

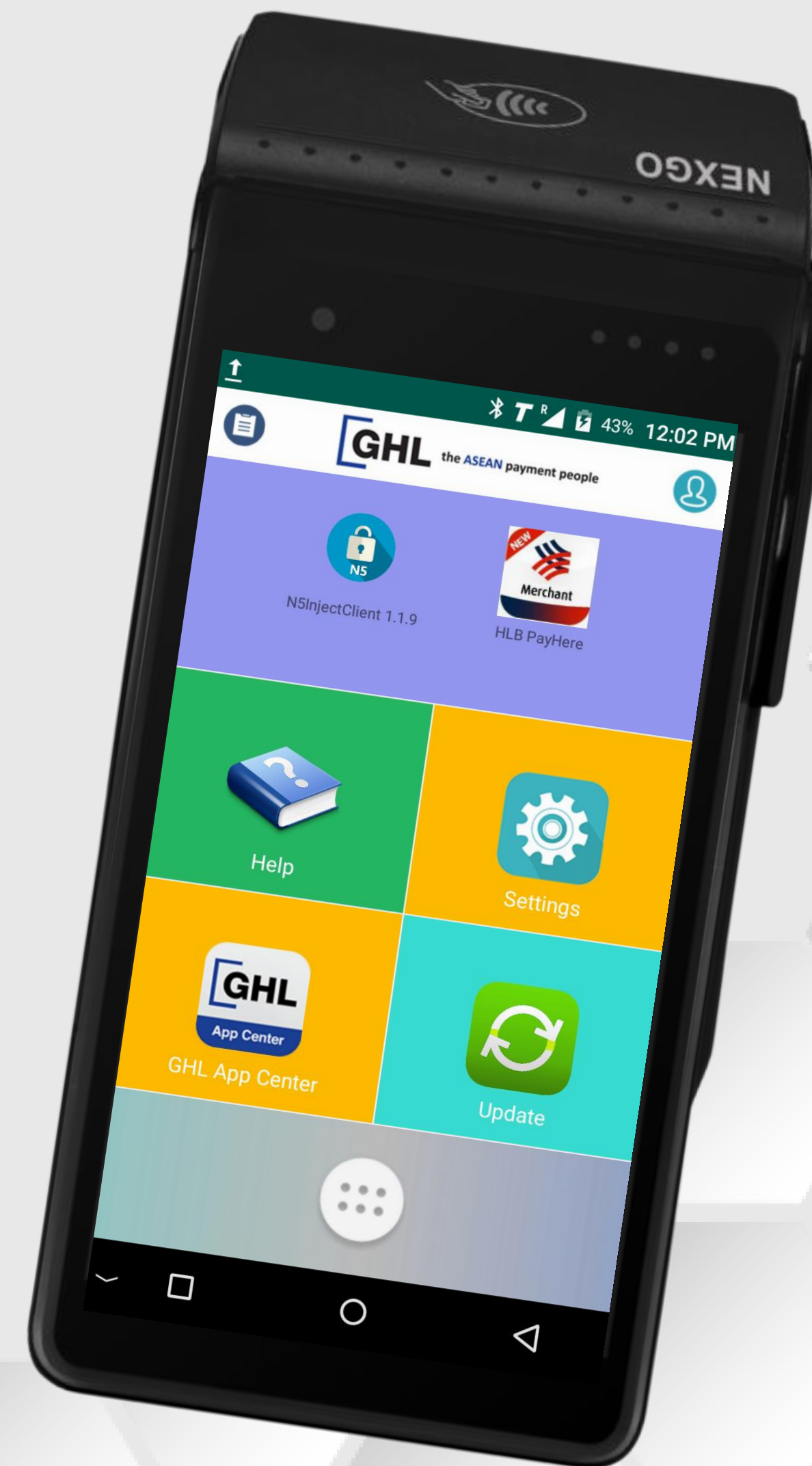


TERMINAL USER GUIDE

Refund Transaction

