

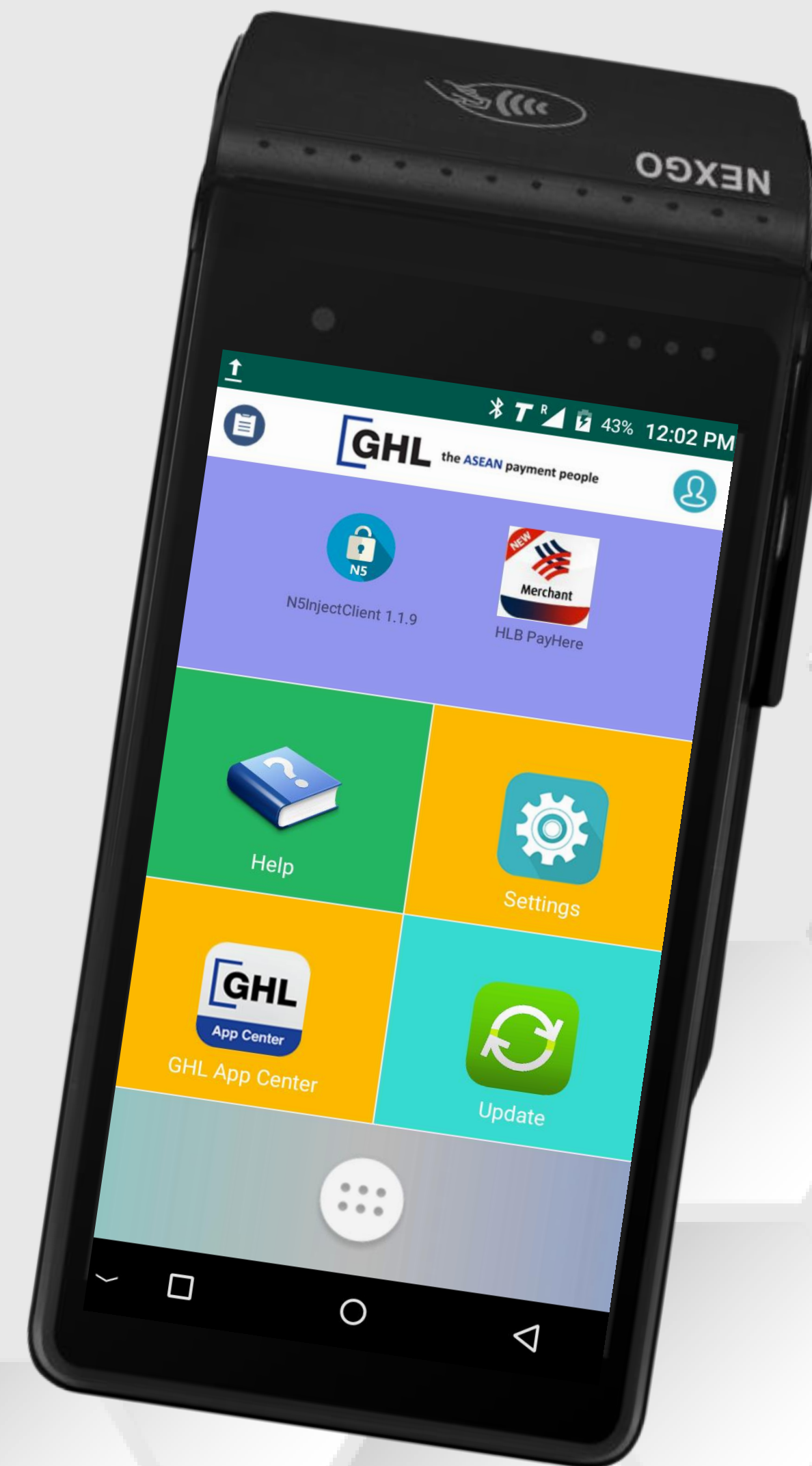


# TERMINAL USER GUIDE

**Pre-Authorisation & Offline Transaction**

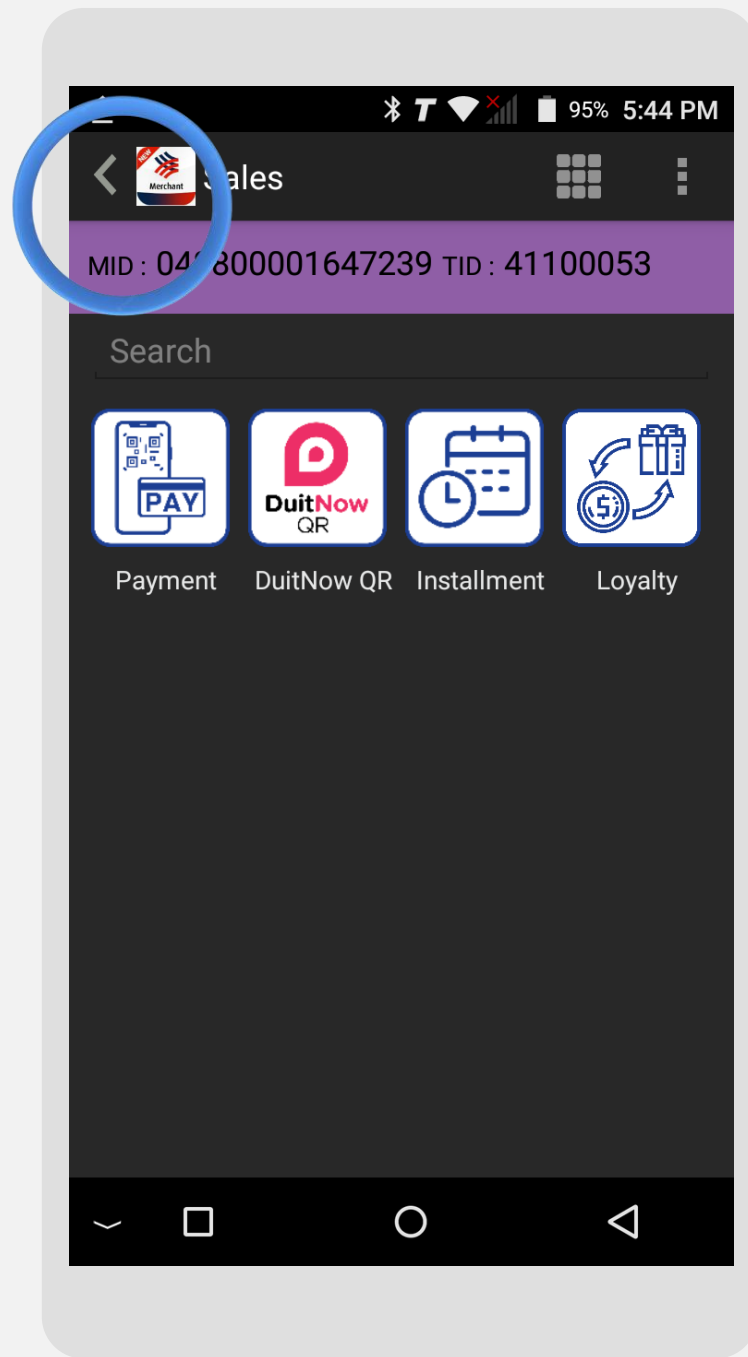
HONG LEONG BANK

**Terminal Model: Android N5**

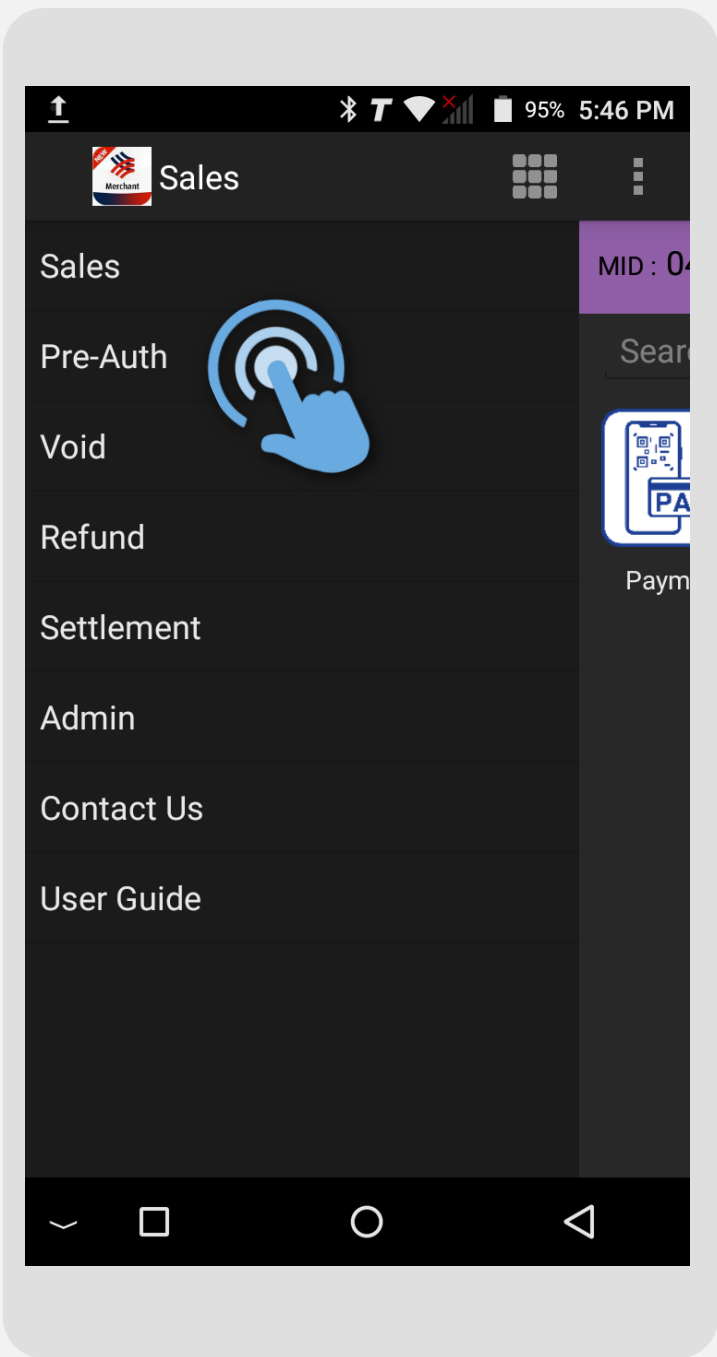


