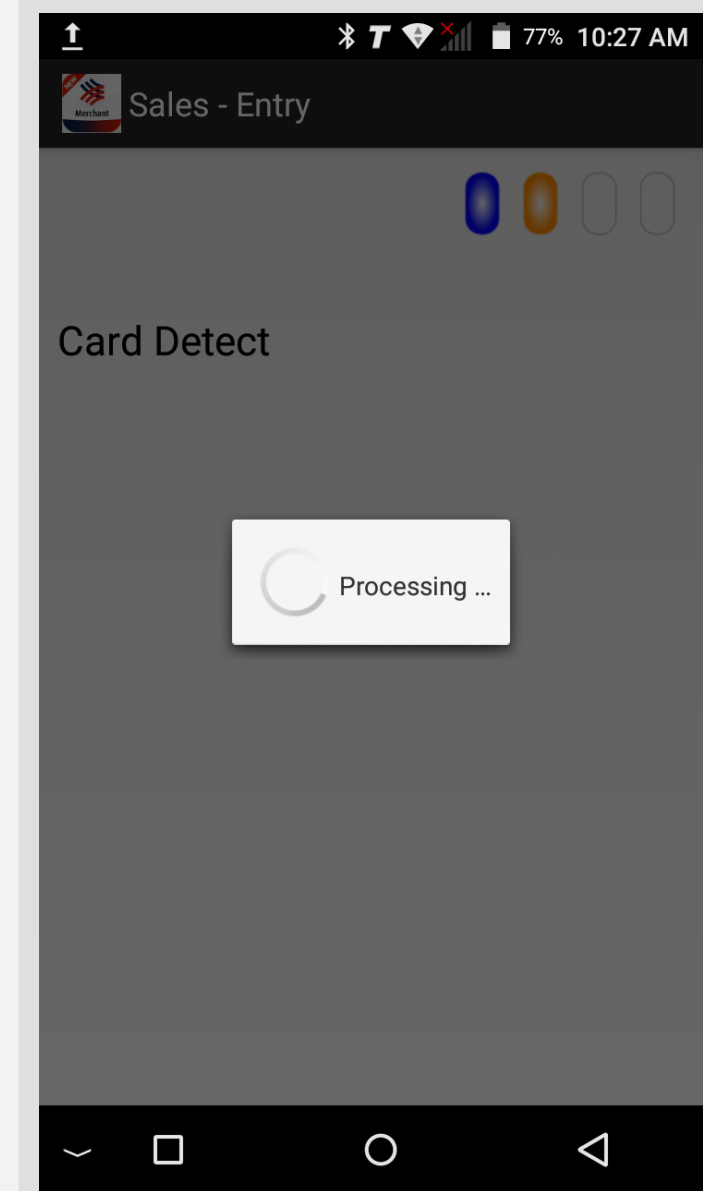
STEP
2

Press on **Loyalty Inquiry** icon



STEP
3

Insert customer's card to proceed



STEP
4

Terminal will print out customer's Points Balance