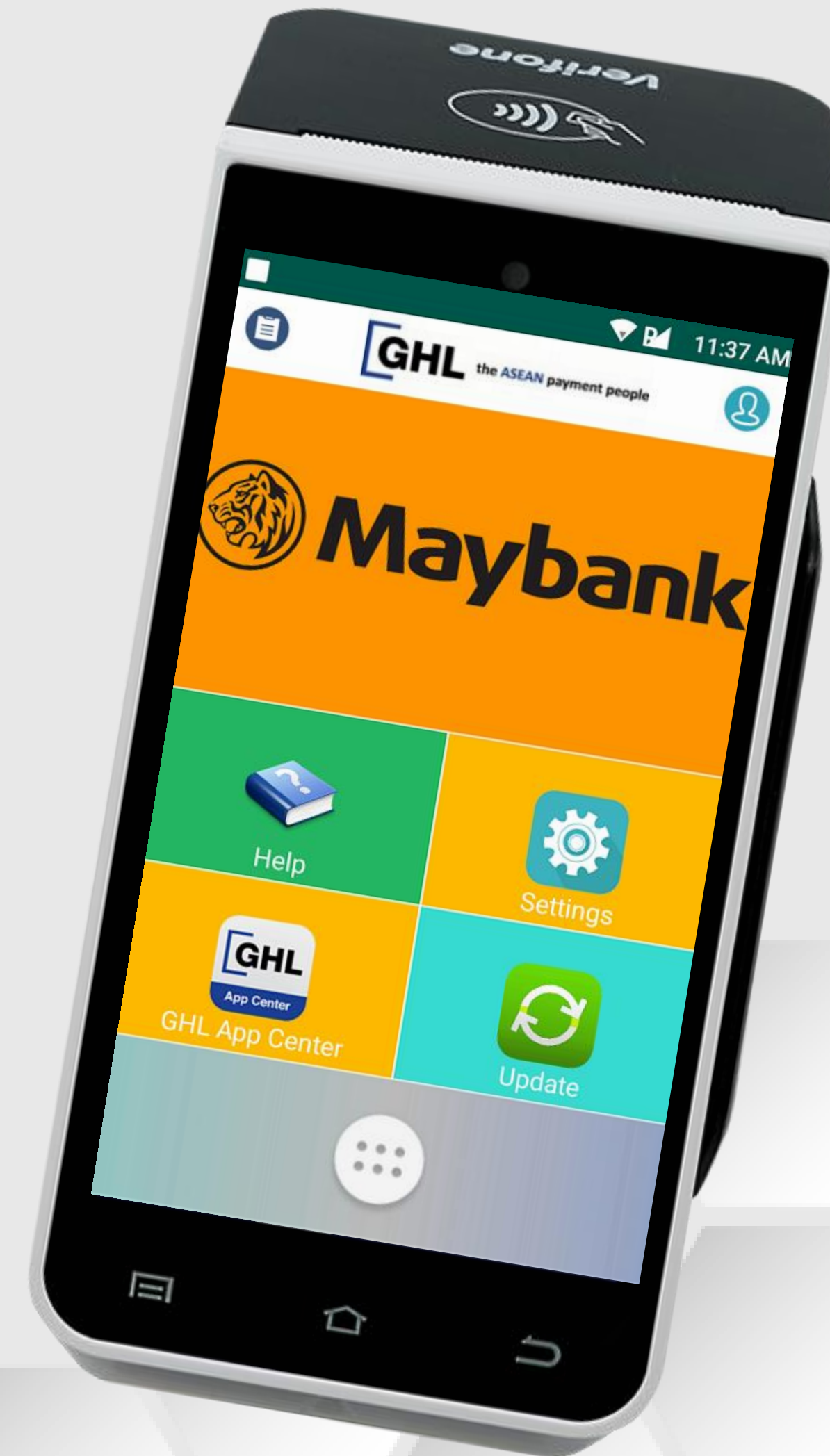# GHL

TERMINAL USER GUIDE

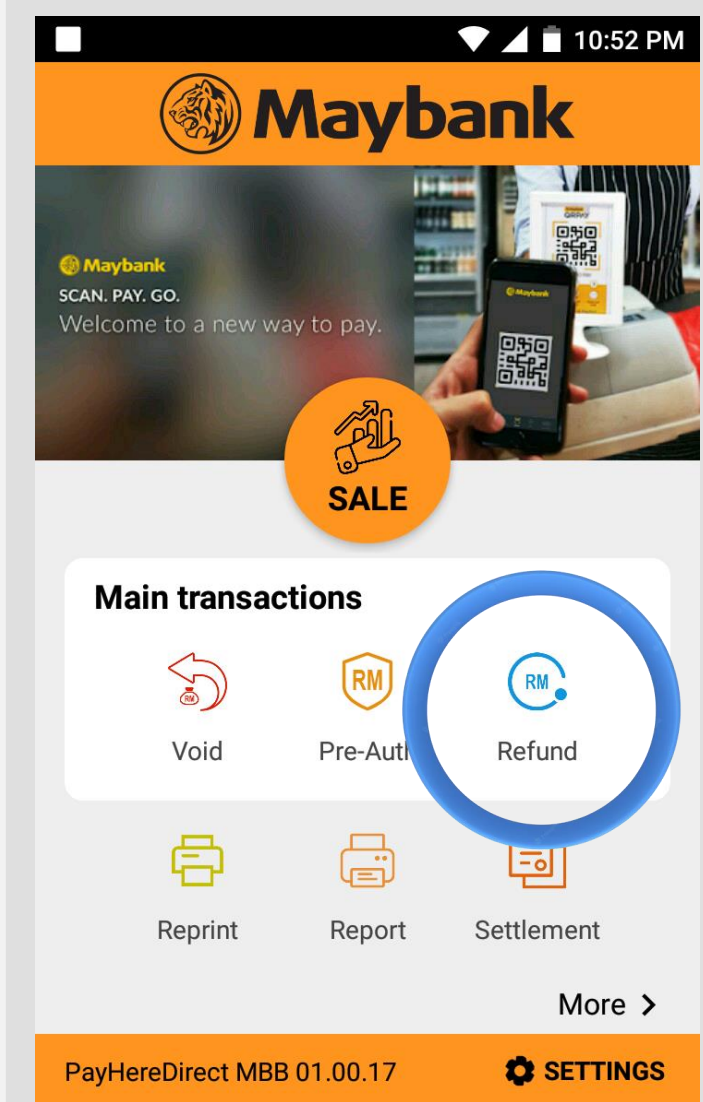