# Pre-Auth Transaction

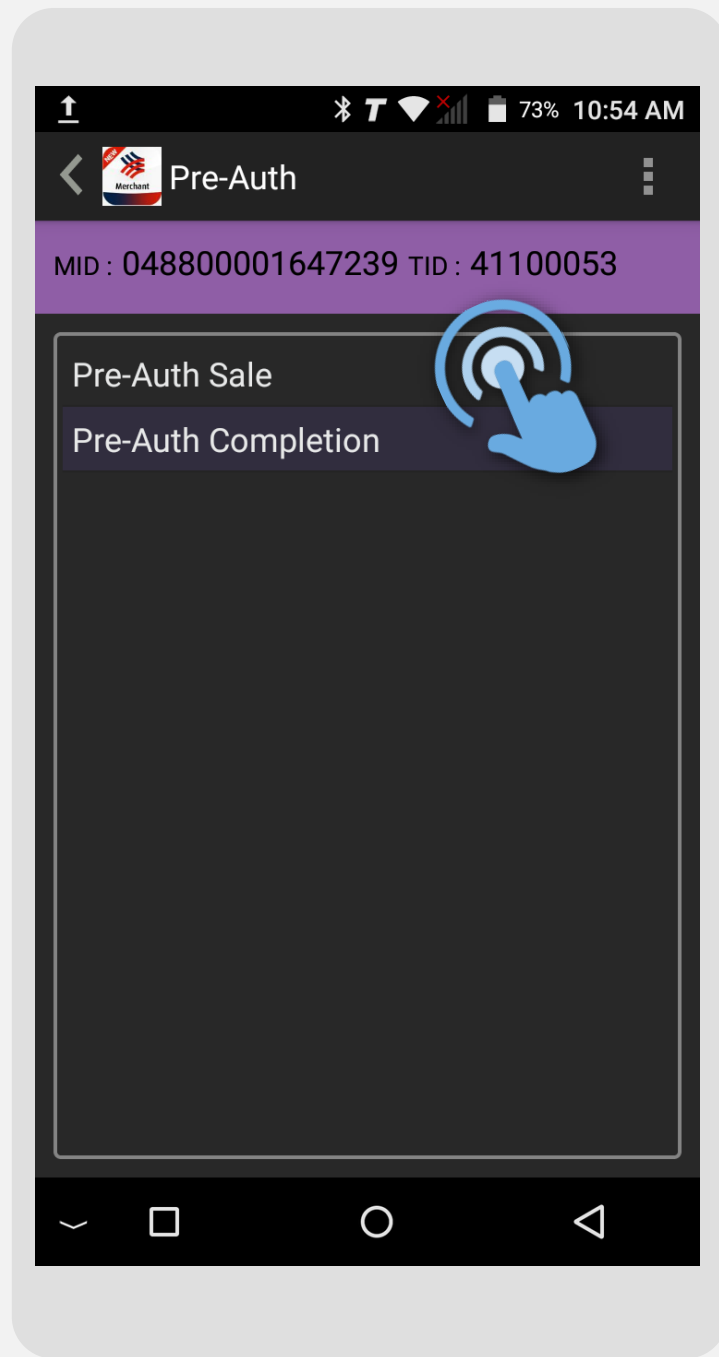
Terminal Model: Android N5



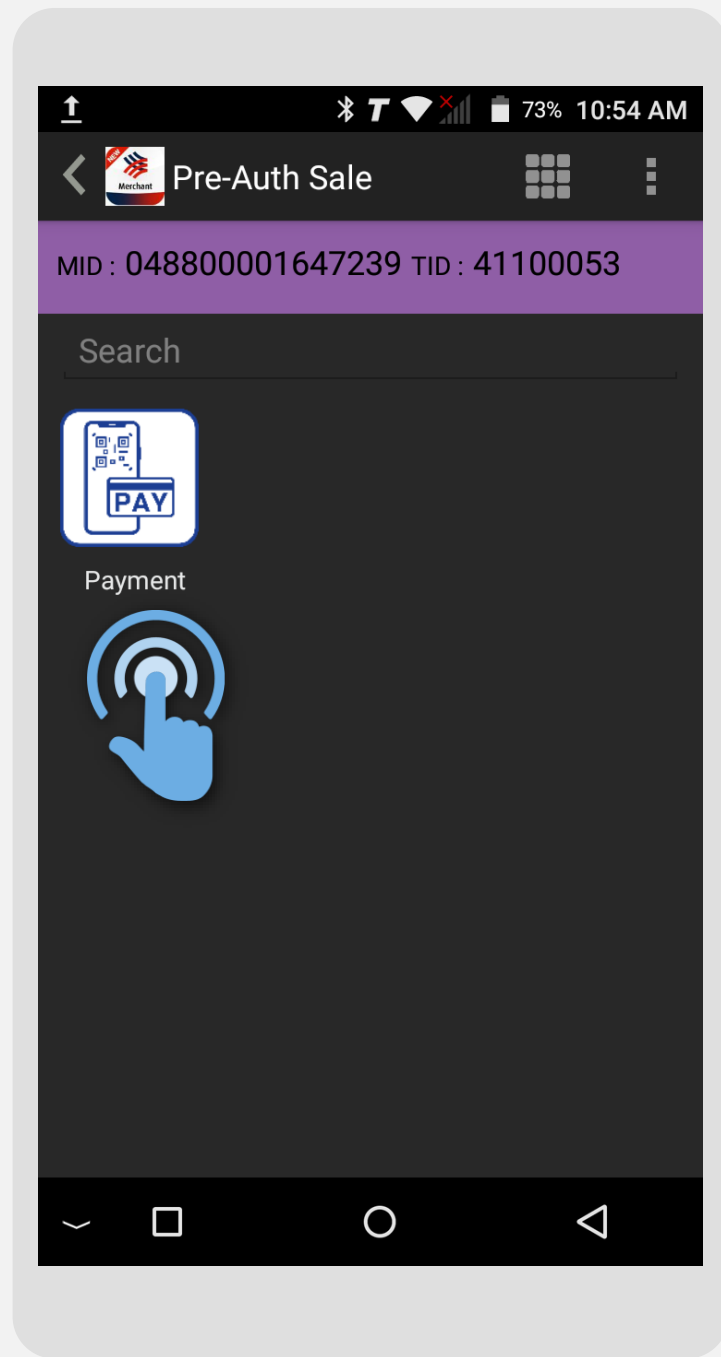
**STEP 1** Press on **<** icon to open side menu



