



# TERMINAL USER GUIDE

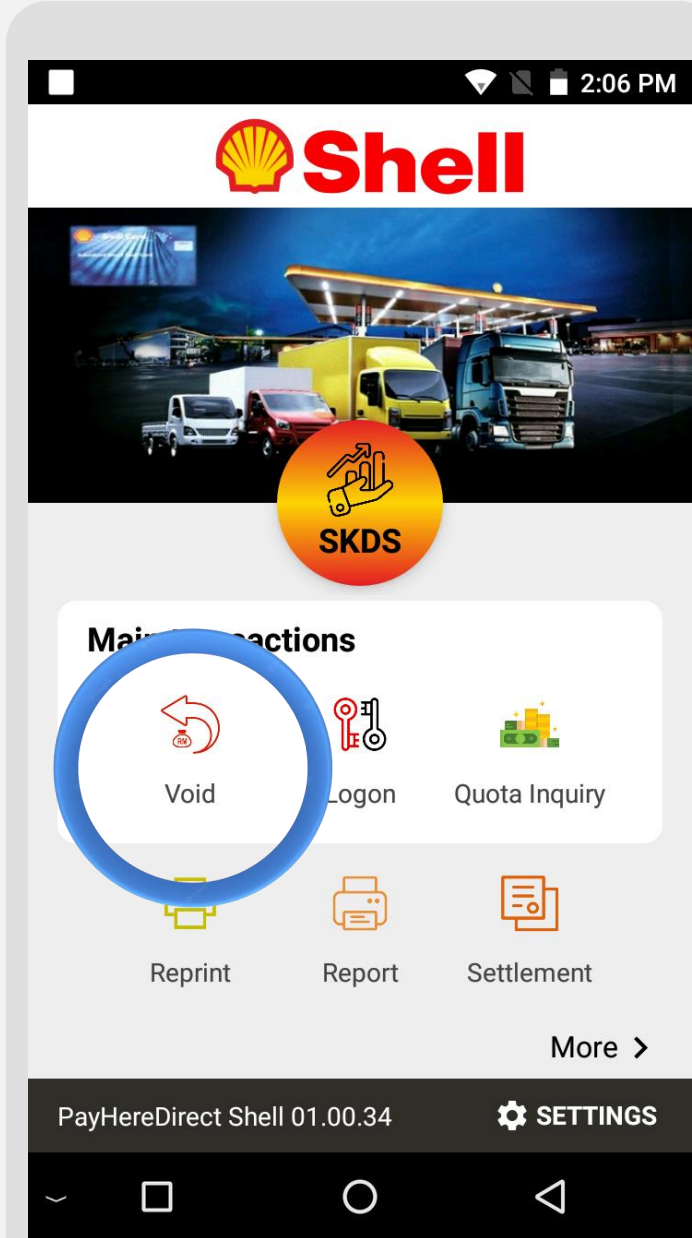
**Void | Shell Diesel Subsidy**

**Terminal Model: Android N5**

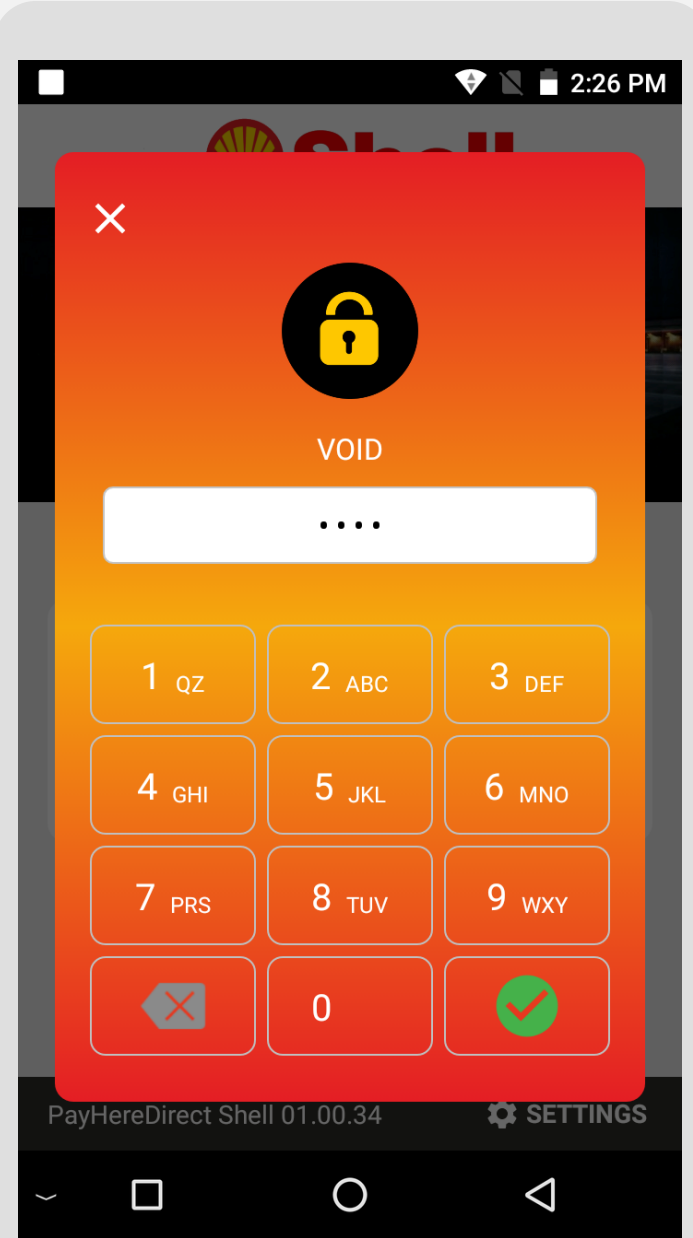