## Refund Transaction

MAYBANK PAYHERE DIRECT

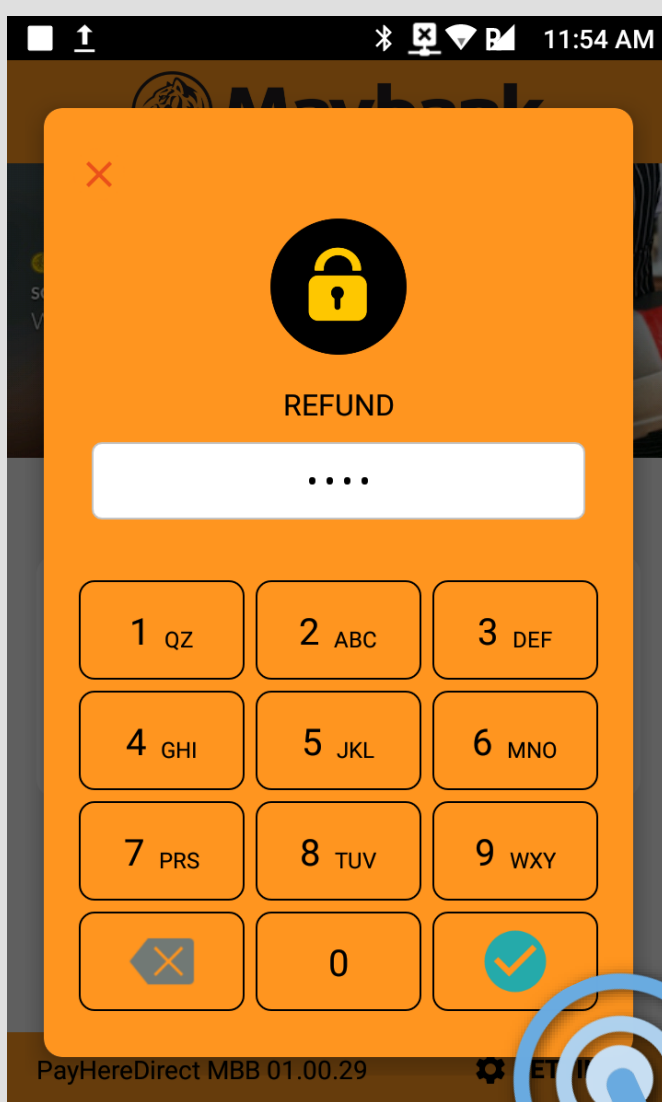