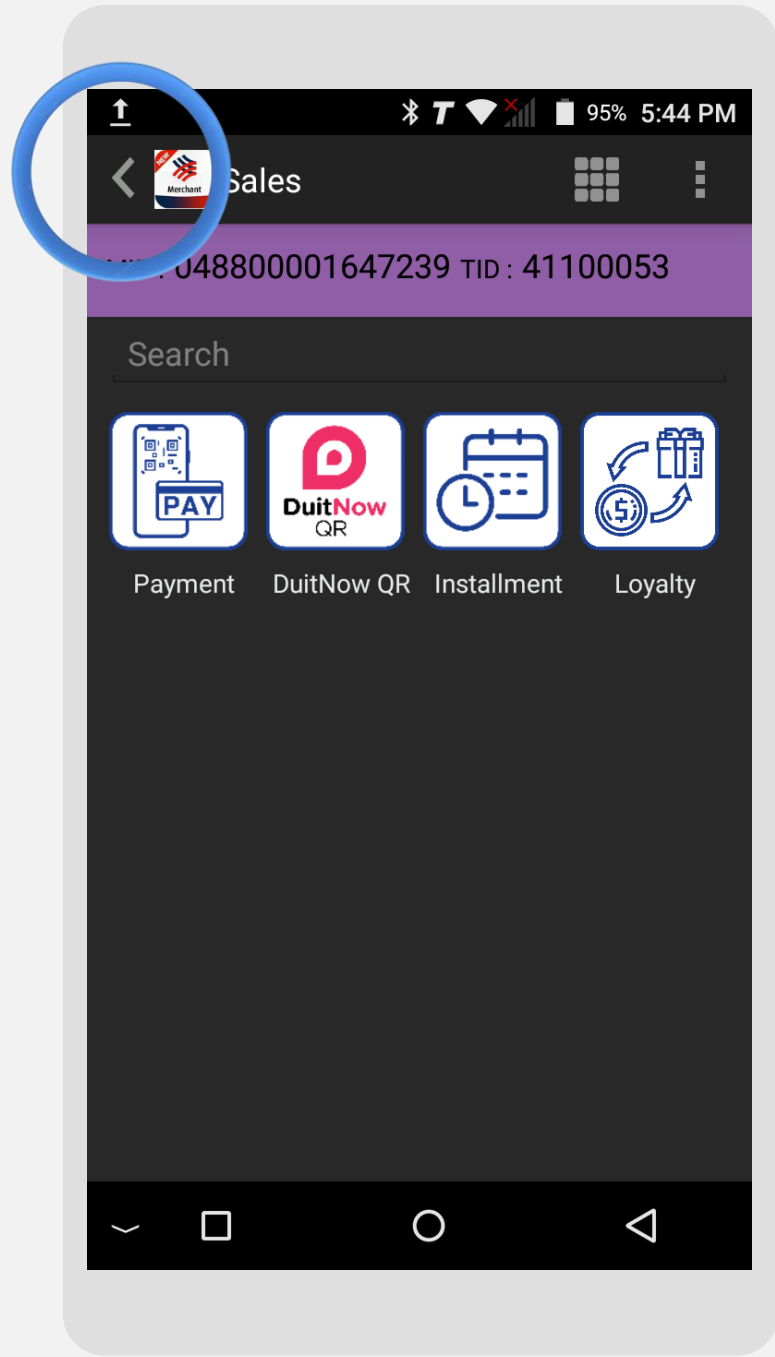
HONG LEONG BANK

Terminal Model: Android N5

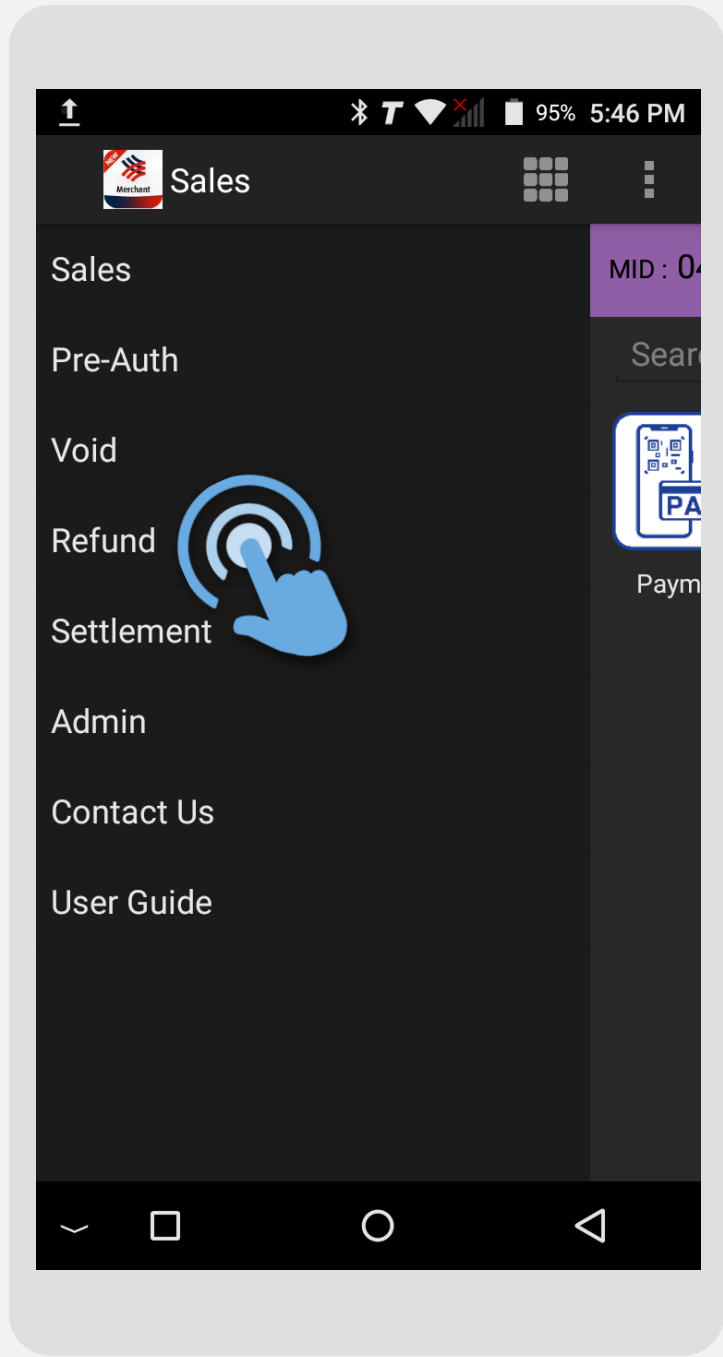


