# BANK ISLAM | GHL — Chip & Pin Transaction Procedures

## CREDIT SALE

| Terminal Display | | User- Action |
|---|---|---|
| **BANK ISLAM** **Sale** **Void** **Settlement** | F1 F2 F3 F4 | 1. Press F2 for Sale |
| Sale Amt : RM 10.00 | F1 F2 F3 F4 | 2. Key in amount and press **<ENTER>** |
| Sale Insert/Swipe/Enter | F1 F2 F3 F4 | 3. Insert credit card |
| Sale RM10.00 Enter Pin: | F1 F2 F3 F4 | 4. Cardholder to key in PIN and press **<ENTER>** or, |
| Sale Pin bypass | F1 F2 F3 F4 | 5. Press **<ENTER>** to bypass PIN |
| Sale Receiving.. | F1 F2 F3 F4 | 6. Terminal communicating with host |
| Sale APPROVED XXXXXX Please Remove Card Printing... | F1 F2 F3 F4 | 7. Transaction approved. Receipt printed out (Merchant copy) |
| Sale Print Cust Copy — Yes No | F1 F2 F3 F4 | 8. Select F1 *Yes* to print customer copy |
| Sale APPROVED XXXXXX Printing... | F1 F2 F3 F4 | 9. Transaction completed. Receipt printed out (Customer copy) |

## VOID

| Terminal Display | | User- Action |
|---|---|---|
| **BANK ISLAM** **Sale** **Void** **Settlement** | F1 F2 F3 F4 | 1. Press F3 for Void |
| Void Host: BIMB — Prev Next Slct Exit | F1 F2 F3 F4 | 2. Press F3 to select host BIMB |
| Void Trace #: | F1 F2 F3 F4 | 3. Key in receipt trace no and press **<ENTER>** |
| Void VISA Sale xxxxxxxxx6767 RM 10.00 — Prev Next Slct Exit | F1 F2 F3 F4 | 4. Press F3 to select |
| Void VISA Sale xxxxxxxxx6767 RM 100.00 Enter to Confirm | F1 F2 F3 F4 | 5. Press **<ENTER>** to confirm |
| Void Receiving.. | F1 F2 F3 F4 | 6. Terminal communicating with host |
| Void VISA APPROVED XXXXXX Printing... | F1 F2 F3 F4 | 7. Void approved. Receipt printed out. (Merchant copy) |
| Void Print Cust Copy — Yes No | F1 F2 F3 F4 | 8. Select F1 *Yes* to print customer copy |
| Void APPROVED XXXXXX Printing... | F1 F2 F3 F4 | 9. Transaction completed. Receipt printed out (Customer copy) |

## SETTLEMENT

| Terminal Display | | User- Action |
|---|---|---|
| **BANK ISLAM** **Sale** **Void** **Settlement** | F1 F2 F3 F4 | 1. Press F4 for Settlement |
| Settlement All Host? — Yes No | F1 F2 F3 F4 | 2 . Press F1 to select 'Yes' |
| Settlement Merchant 1 Settle BIMB... | F1 F2 F3 F4 | 3. Settlement credit.. |
| Settlement Merchant 1 Settle MYDEBIT... | F1 F2 F3 F4 | 4. Settlement mydebit.. |
| Settlement Settlement Successful Printing... | F1 F2 F3 F4 | 5. Settlement successful. Printing settlement report. |