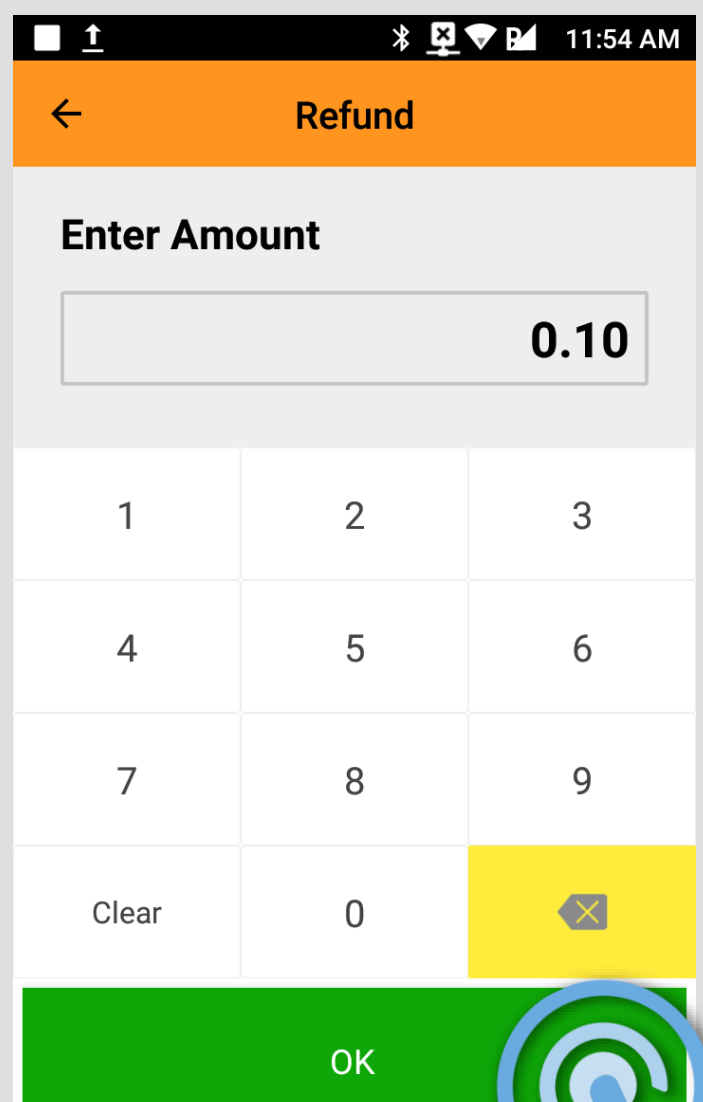**Terminal Model: Verifone X990**

