



Terminal User Guide

Void

Terminal Model: KD69 Soundbox

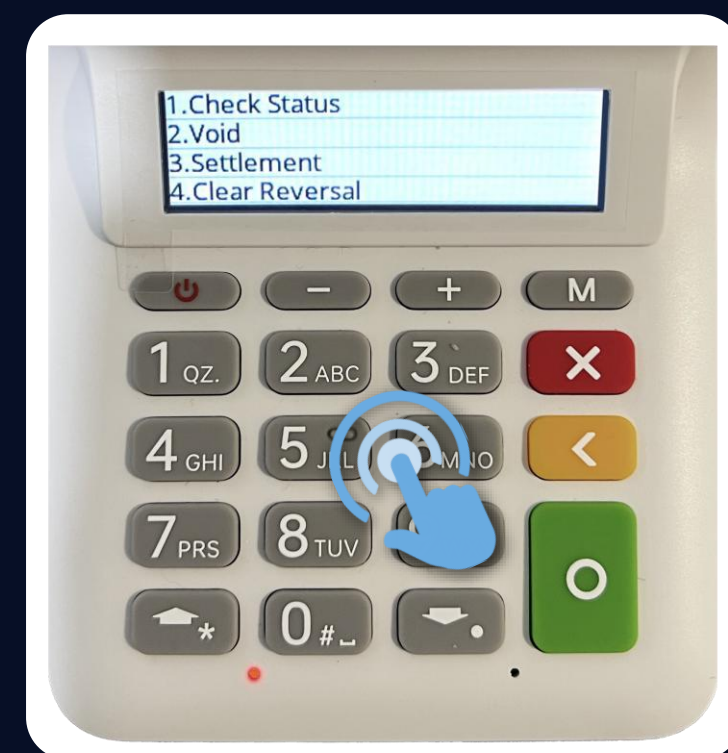


Void

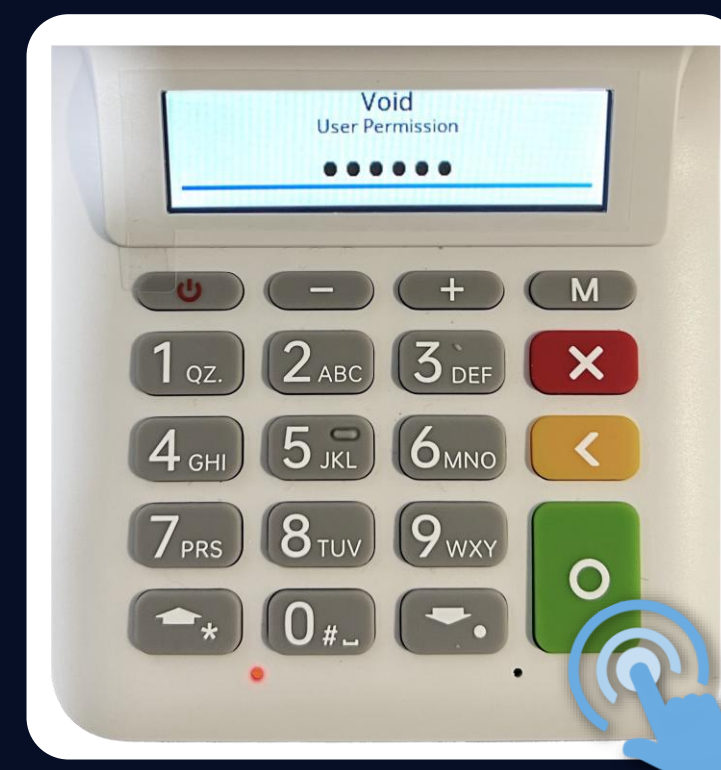
Terminal Model: KD69 Soundbox



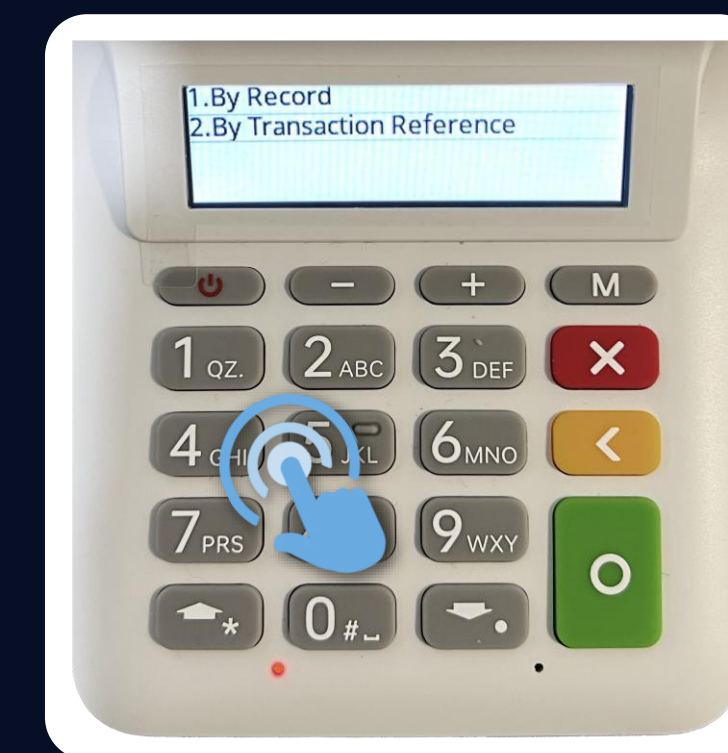
STEP
1 Press **M (More)** to enter the soundbox menu