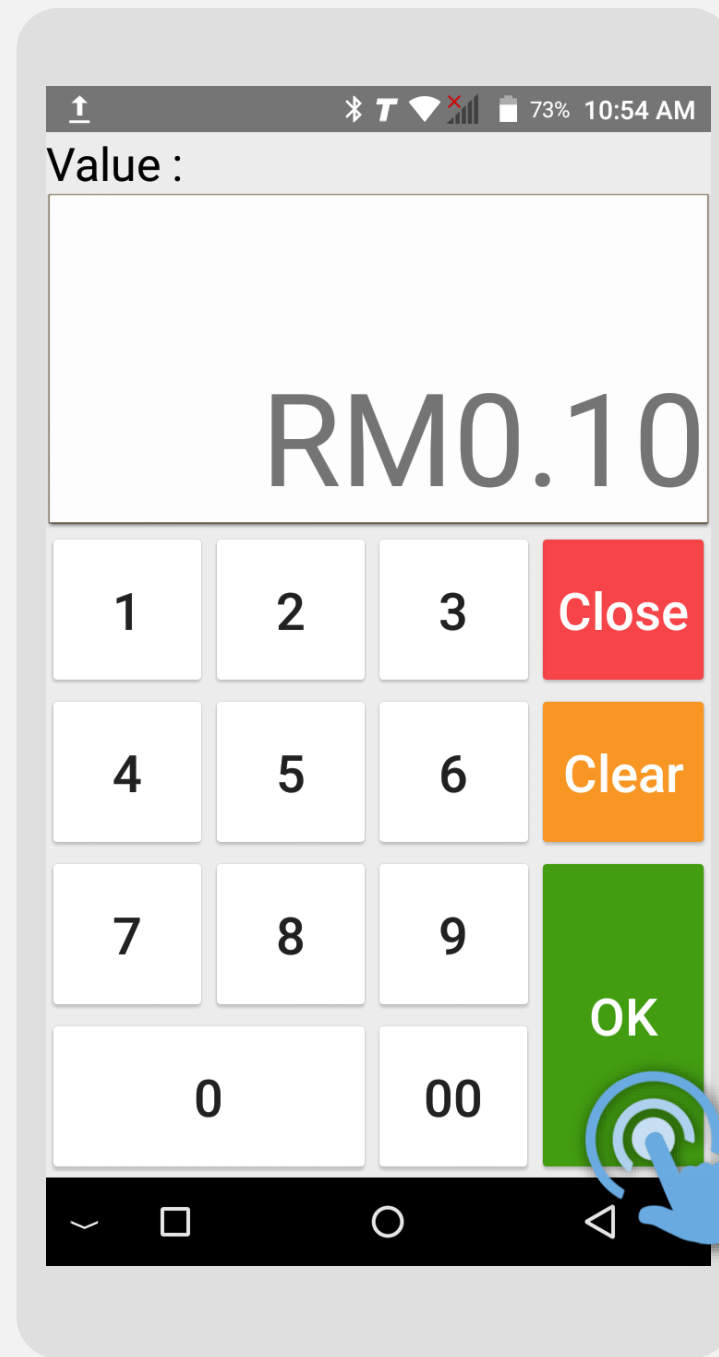
**STEP 2** Press on **Pre-Auth**



**STEP 3** Press on **Pre-Auth Sale**



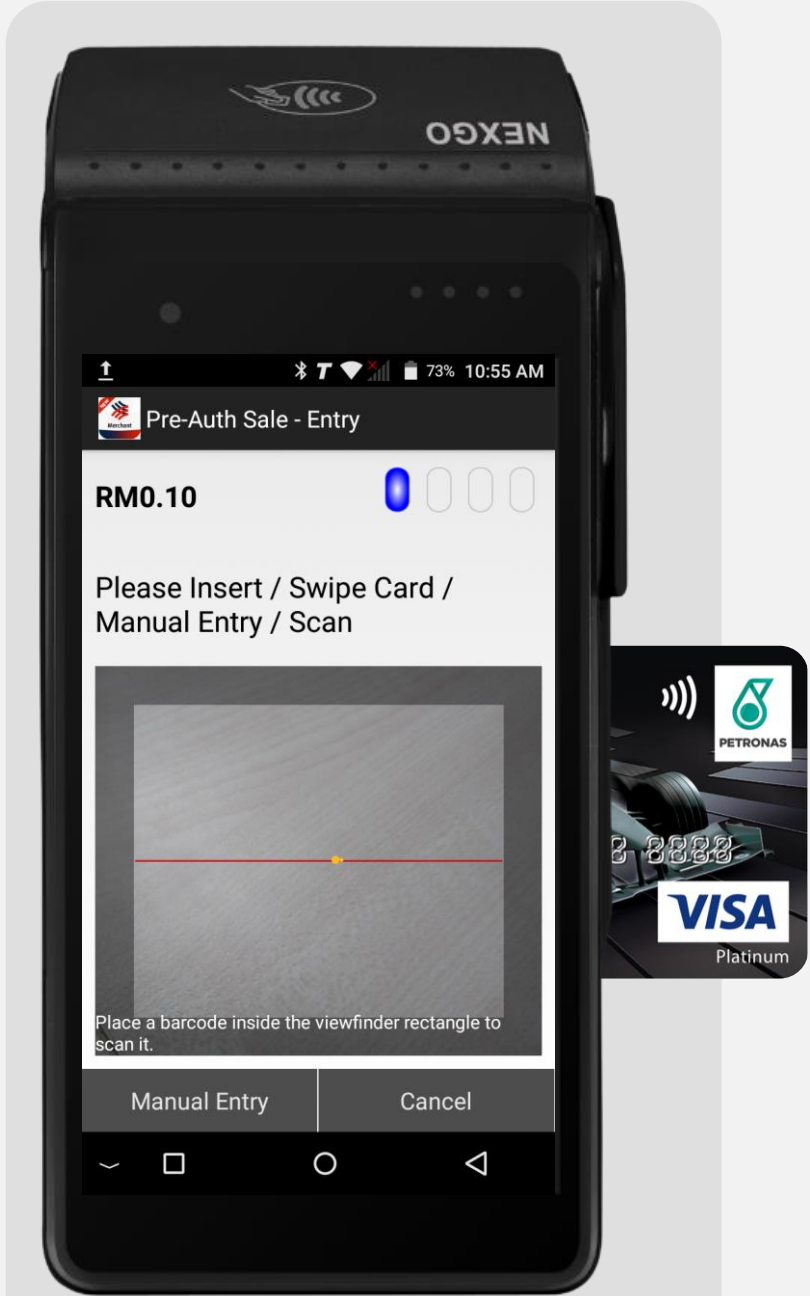