# Void | SHELL DIESEL SUBSIDY

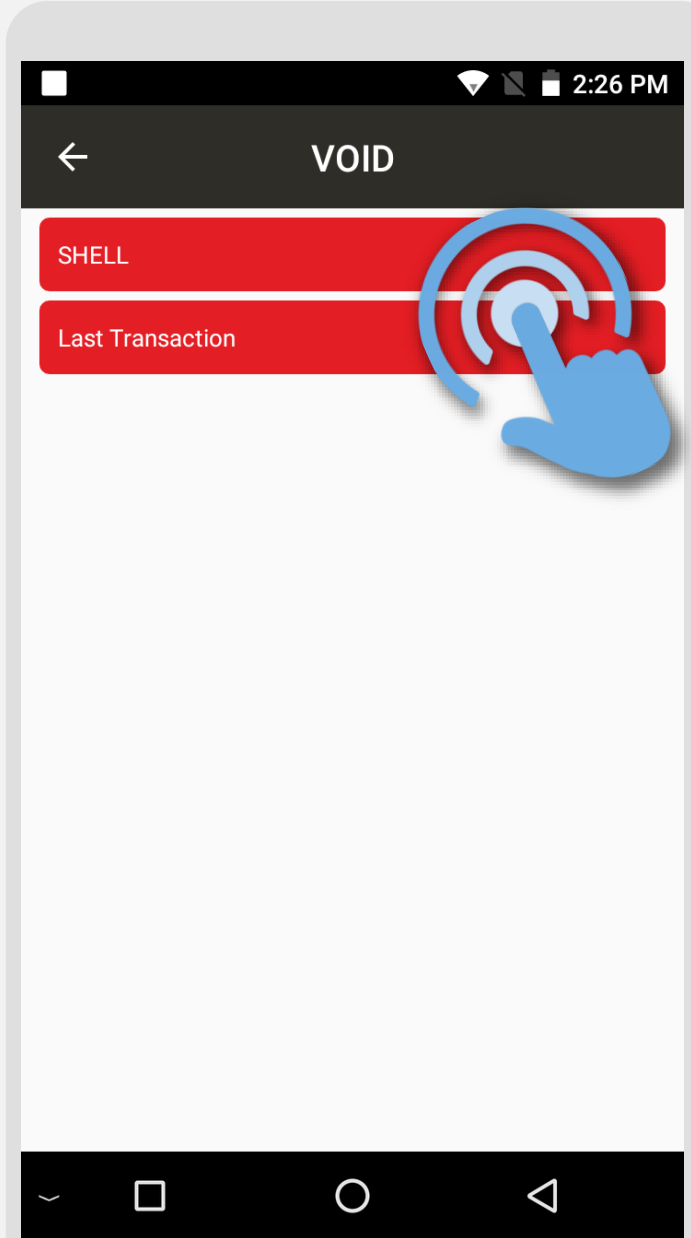
Terminal Model: Android N5



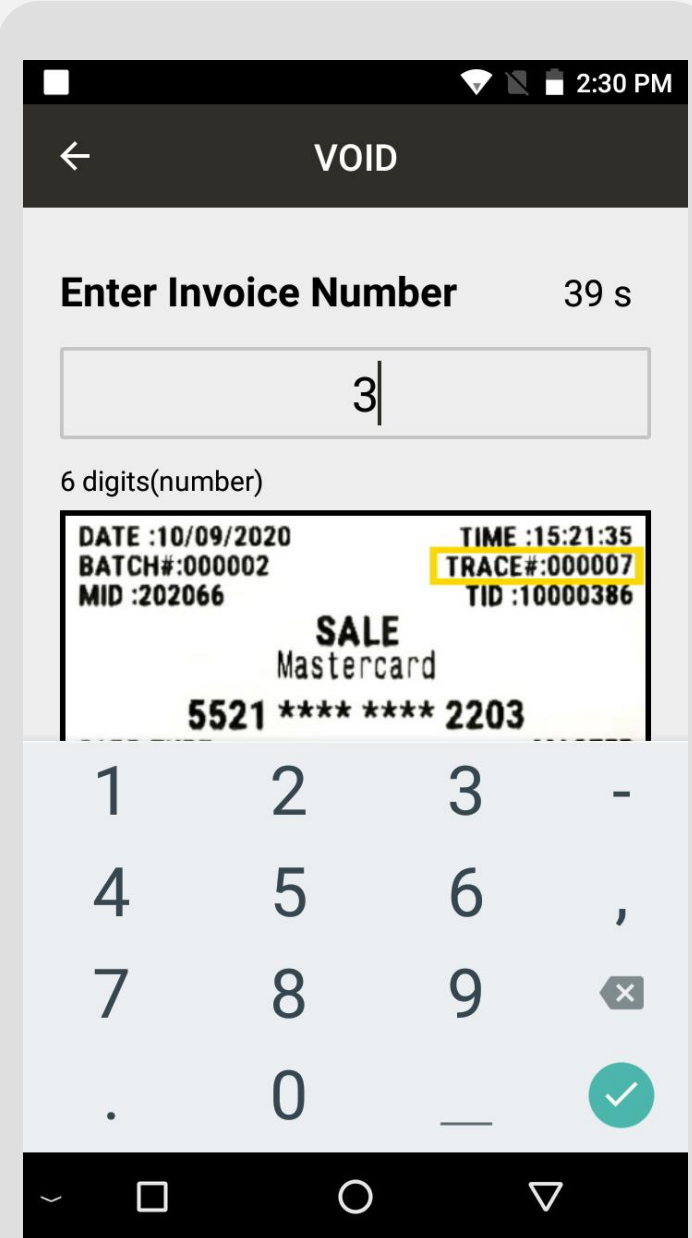