Refund Transaction

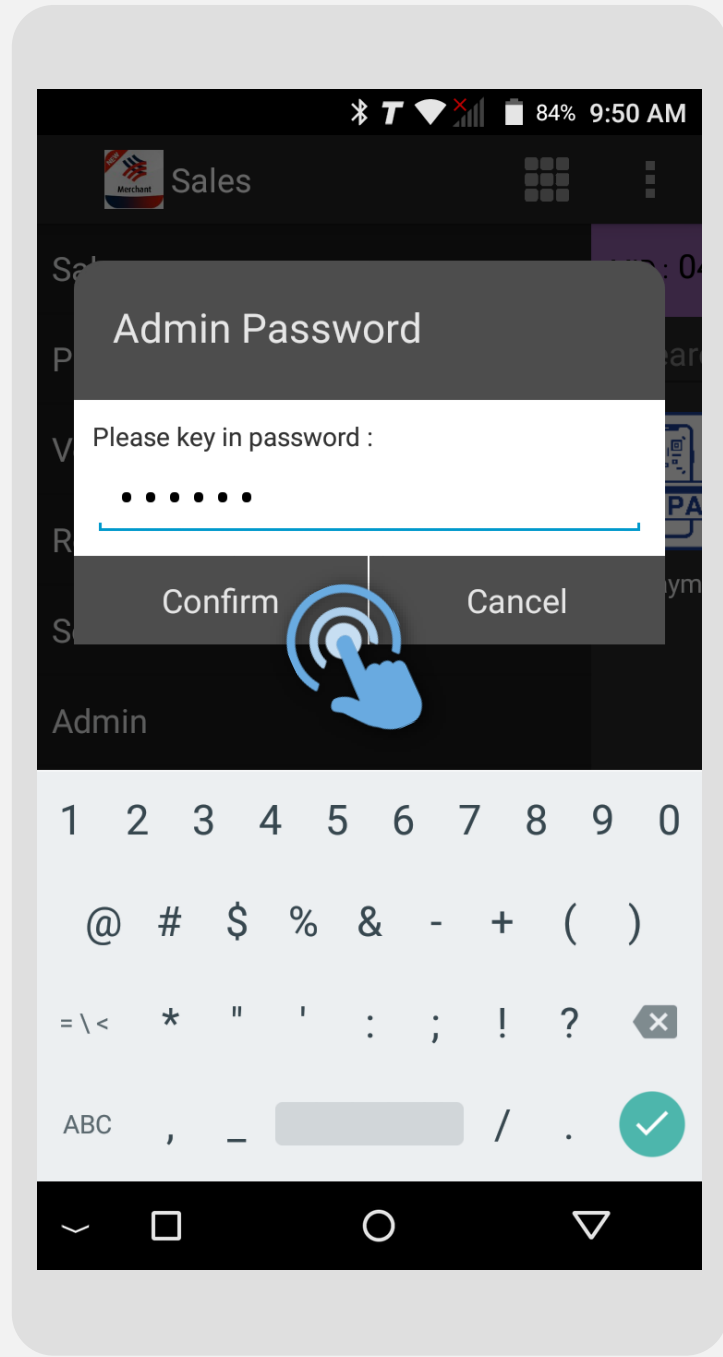
Terminal Model: Android N5