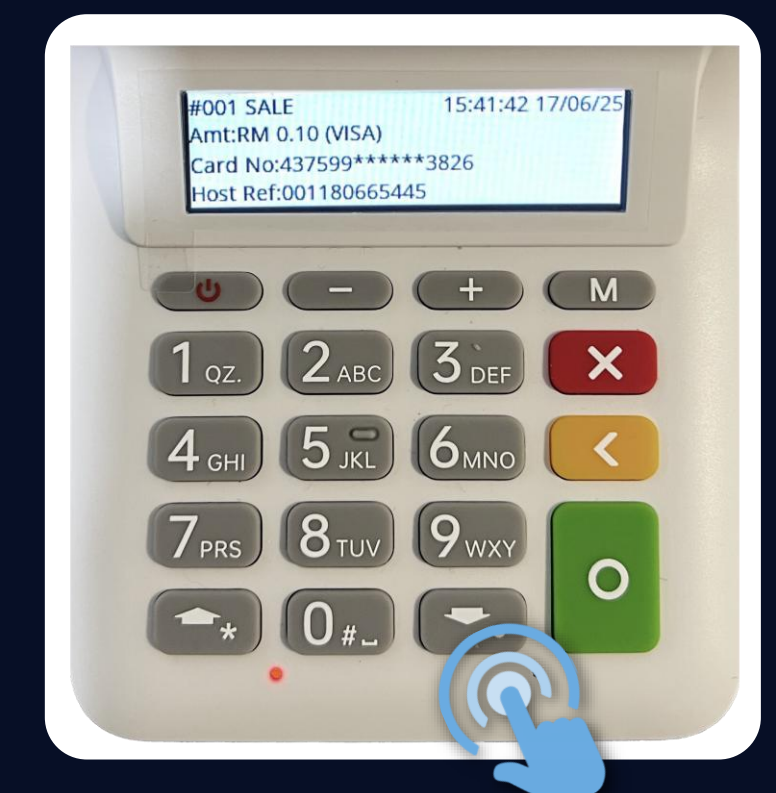
STEP
2 Press **2** to select **Void**



STEP
3 Key in **Void Password** (Last 6 digits of TID) and press **Enter**



STEP
4 Press **1** to void **By Record**



STEP
5 Press the **down arrow** button and select transaction to void