**STEP 1** Press on 'Void' icon



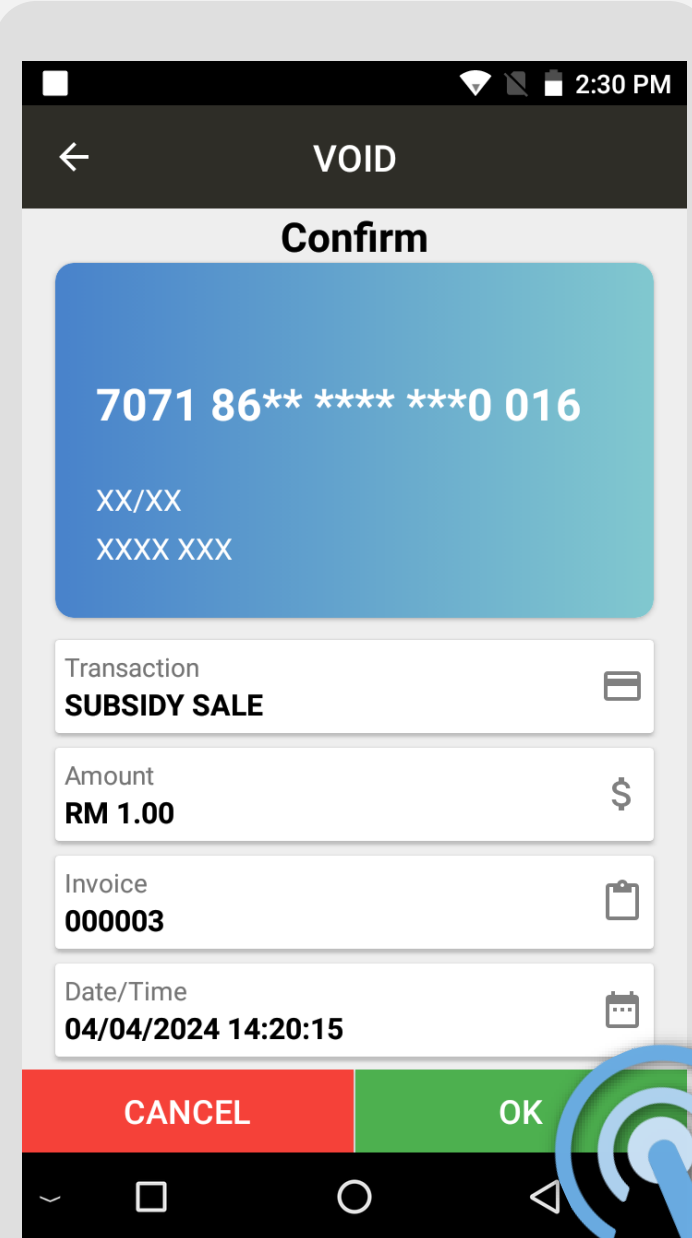
**STEP 2** Key in Void Password (Last 4 digits of MID) and press 'v'



