



UNITED OVERSEAS BANK

**Chip & Pin Built-in Contactless Transaction**Quick Reference Guide
Model: Verifone VX 520**PAYWAVE BELOW RM250**

Terminal Display	User- Action
UNITED OVERSEAS BANK Sale Unionpay Void ↓	F1 F2 F3 F4 1. Press F2 for Sale
Sale Amt : RM 10.00	F1 F2 F3 F4 2. Key in amount and press <ENTER>
 Please Tap Card RM10.00 Insert/Swipe/Enter Card No:	F1 F2 F3 F4 3. Cardholder to tab contactless card to the reader (blue light)
Sale VISA Receiving..	F1 F2 F3 F4 4. Terminal communicating with host
Sale Approved Printing...	F1 F2 F3 F4 5. Transaction approved. Receipt printed out (Merchant copy)
Sale Print Cust Copy Yes No	F1 F2 F3 F4 6. Select F1 Yes to print customer copy
Sale Approved Printing...	F1 F2 F3 F4 7. Trasaction completed. Receipt printed out (Customer copy)

PAYWAVE ABOVE RM250

Terminal Display	User- Action
UNITED OVERSEAS BANK Sale Unionpay Void ↓	F1 F2 F3 F4 1. Press F2 for Sale
Sale Amt : RM 250.00	F1 F2 F3 F4 2. Key in amount and press <ENTER>
 Please Tap Card RM250.00 Insert/Swipe/Enter Card No:	F1 F2 F3 F4 3. Cardholder to tab contactless card to the reader (blue light)
Sale RM 250.00 Enter PIN	F1 F2 F3 F4 4. Cardholder to key in PIN and press <ENTER> or,
Sale VISA Receiving..	F1 F2 F3 F4 5. Terminal communicating with host
Sale Approved Printing...	F1 F2 F3 F4 6. Transaction approved. Receipt printed out (Merchant copy)
Sale Print Cust Copy Yes No	F1 F2 F3 F4 7 Select F1 Yes to print customer copy
Sale Approved Printing...	F1 F2 F3 F4 8. Trasaction completed. Receipt printed out (Customer copy)

VOID

Terminal Display	User- Action
UNITED OVERSEAS BANK Sale Unionpay Void ↓	F1 F2 F3 F4 1. Press F4 for Void
Void Host: UOB Prev Next Slct Exit	F1 F2 F3 F4 2. Press F3 to select host UOB
Void Trxn #:	F1 F2 F3 F4 3. Key in receipt invoice no and press <enter>
Void VISA Void Sale xxxxxxxxxxxxxx RM 250.00 Prev Next Slct Exit	F1 F2 F3 F4 4. Press F3 to select
Void VISA Void Sale xxxxxxxxxxxxxx RM 250.00 Enter to Confirm	F1 F2 F3 F4 5. Press <ENTER> to confirm
Void VISA Approved Printing...	F1 F2 F3 F4 6. Void approved. Receipt printed out. (Merchant copy)
Void Print Cust Copy Yes No	F1 F2 F3 F4 7. Select F1 Yes to print customer copy
Void Approved Printing...	F1 F2 F3 F4 8. Void completed. Receipt printed out. (Customer copy)

SETTLEMENT

Terminal Display	User- Action
UNITED OVERSEAS BANK Sale Unionpay Void ↓	F1 F2 F3 F4 1. Press the most left purple button to go to next menu
Settlement Auth Only Offline Logon ↓	F1 F2 F3 F4 2. Press F1 for Settlement
Settlement Host: UOB Prev Next Slct Exit	F1 F2 F3 F4 3. Press F3 to select host UOB
Settlement BthNo: 000001 Sales: RM 250.00 Rfnds: RM 0.00 Total: RM 250.00 ↓View next page	F1 F2 F3 F4 4. Press <ENTER> to continue
Settlement Settlement successful Printing...	F1 F2 F3 F4 5. Settlement successful. Printing settlement report.

GHL Terminal Support Helpdesk

Operating Hours: 24hr. (Monday-Sunday) Tel No: 603-6286 5222