



TERMINAL USER GUIDE

Void

Terminal Model: VX520



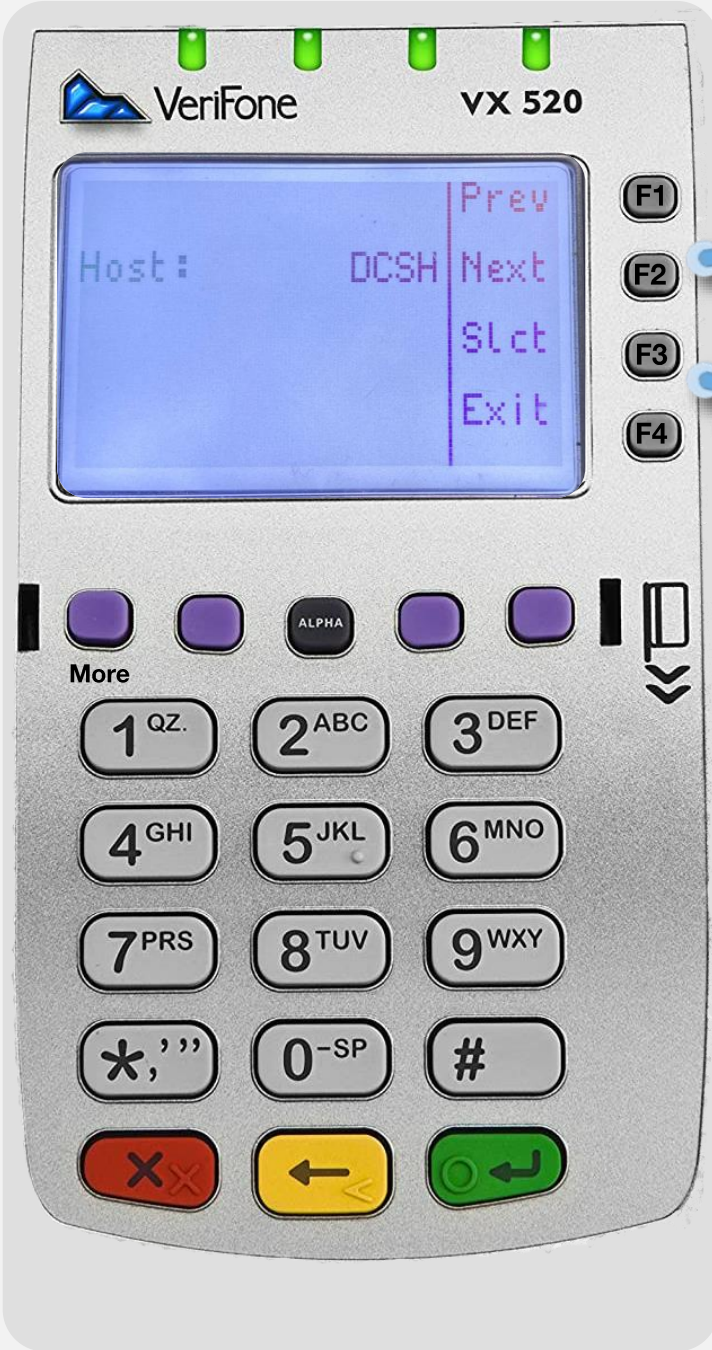
Void

Terminal Model: VX520



STEP
1

Press F3 to select
Void