with receipt printed out

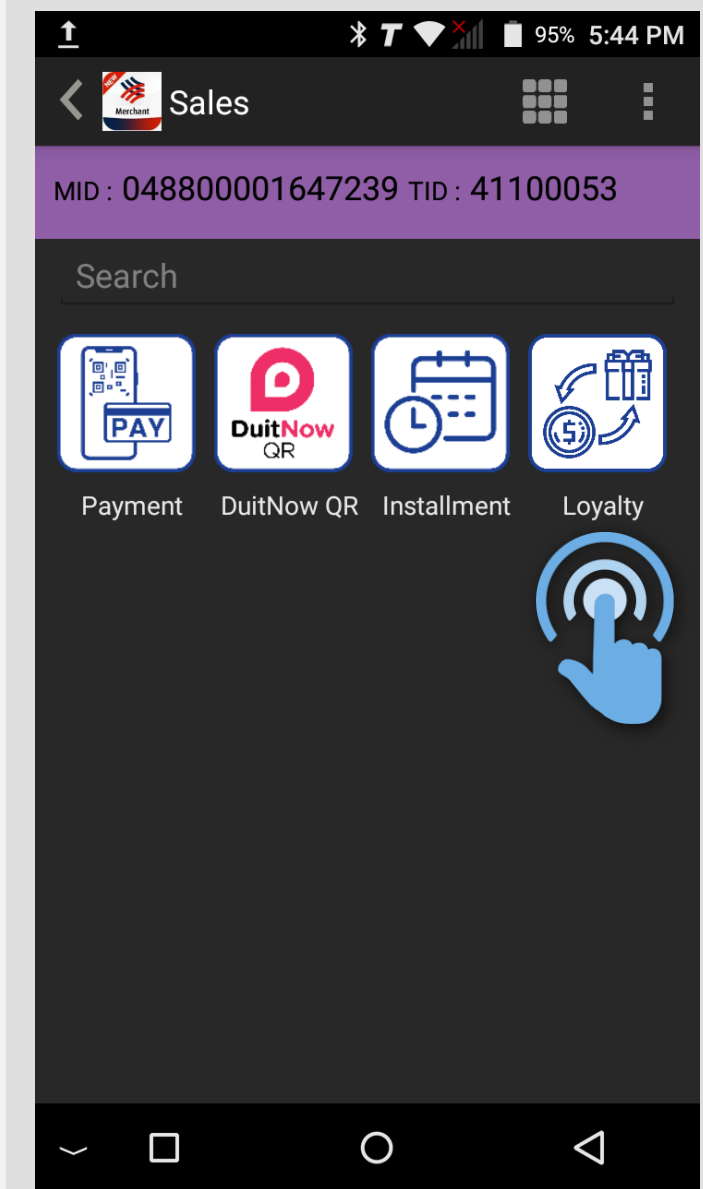


STEP
5

Sample of Points balance receipt

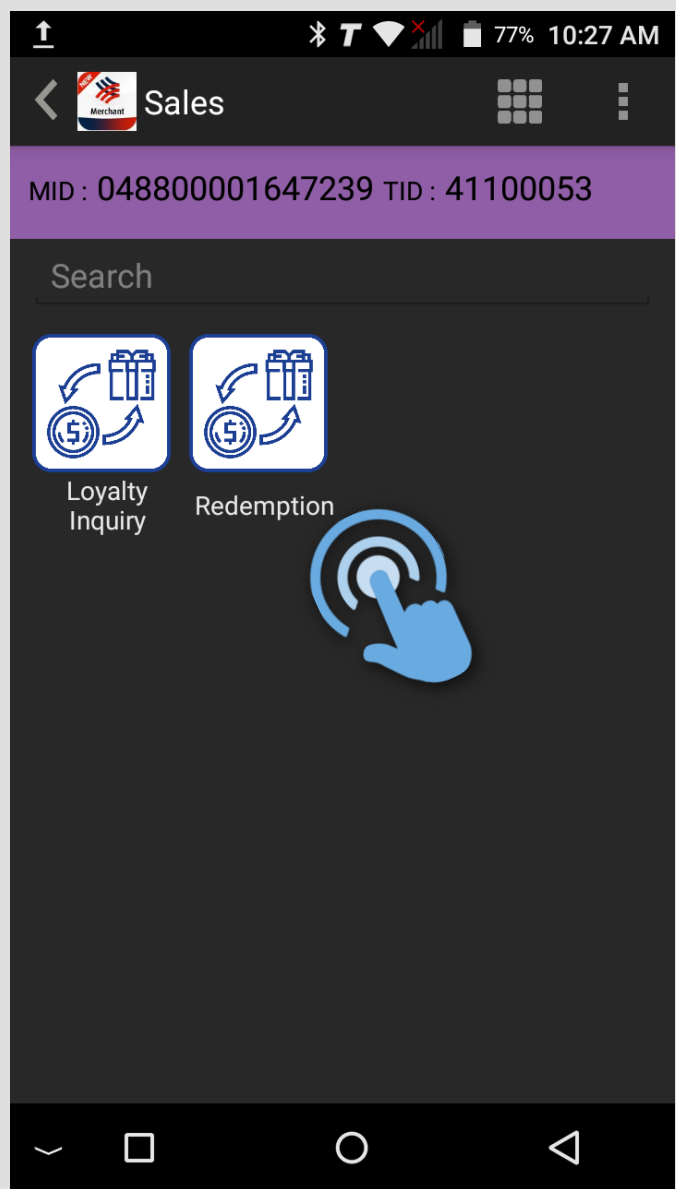
Loyalty | Redemption