**STEP 3** Press 'SHELL' or 'Last Transaction' to void



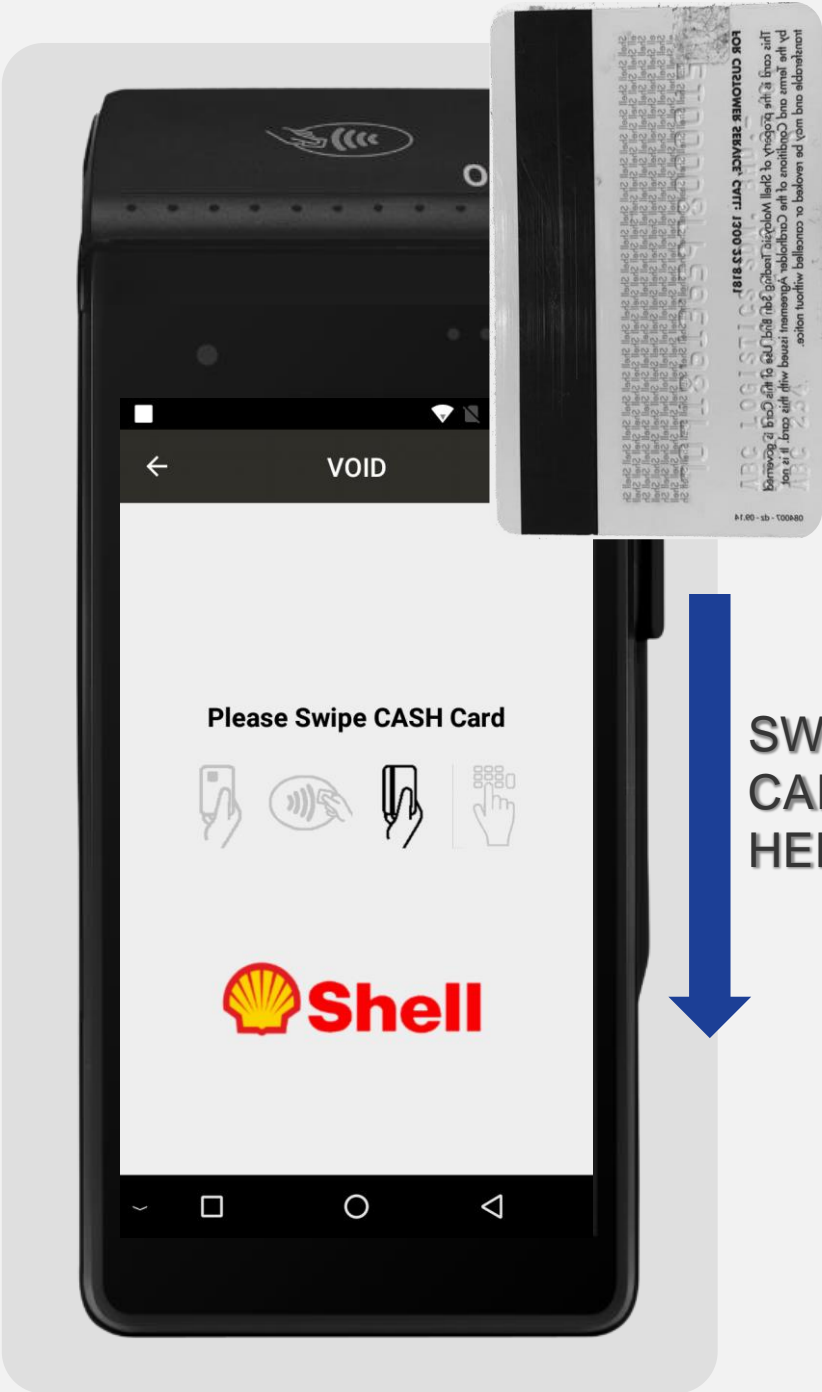
**STEP 4** Enter sale invoice