Refund Transaction

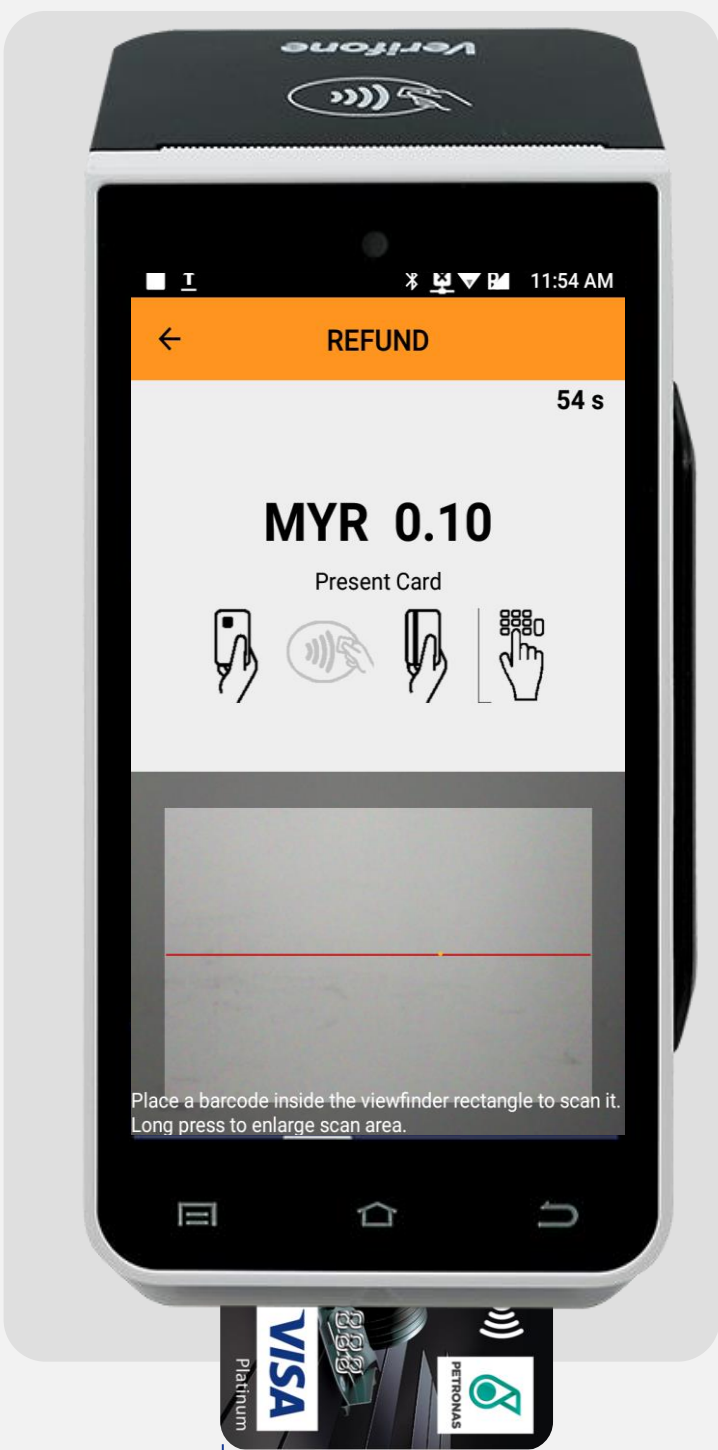## Terminal