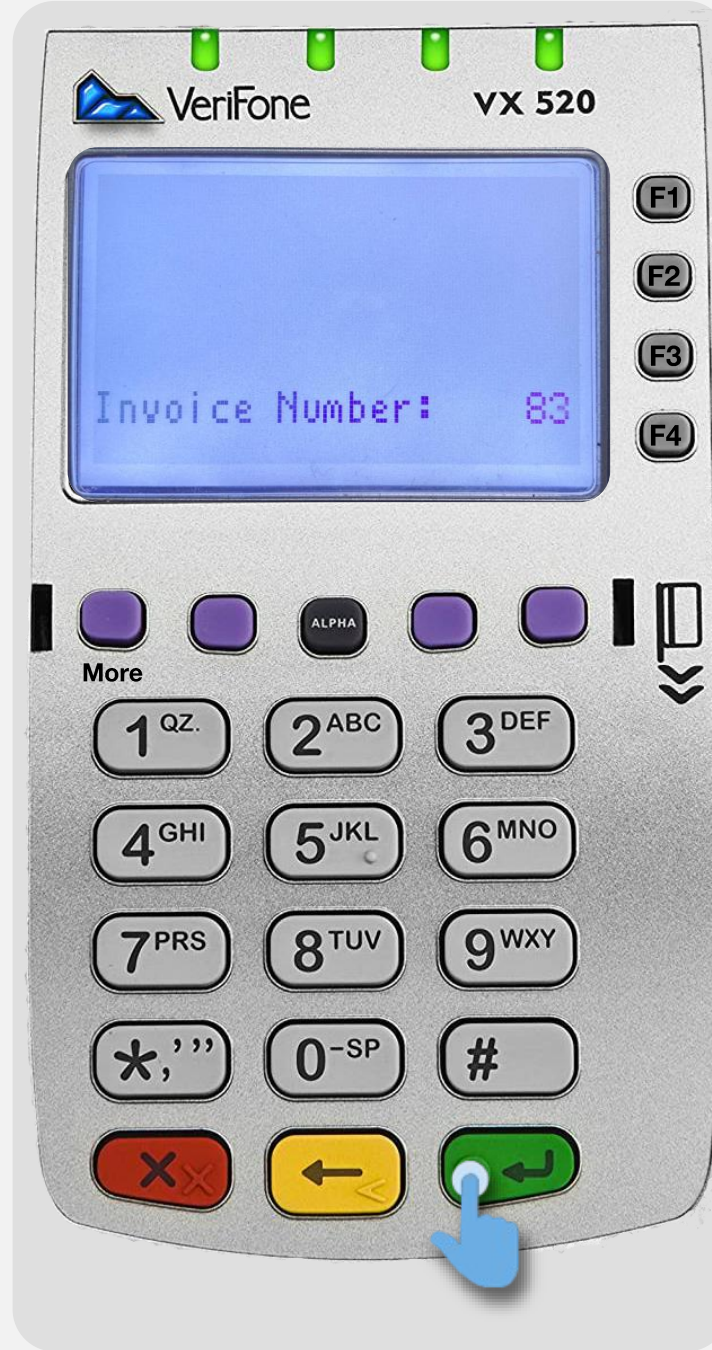
STEP
2

Press F2 for **Next**,
followed by F3 to
select **DCSH**



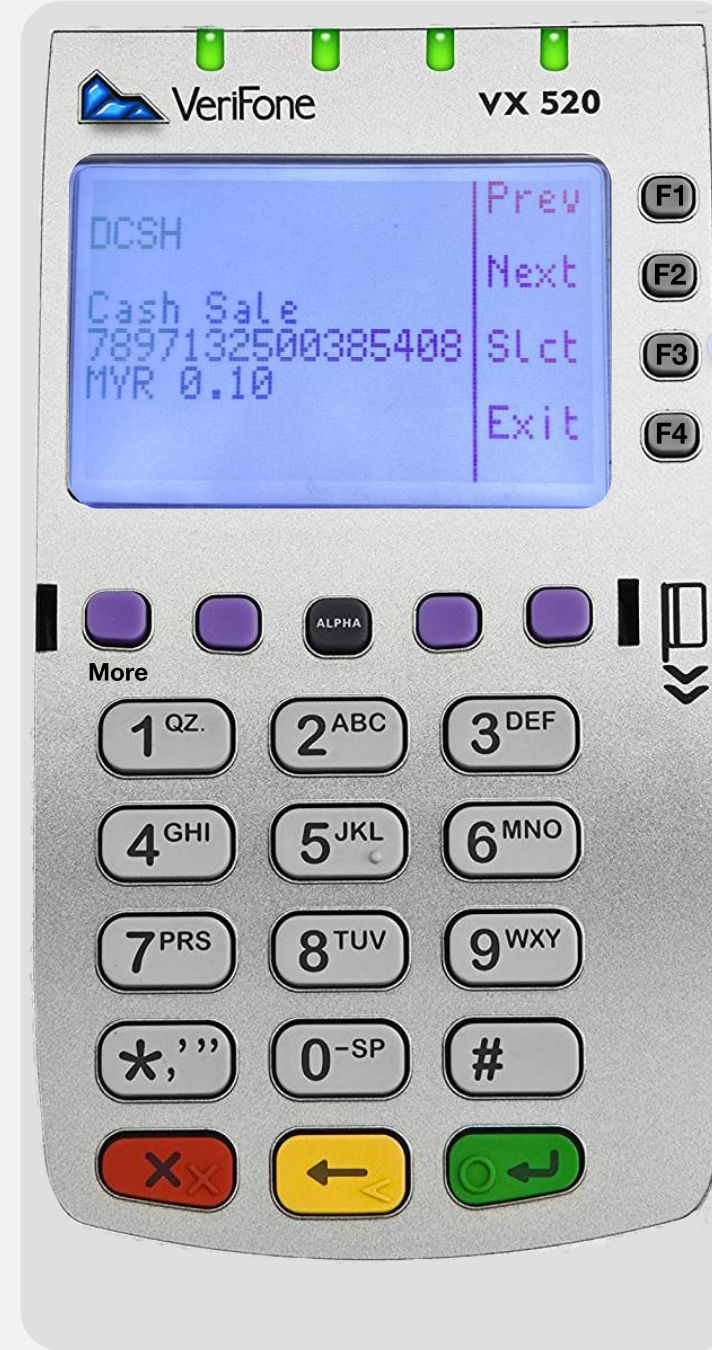
STEP
3

Key in Void
password (Default