**STEP 4** Select **Payment**



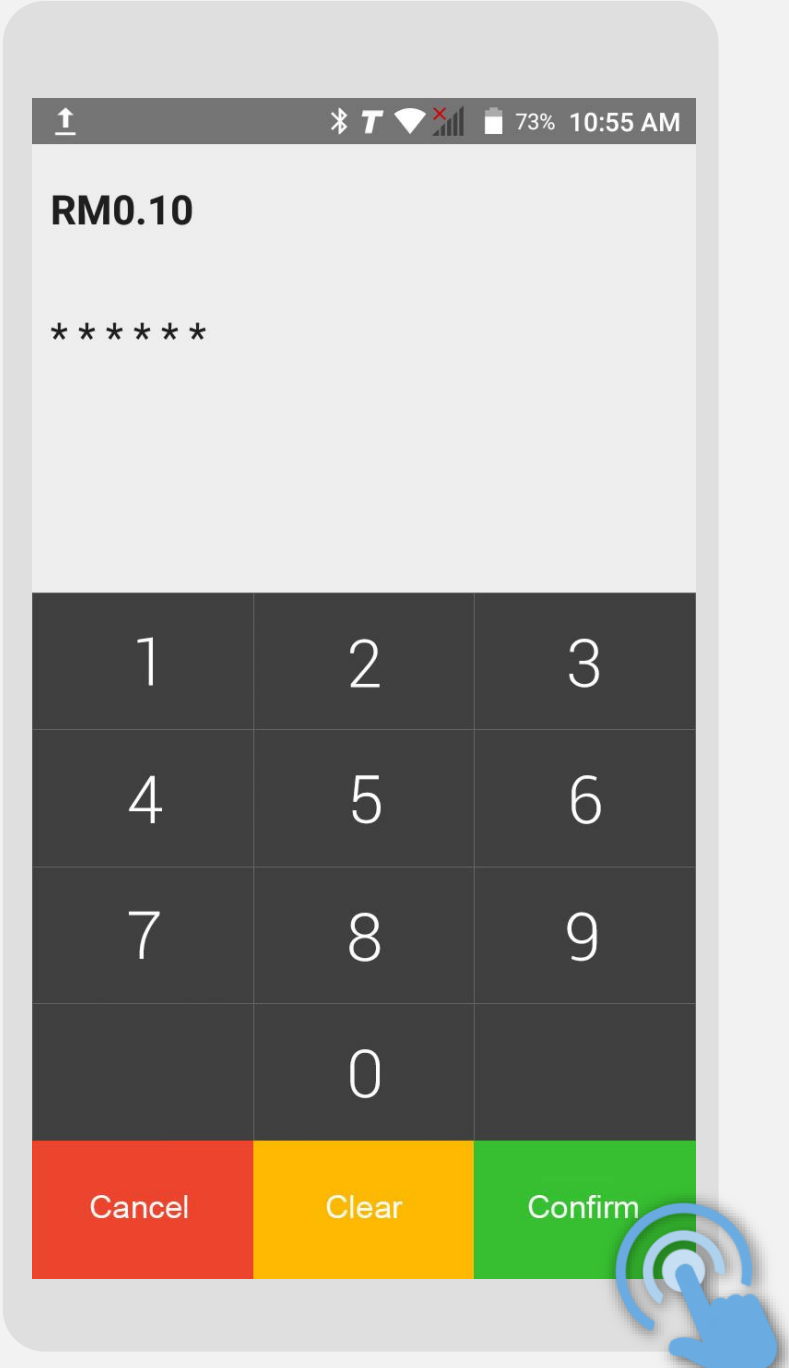
**STEP 5** Key in Pre-Auth sale amount and press **OK**