number from receipt



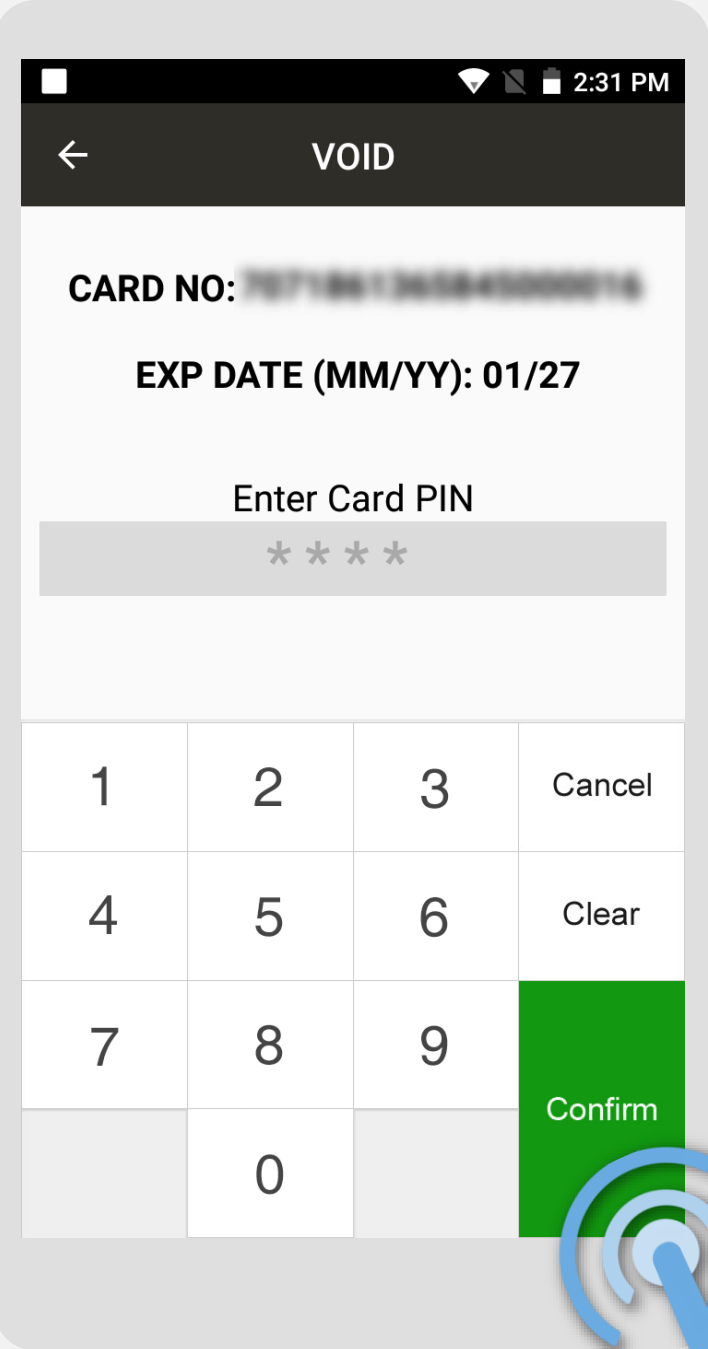
**STEP 5** Once void details confirmed, press 'OK' to proceed