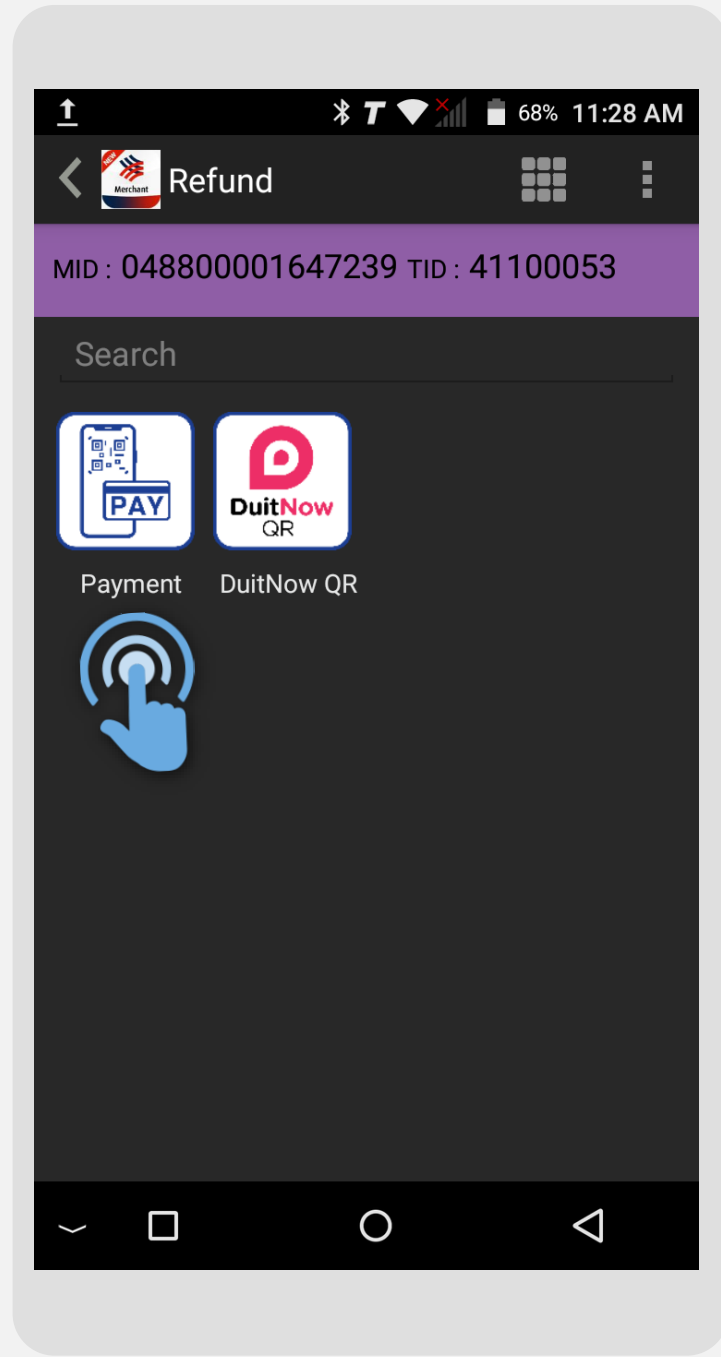
STEP 1 | Press on **<** icon to open side menu