Terminal Model: Android N5



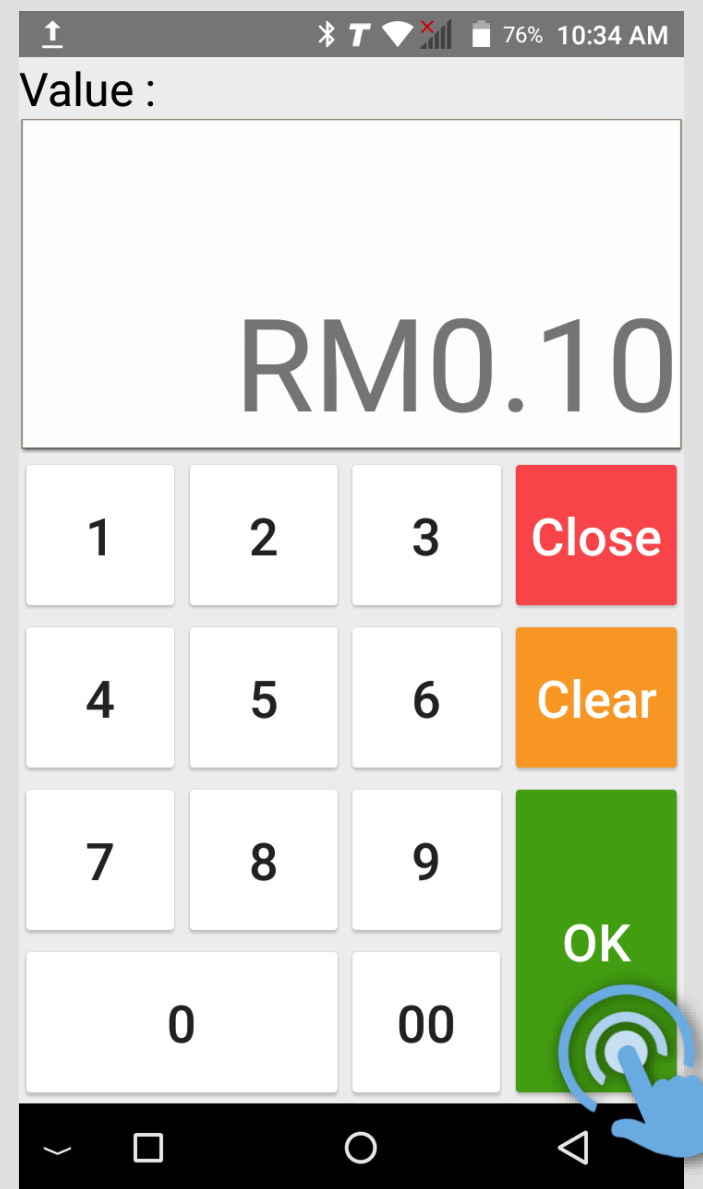
STEP
1

Press on
Loyalty icon



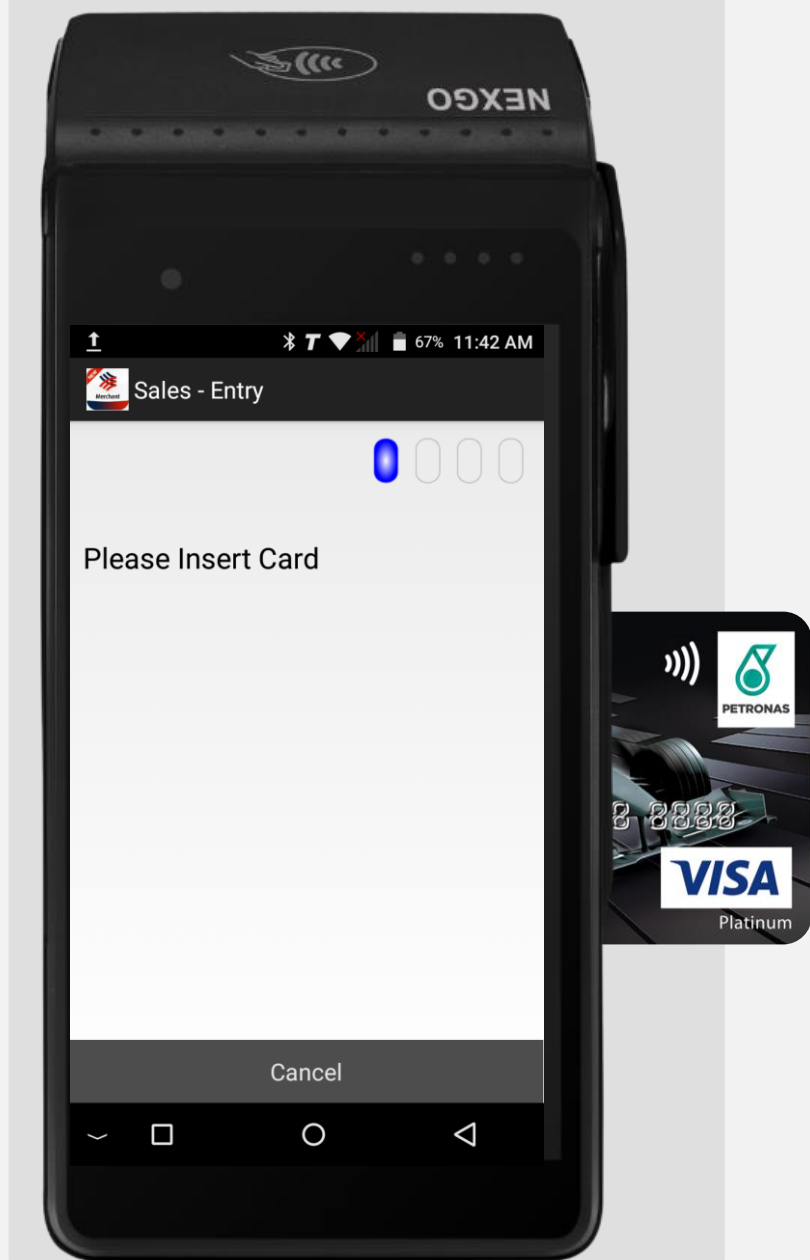
STEP
2

Select
Redemption