# Pre-Authorisation Transaction

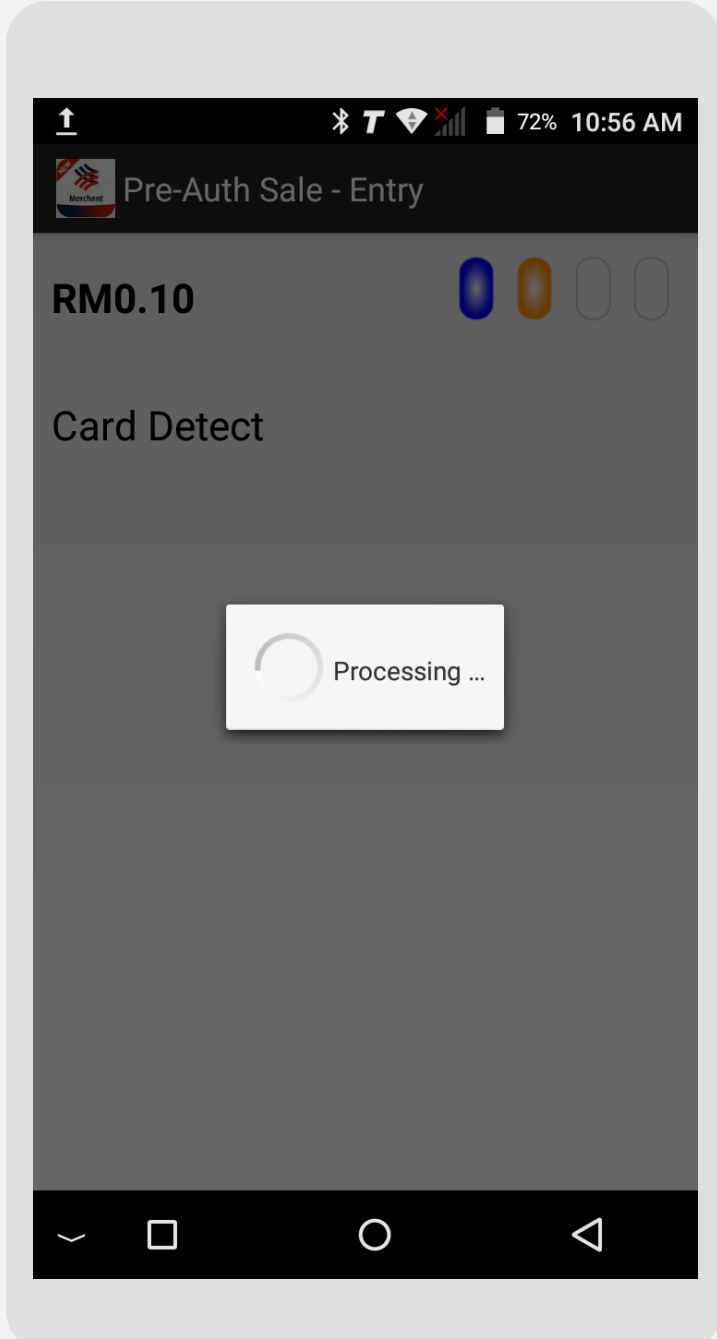
Terminal Model: Android N5



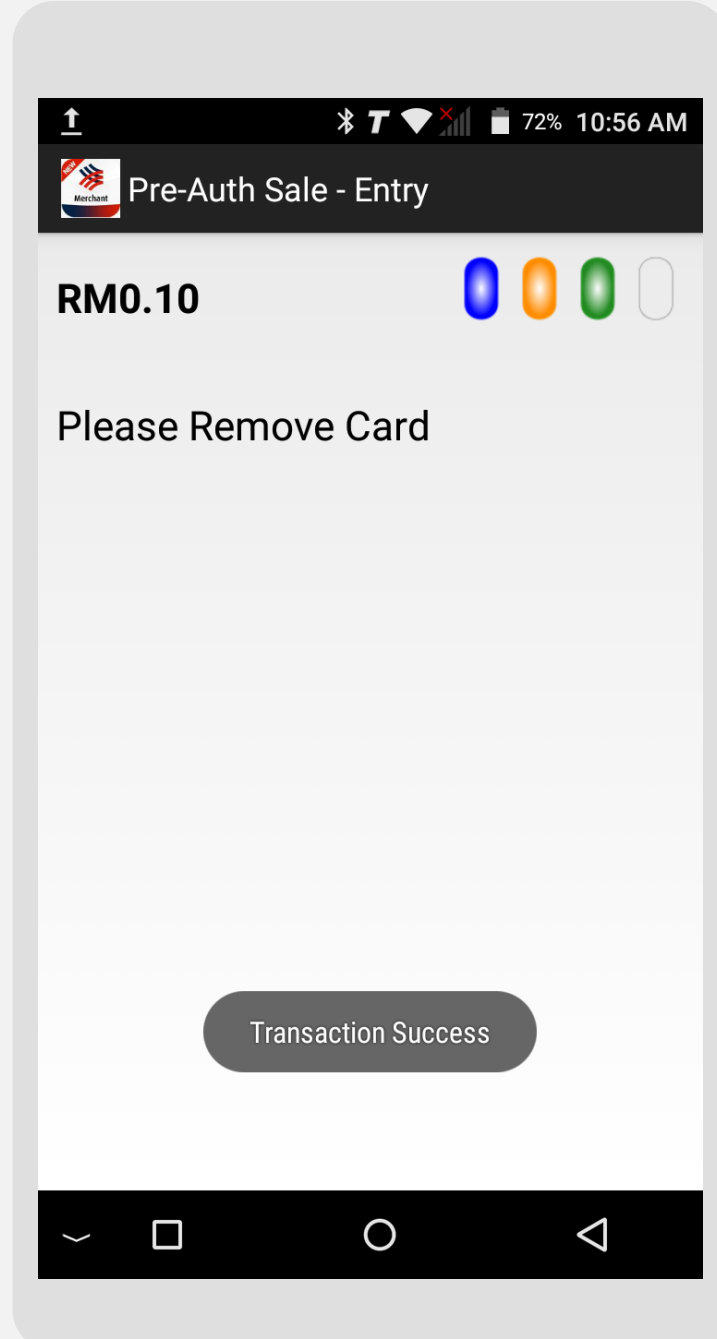
**STEP 6** | Insert or tap customer's card to the terminal



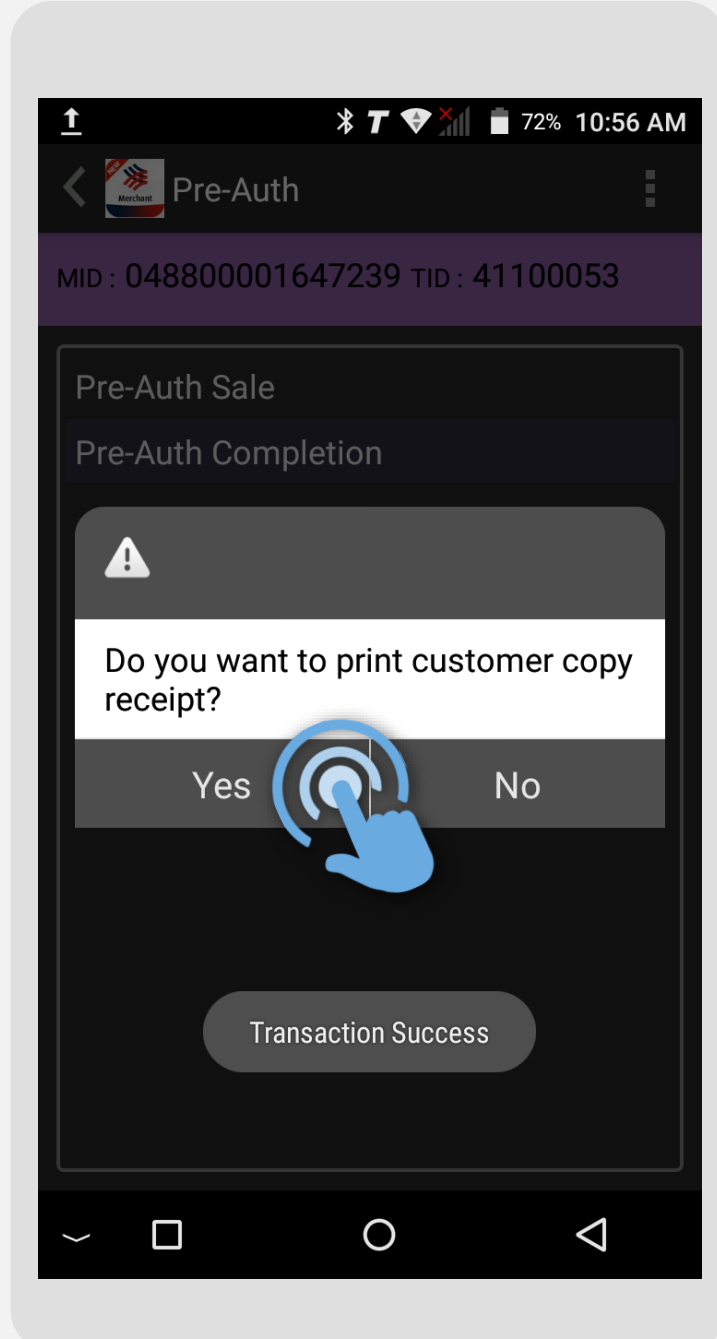
**STEP 7** | Customer enters card PIN and press **Confirm**