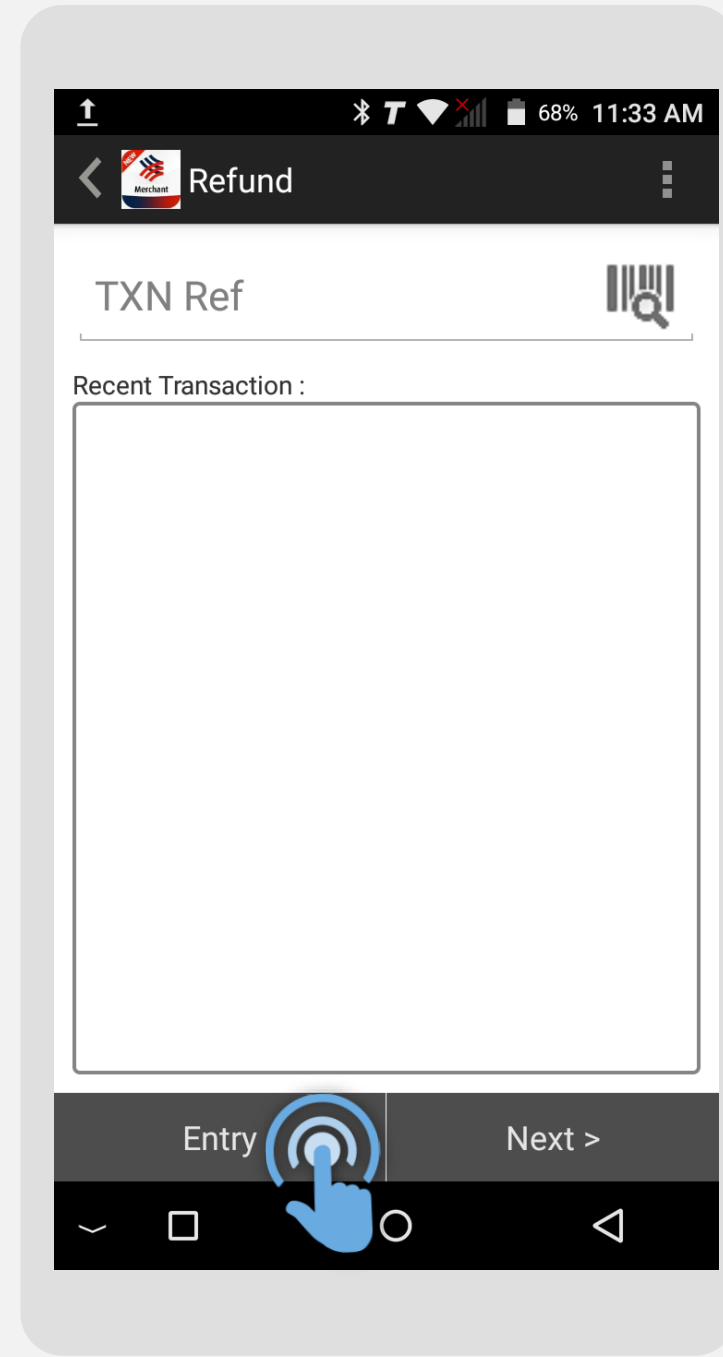
STEP 2 | Press on **Refund**



STEP 3 | Key in Admin Password and press **Confirm**



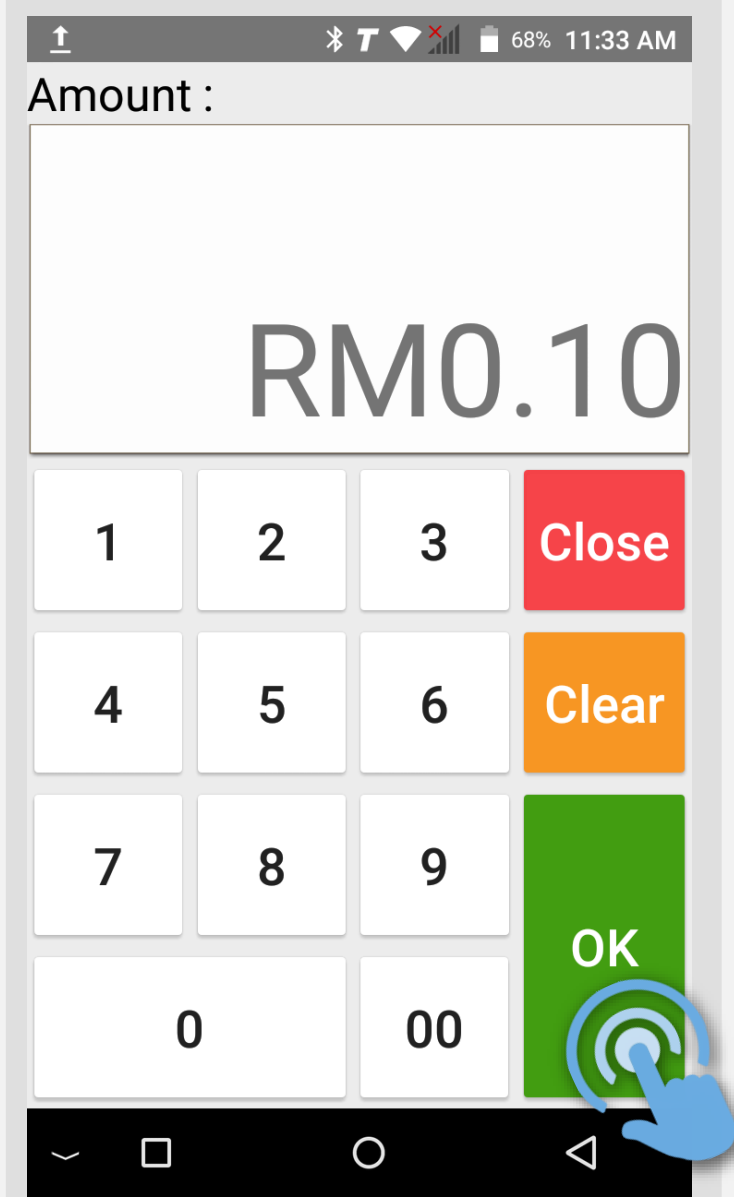
