



UNITED OVERSEAS BANK

**Chip & PIN Transaction Procedures****Quick Reference Guide**
Model: Verifone VX 520

MYDEBIT SALE			VOID			SETTLEMENT		
Terminal Display		User- Action	Terminal Display		User- Action	Terminal Display		User- Action
UNITED OVERSEAS BANK Sale Unionpay Void	F1 F2 F3 F4	1. Press F2 for sale	UNITED OVERSEAS BANK Sale Unionpay Void	F1 F2 F3 F4	1. Press the most left purple button to go to next menu	UNITED OVERSEAS BANK Sale Unionpay Void	F1 F2 F3 F4	1. Press the most left purple button to go to next menu
Sale Amt: RM 10.00	F1 F2 F3 F4	2. Key in sale amount and press <ENTER>	Void Host: MYDEBIT	Prev F1 Next F2 Slct F3 Exit F4	2. Press F2 to find host MYDEBIT and press F3 to select the host	Settlement Auth Only Offline Logon	F1 F2 F3 F4	2. Press F2 for settlement
Sale Insert/Swipe/Enter Card No:	F1 F2 F3 F4	3. Cardholder to insert ATM card	Void Trxn #:	F1 F2 F3 F4	3. Key in receipt invoice no and press <ENTER>	Settlement All Host?	Yes F1 No F2 F3 F4	3. Press F1 to select Yes
Sale Enter ATM PIN:	F1 F2 F3 F4	4. Request cardholder to key-in PIN# and press <ENTER>	Void MYDEBIT Sale XXXXXXXXXXXX RM 10.00	Prev F1 Next F2 Slct F3 Exit F4	4. Press F3 to select	Settlement Merchant 1 Processing ...	F1 F2 F3 F4	4. Communicating with host for processing
Transaction Approved	F1 F2 F3 F4	5. Transaction approved with receipt printed out.	Void MYDEBIT Sale XXXXXXXXXXXX RM 10.00 Enter to Confirm	F1 F2 F3 F4	5. Press <ENTER> to confirm transaction details	Settlement successful	F1 F2 F3 F4	5. Printing settlement report
Sale Print Cust Copy	Yes F1 No F2 F3 F4	6. Select F1 Yes to print customer copy	Transaction Approved	F1 F2 F3 F4	6 Transaction approved with receipt printed out			
Printing...	F1 F2 F3 F4	7. Printing receipt Return card to customer	Void Print Cust Copy	Yes F1 No F2 F3 F4	7. Select F1 Yes to print customer copy			
			Printing...	F1 F2 F3 F4	8. Printing receipt Return card to customer			