**STEP 8** | Please wait while the transaction is in process



**STEP 9** | Process is successful with merchant receipts printed out



**STEP 10** | Press **Yes** to print the customer copy receipt

# Pre-Authorisation Transaction

Terminal Model: Android N5



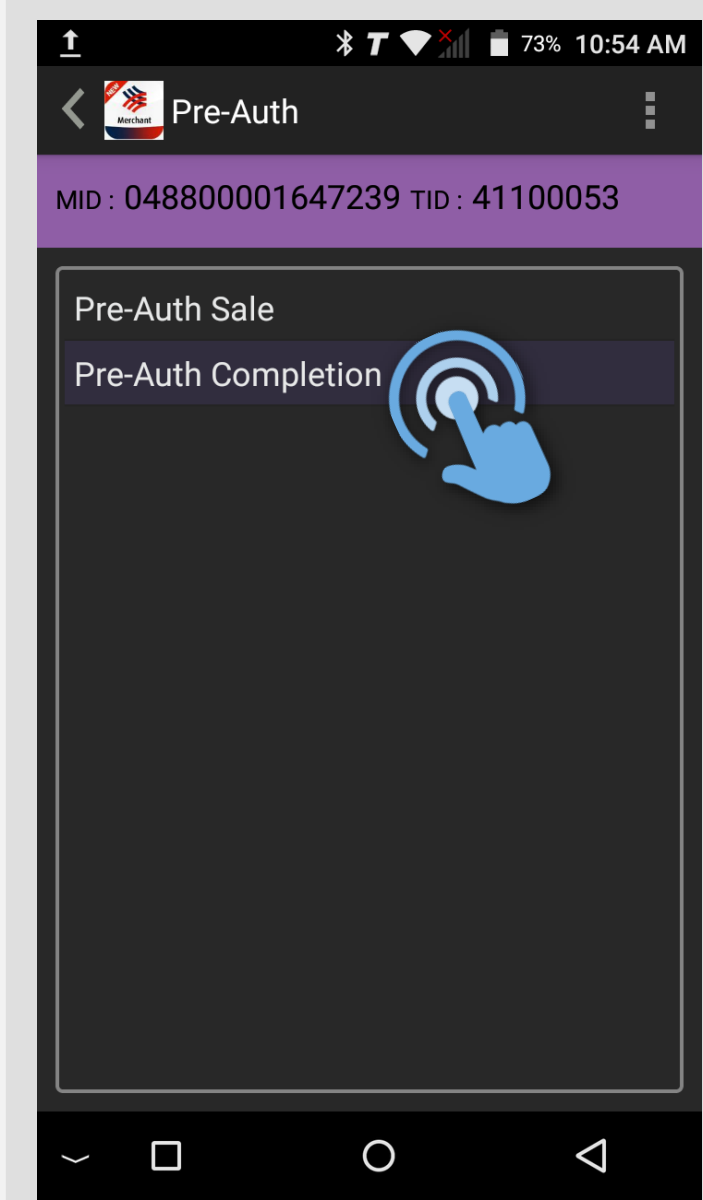
STEP  
**11**

Sample of  
Pre-Auth receipt



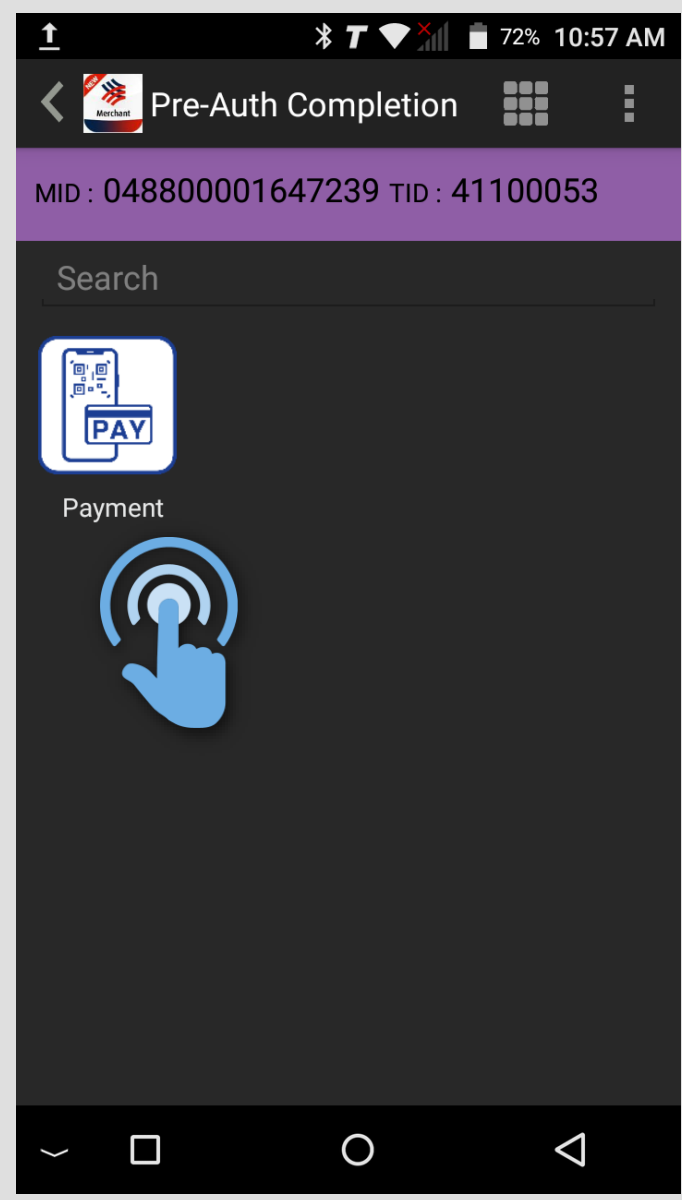
# Offline Transaction (Completion)