STEP 4 | Press on **Payment**



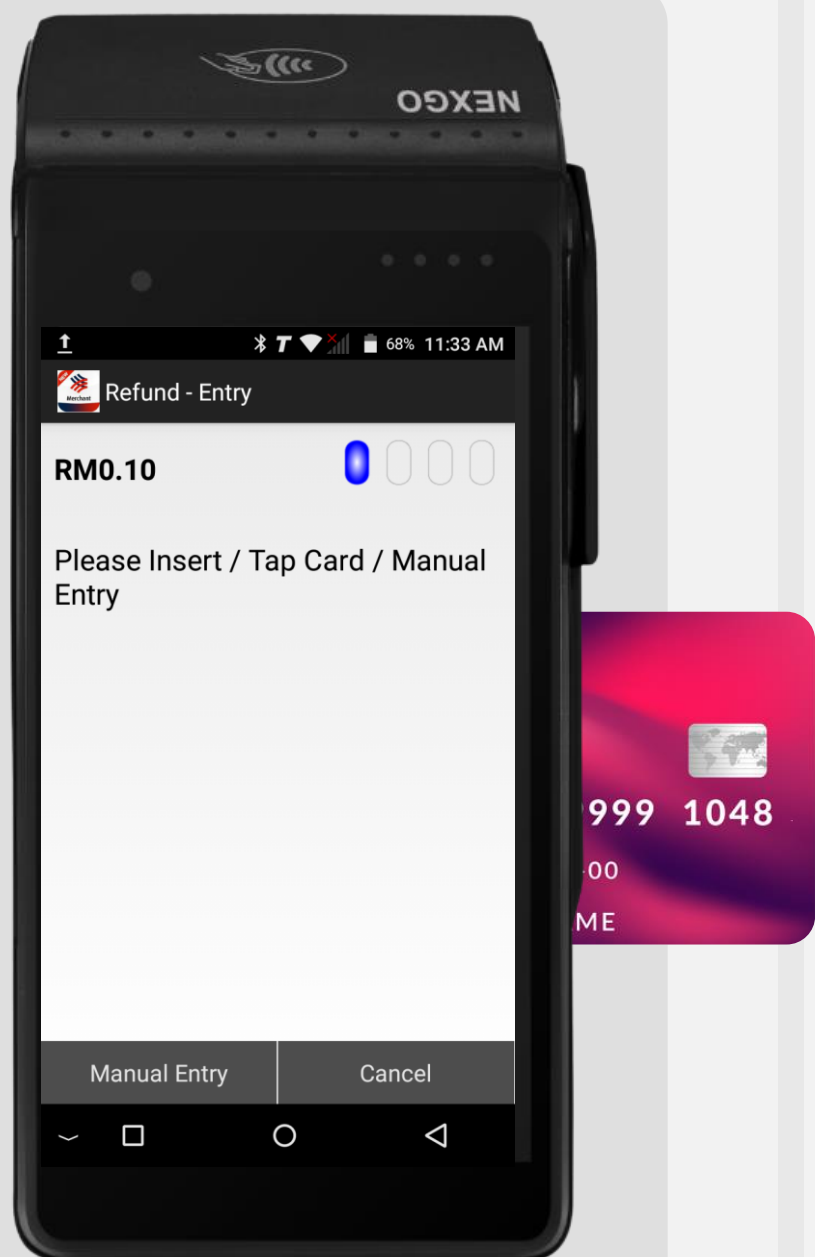
STEP 5 | Press **Entry**

Refund Transaction

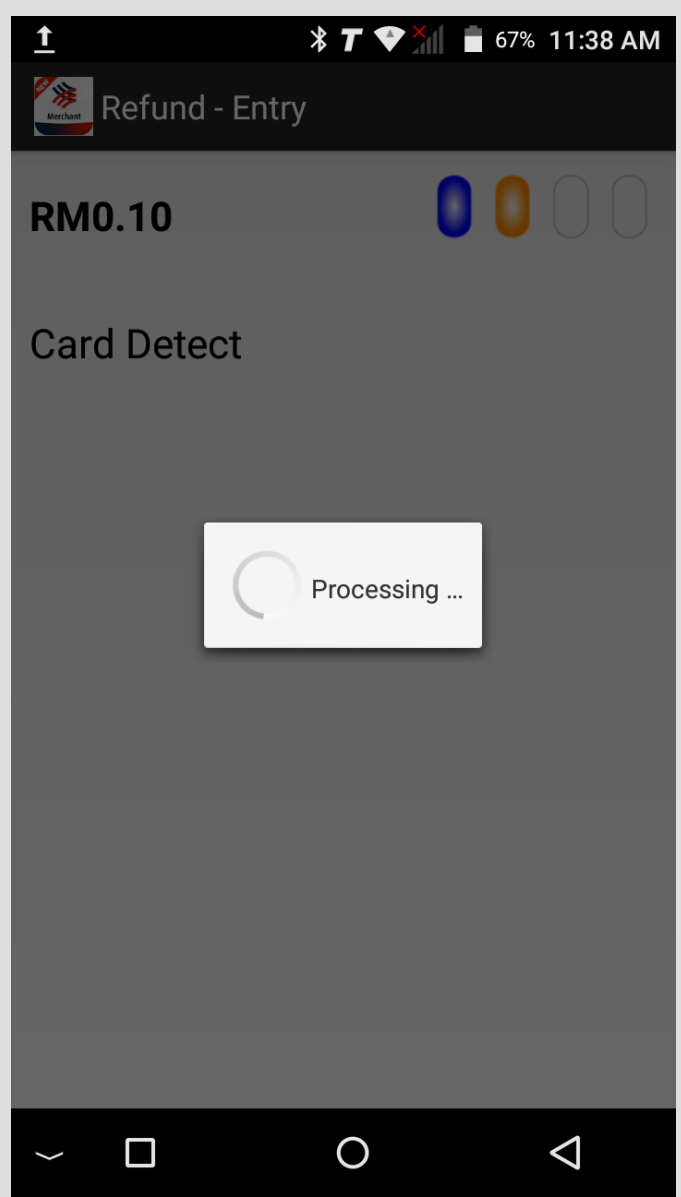