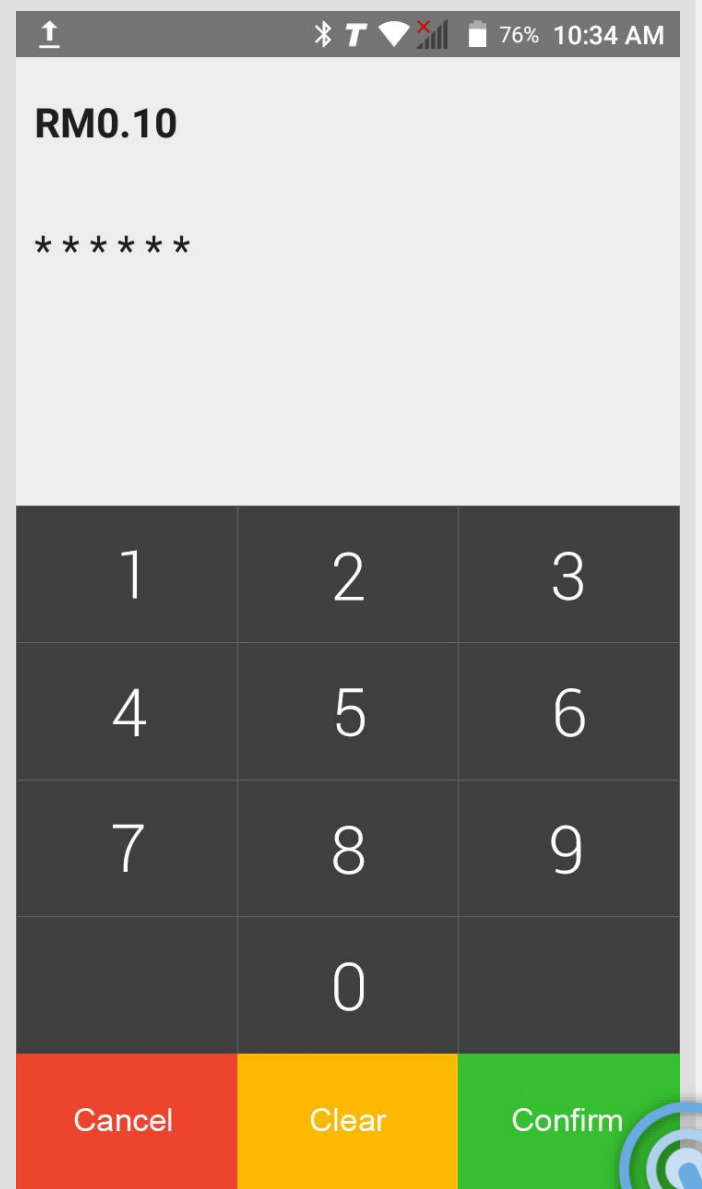
STEP
3

Key in Value
Redemption
amount & press
OK



STEP
4

Insert customer's
Card

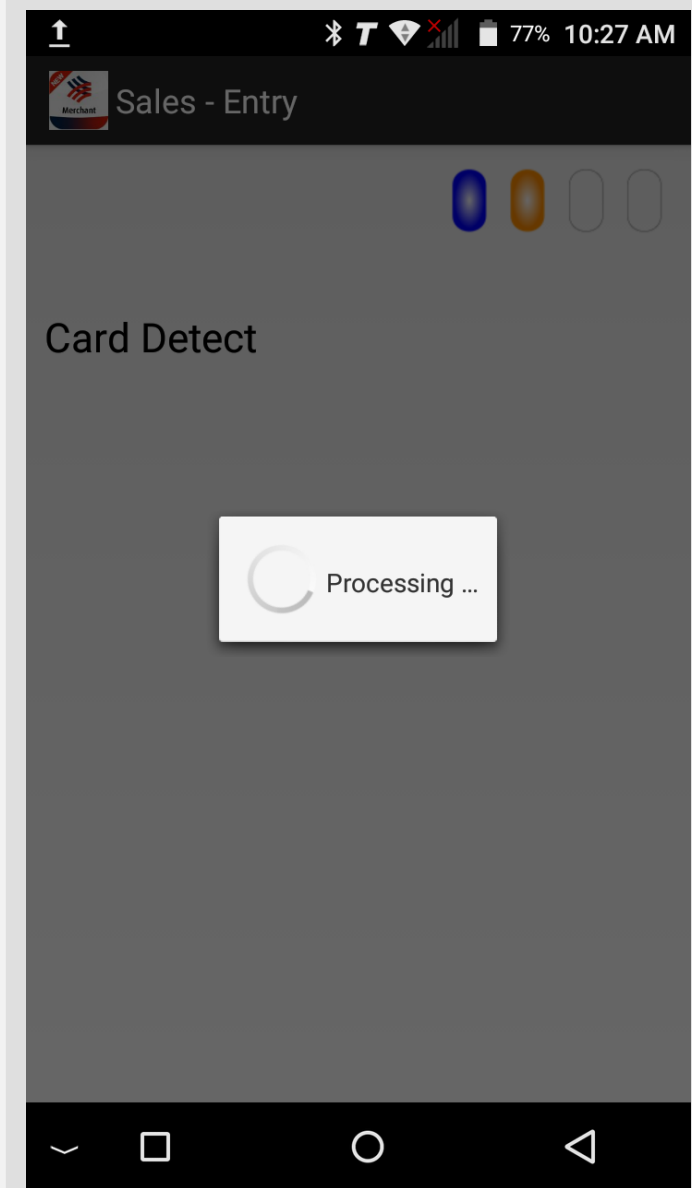


STEP
5

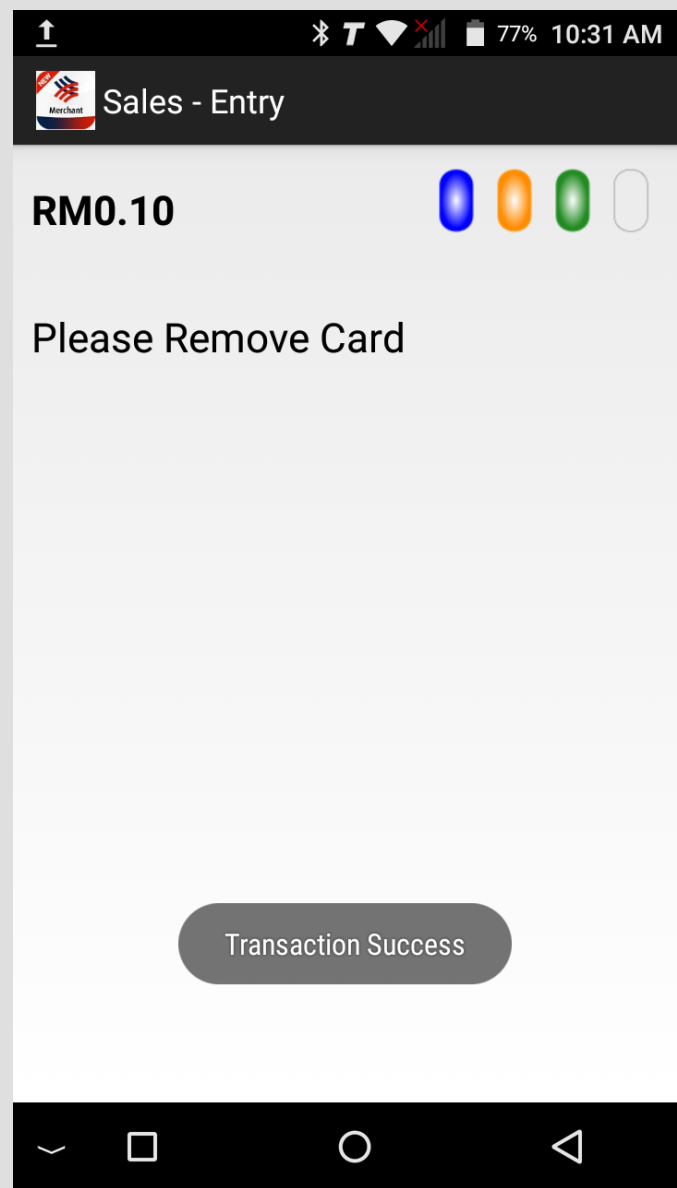