Terminal Model: Android N5



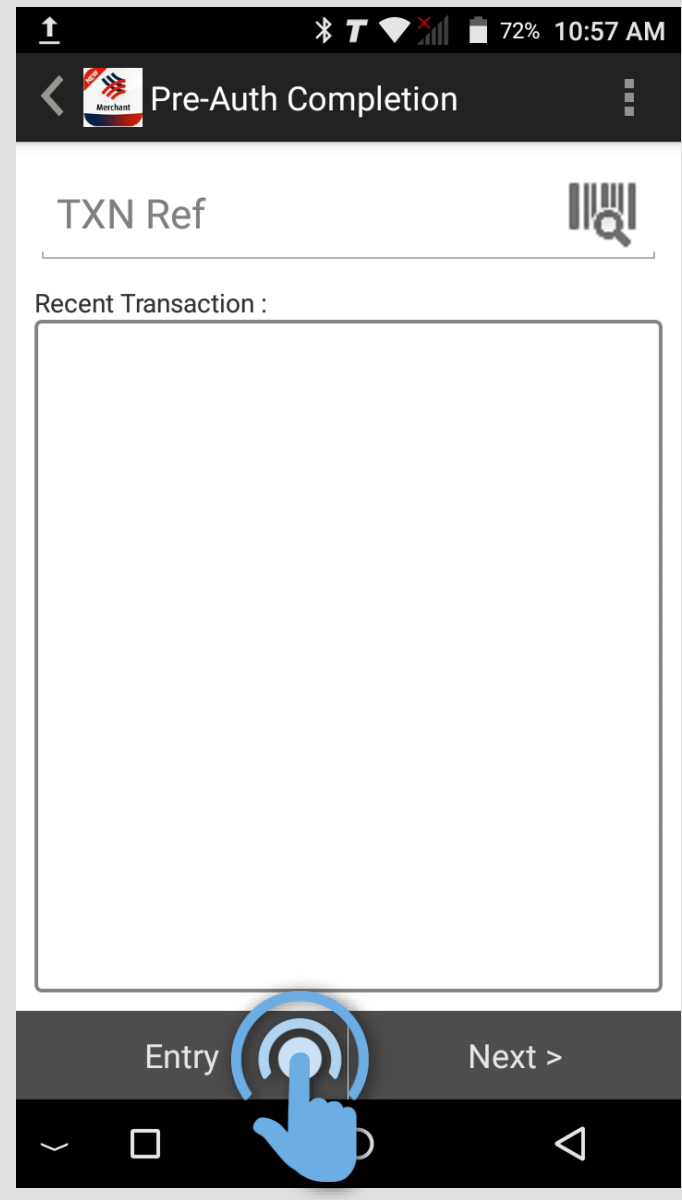
STEP  
**1**

Press on  
**Pre-Auth  
Completion**



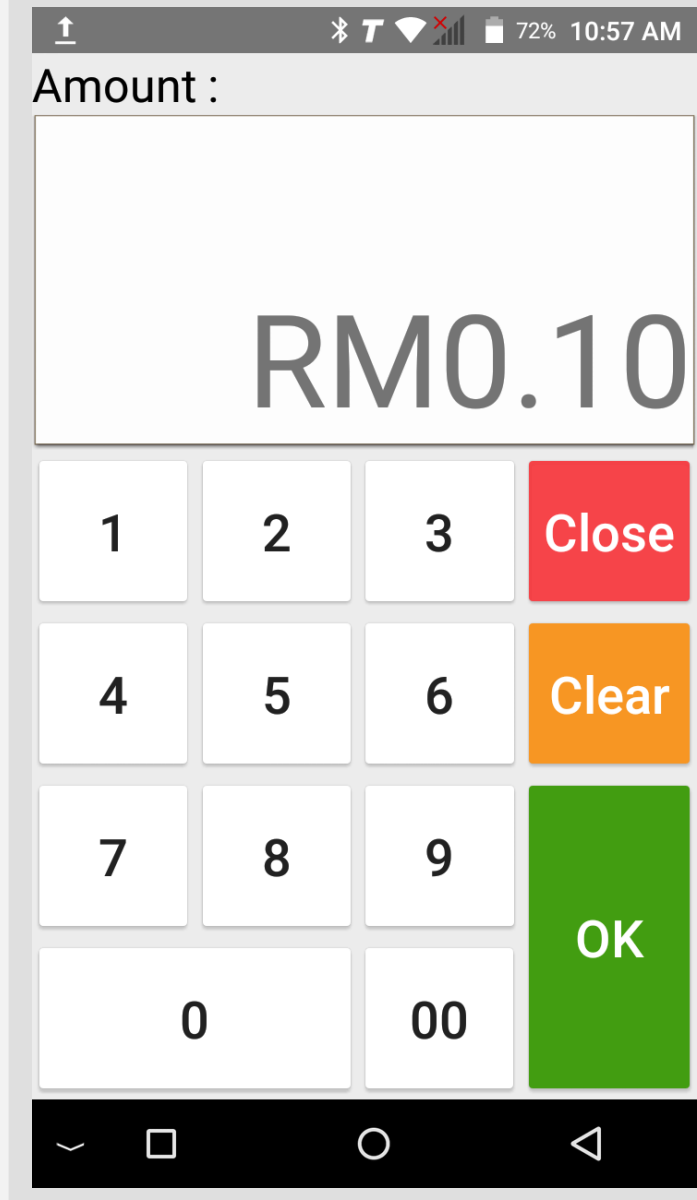
STEP  
**2**

Select **Payment**



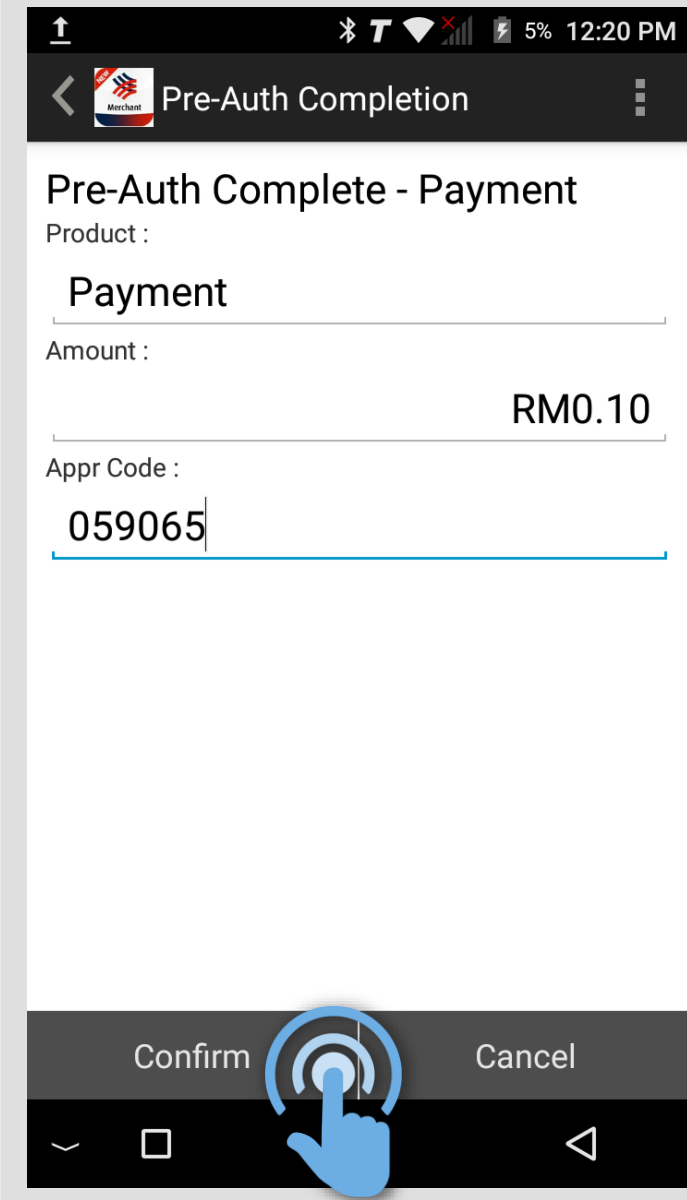
STEP  
**3**

Press on **Entry**



STEP  
**4**

Key in Pre-Auth  
sale amount and  
press **OK**



STEP  
**5**

Key in **Approval  
code** from Pre-Auth  
receipt and press  