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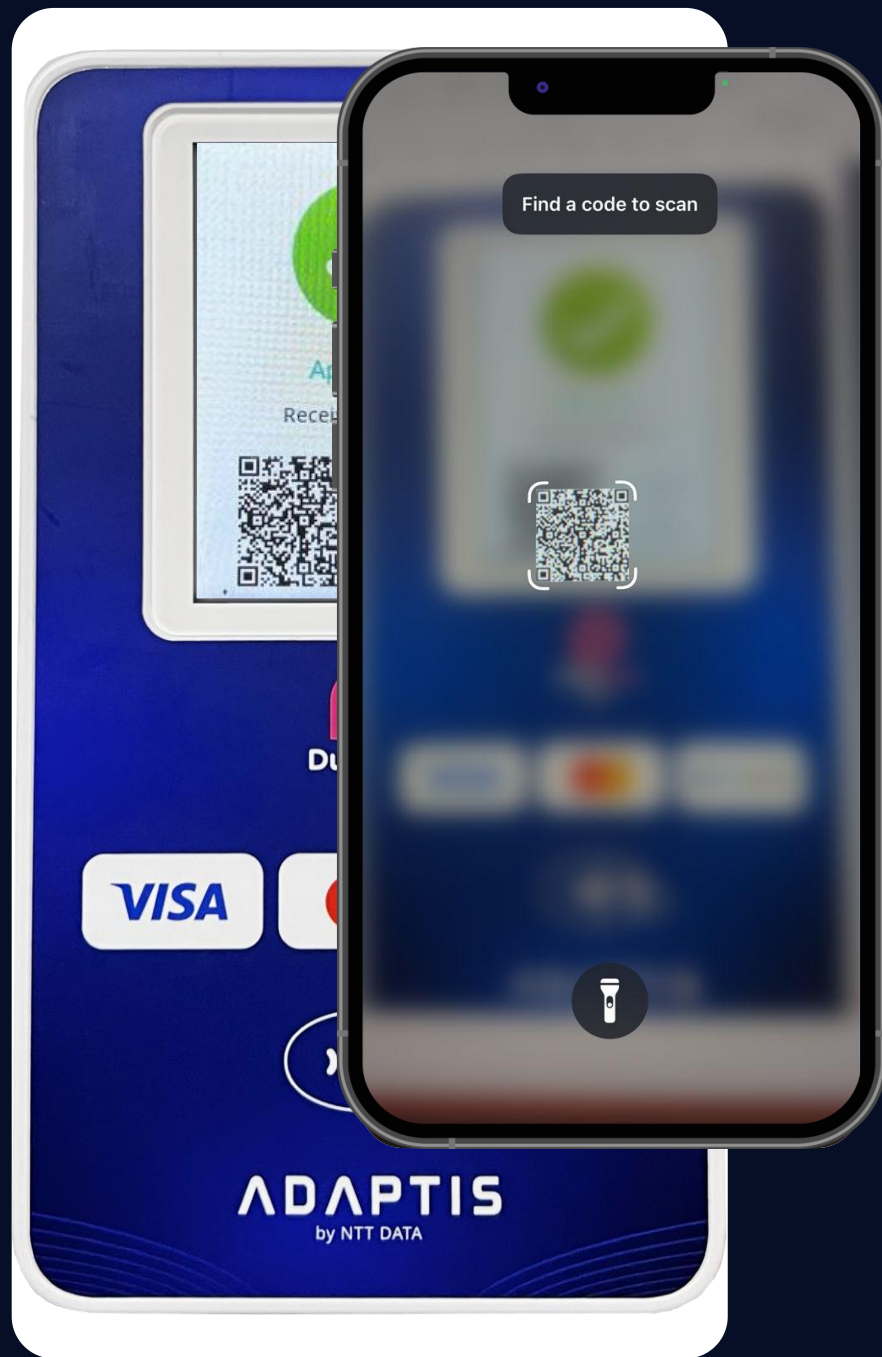
STEP
6

Wait while the system processes



STEP
7

Transaction is approved



STEP
8

Let the customer scan the e-Receipt QR code with their phone camera or QR app



STEP
9

A sample of the customer's receipt copy