Customer enters
card PIN and press
Confirm

Loyalty | Redemption

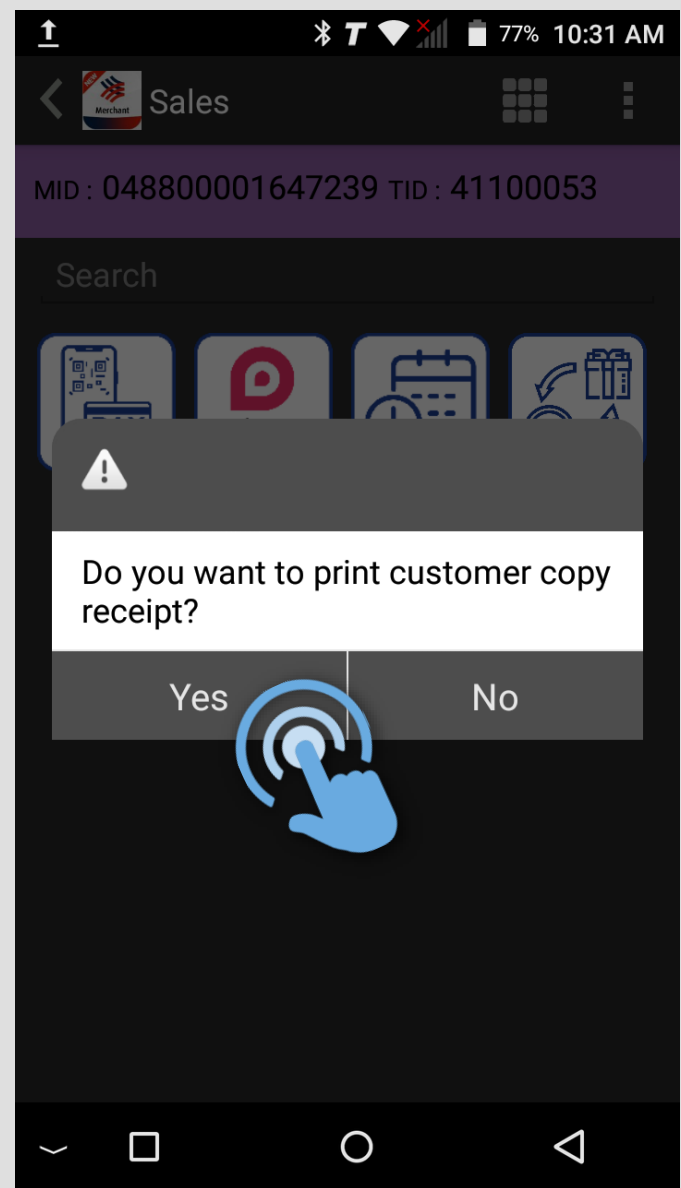
Terminal Model: Android N5



STEP 6 Please wait while the transaction is in process



STEP 7 Once transaction success, merchant receipt will be printed



STEP 8 Press **Yes** to print the customer copy receipt



STEP 9 Sample of Redemption receipt