**Confirm**

# Offline Transaction (Completion)

Terminal Model: Android N5



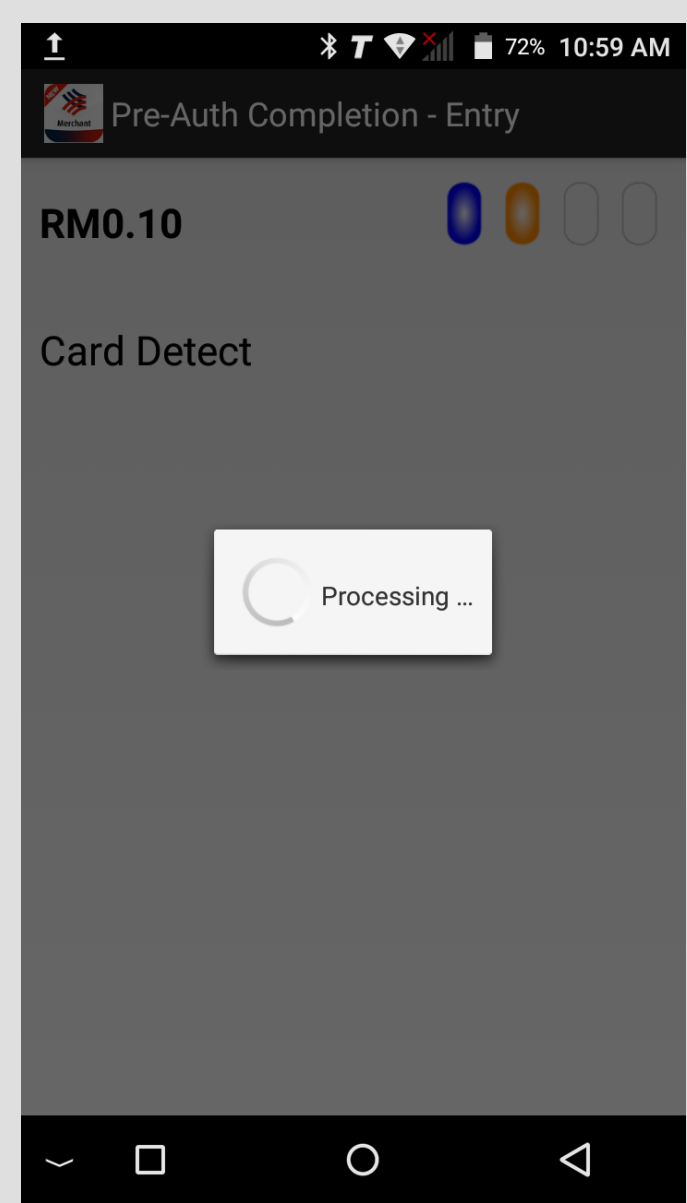
STEP  
6

Sample of Approval  
code from Pre-Auth  
Sale receipt



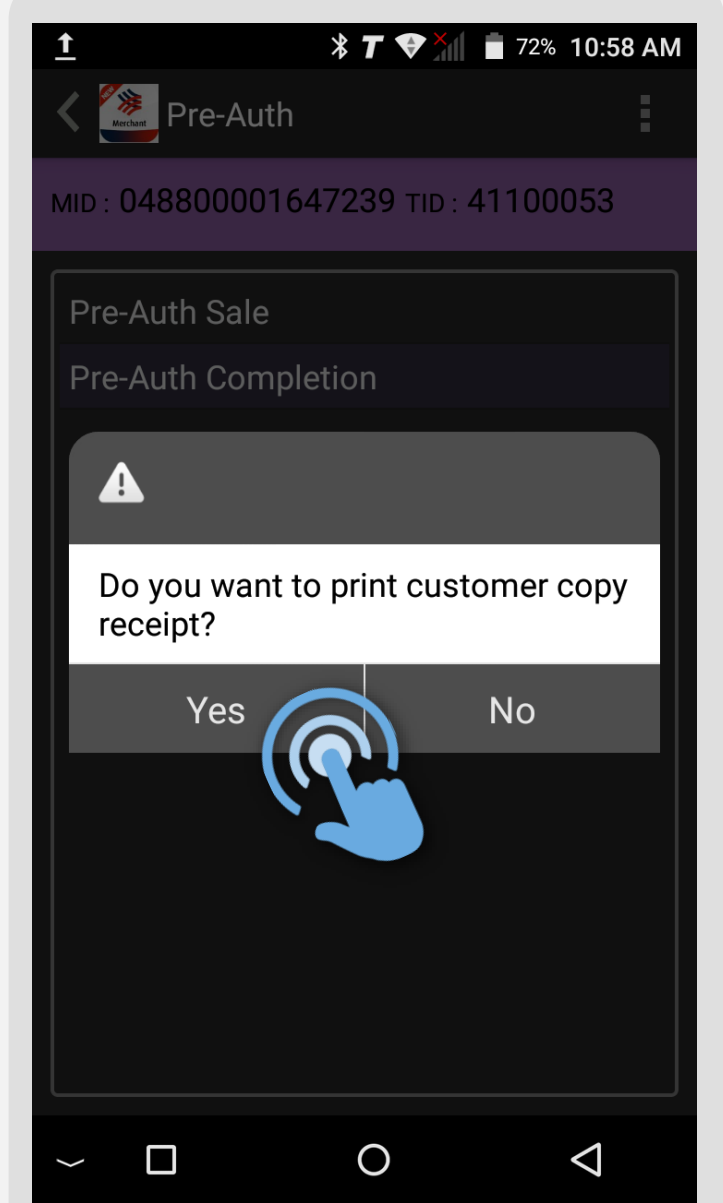
STEP  
7

Insert or tap  
customer's card to  
the terminal



STEP  
8

Please wait while  
the transaction is in  
process



STEP  
9

Press Yes to print  
the customer  
copy receipt



STEP

Sample of Offline  
Sale receipt