Model: Verifone X990
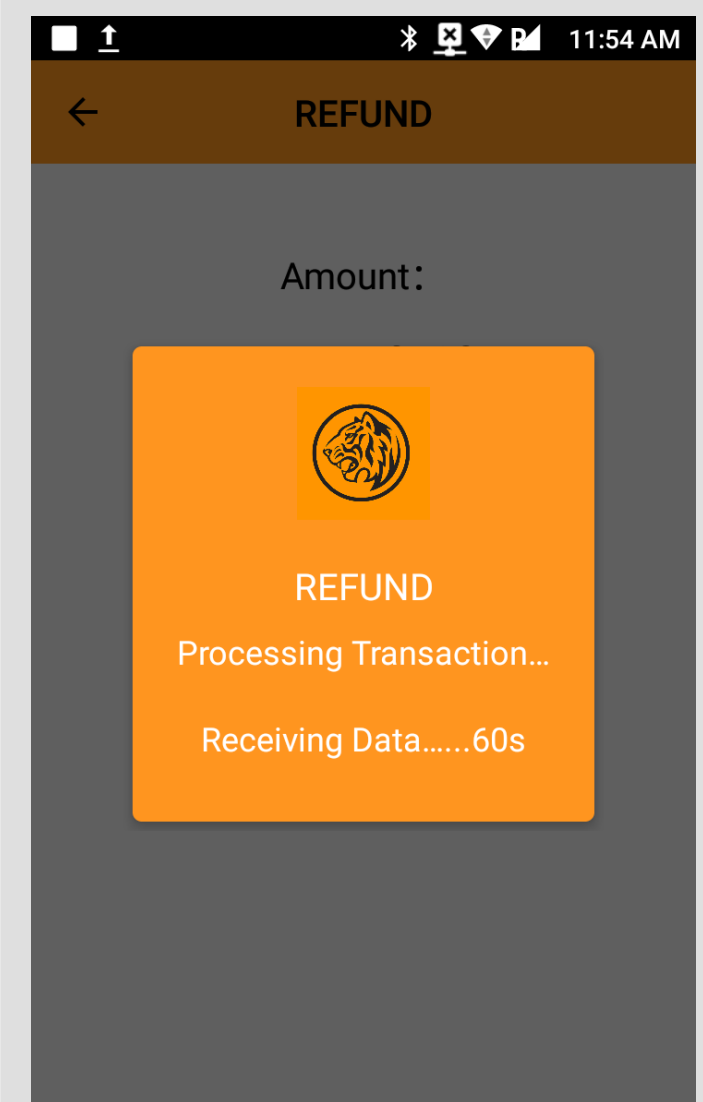