Terminal Model: Android N5



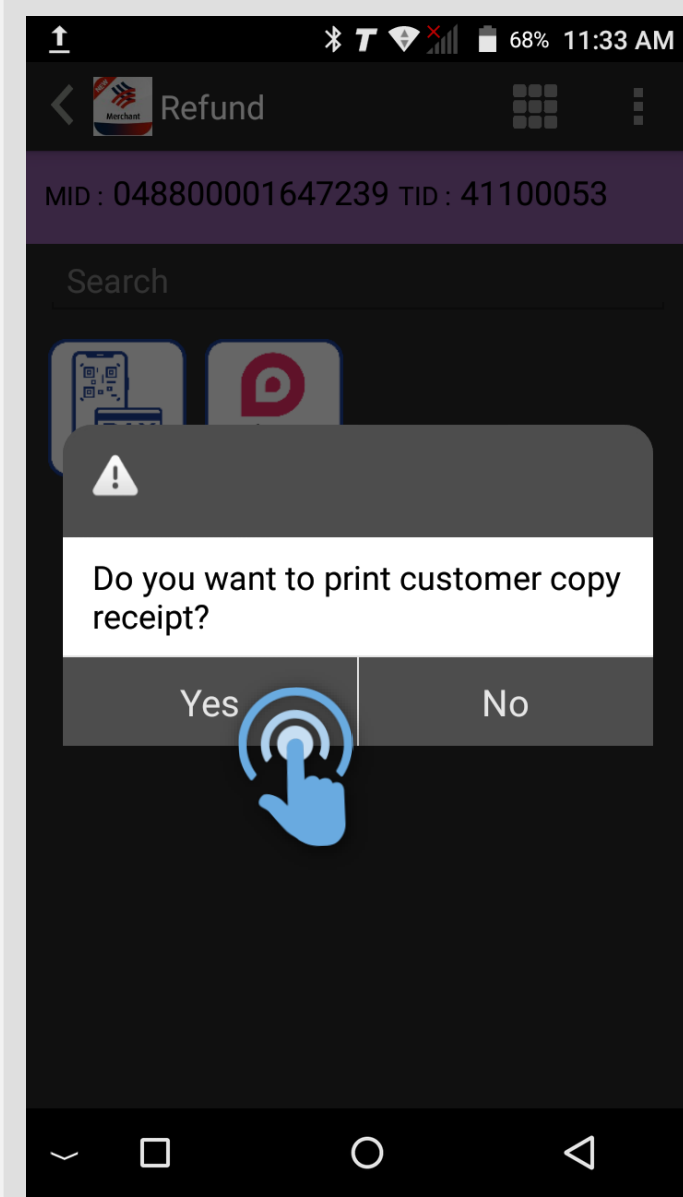
STEP 6 | Key in sale amount & press **OK**



STEP 7 | Insert customer's card to proceed



STEP 8 | Once transaction is successful, merchant receipt will be printed



STEP 9 | Press **Yes** to print the customer copy receipt



STEP 10 | Sample of Refund receipt