# Void | SHELL DIESEL SUBSIDY

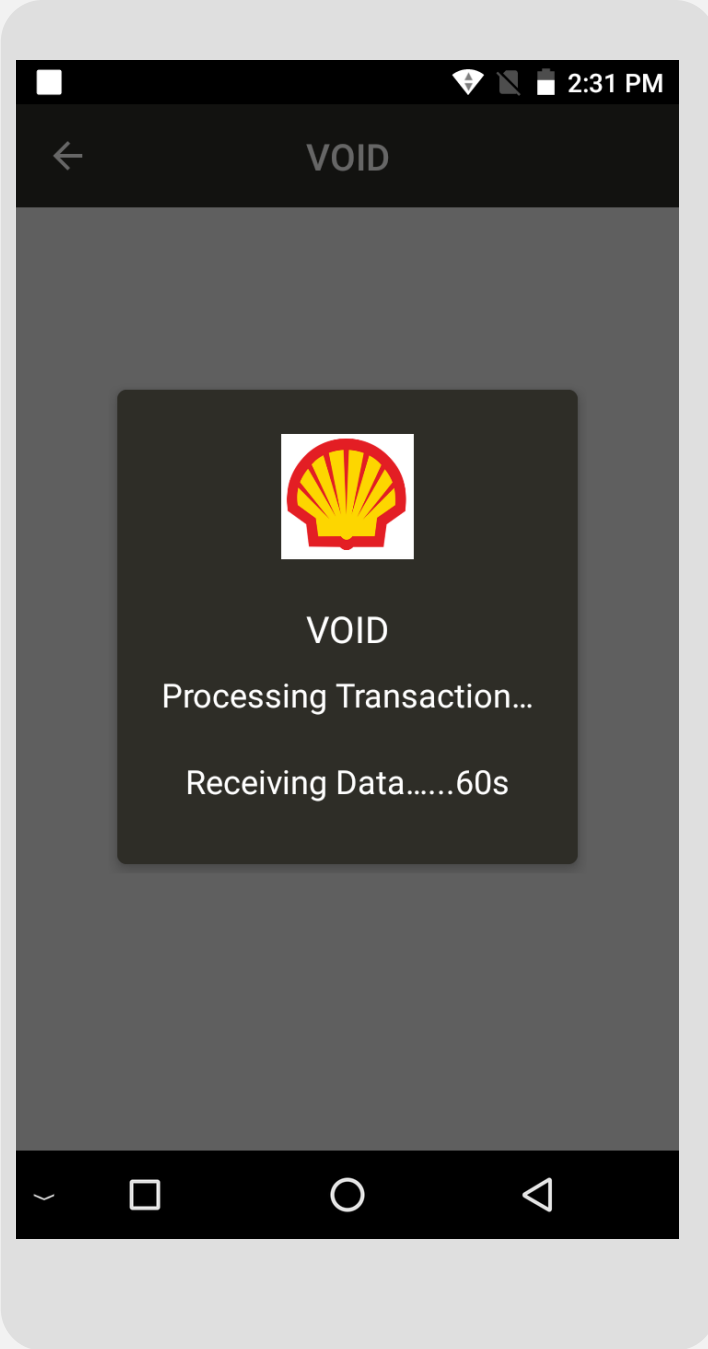
Terminal Model: Android N5



**STEP 6** | Swipe customer's Shell Card



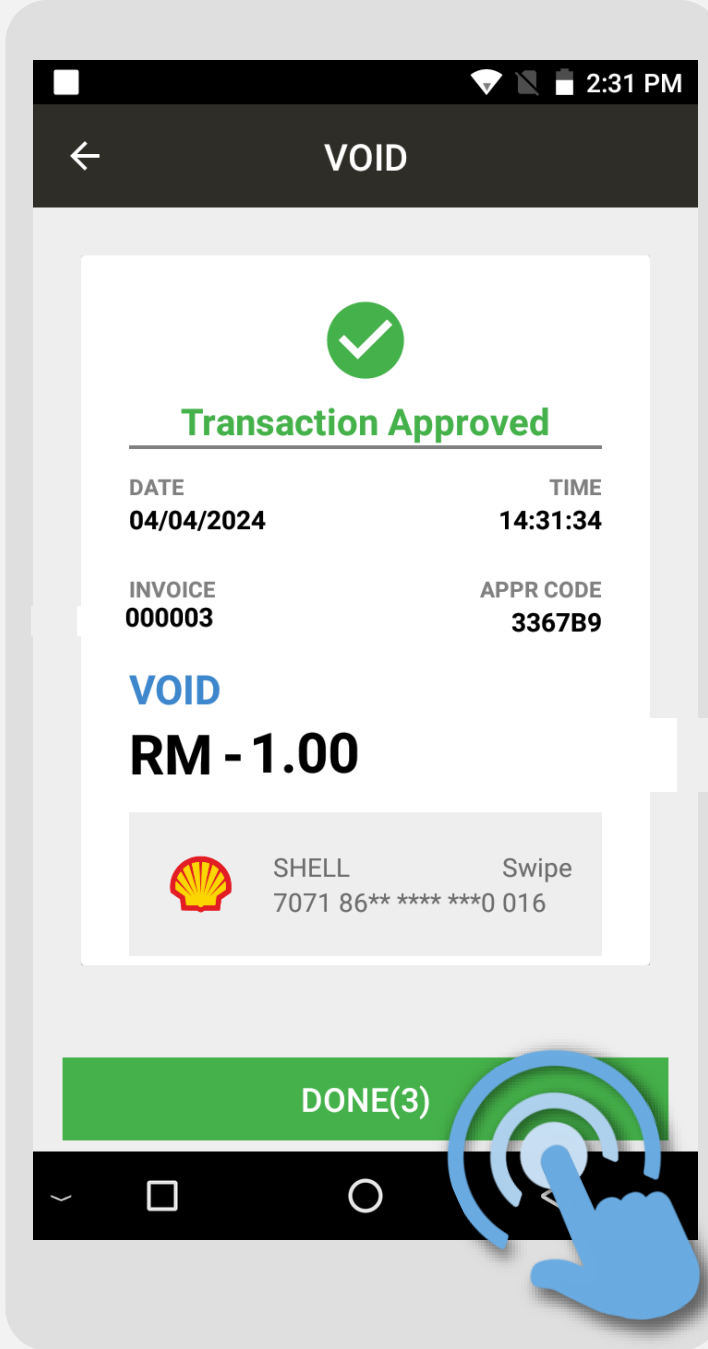
**STEP 7** | Customer enters card PIN and press 'Confirm'



**STEP 8** | Please wait while terminal process the void



**STEP 9** | Process is successful with merchant & customer receipts printed out



**STEP 10** | Once completed, press 'DONE'