STEP 1
Press on **Refund** icon

STEP 2
Key in Refund password (Use default password 0000) and press √

STEP 3
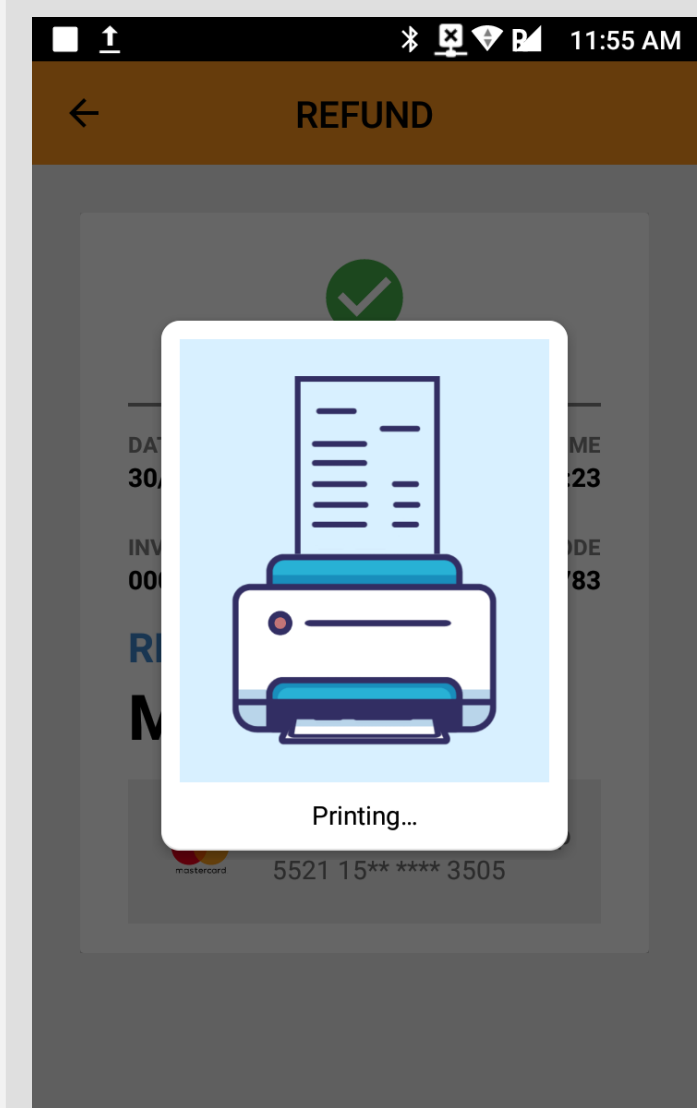Key in sale amount & press **OK**

STEP 4
Insert customer's card to proceed
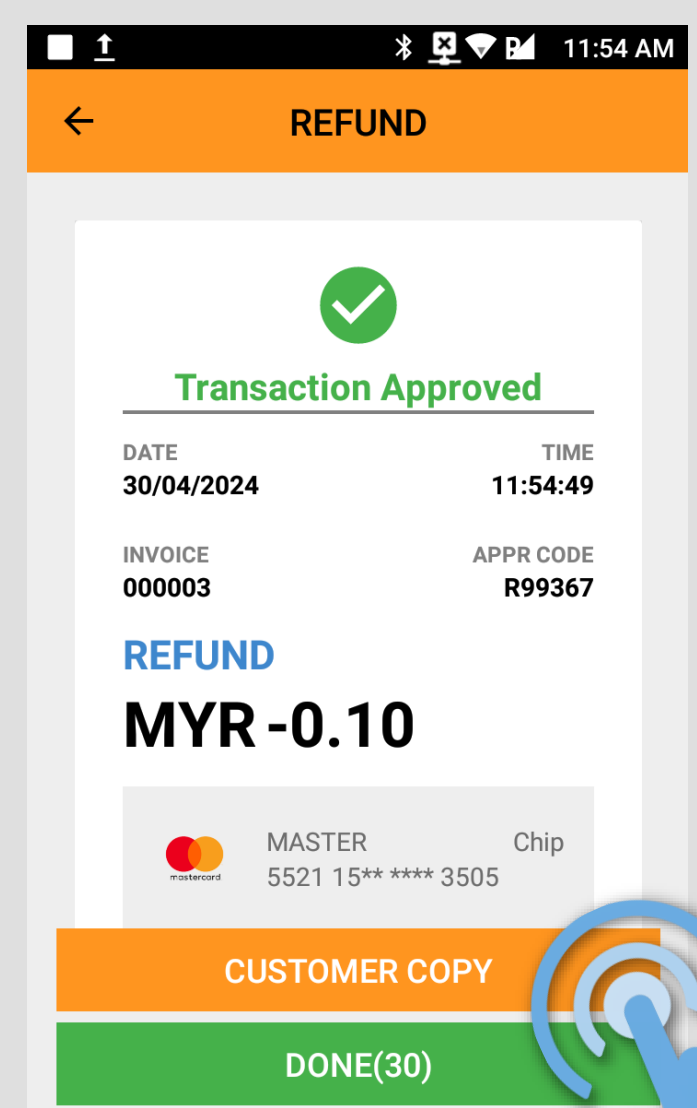

STEP 5
Please wait while transaction is processing

Refund Transaction

STEP 6

Process is successful with merchant receipts printed out

STEP 7

Press **Customer Copy** to print the customer copy receipt