Pass: 1234) &
press **Enter**



STEP
4

Enter the sale
invoice number
from receipt

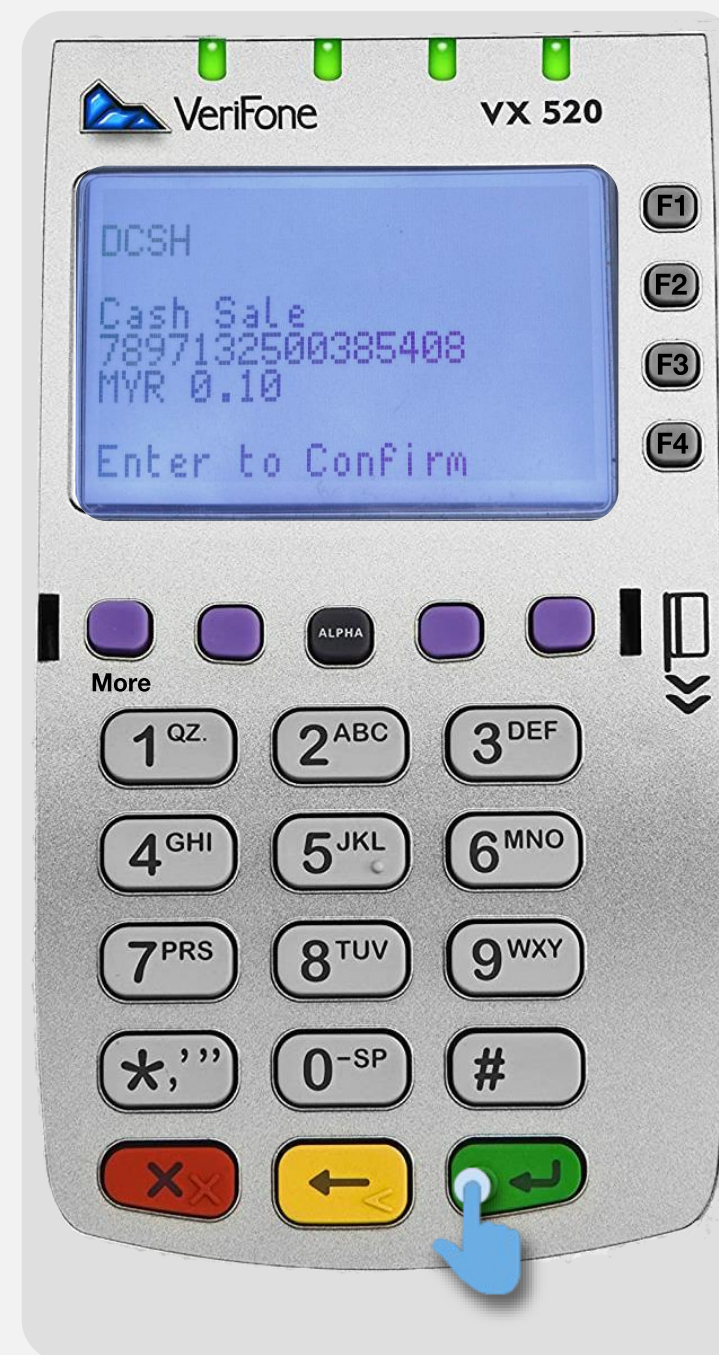


STEP
5

Press F3 and
select the sale
transaction to void

Void

Terminal Model: VX520

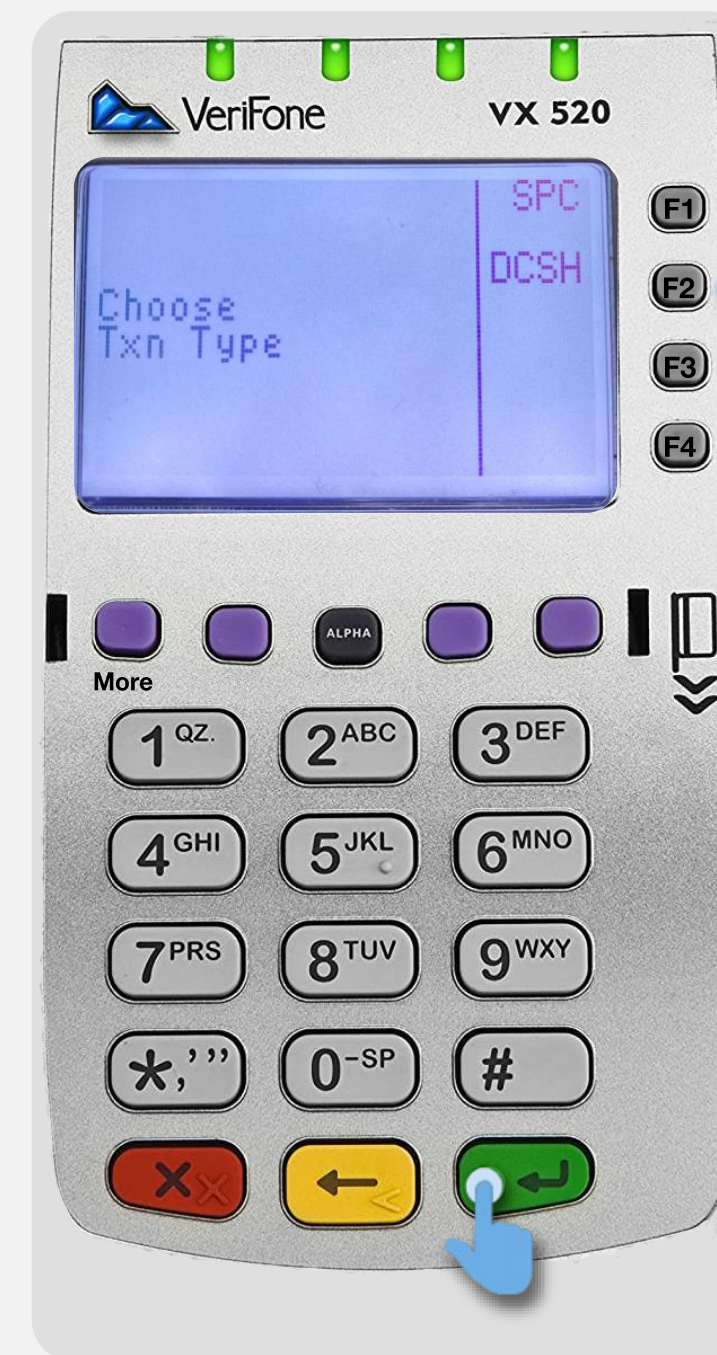


STEP
6

Review the details and press **Enter** to confirm the void process

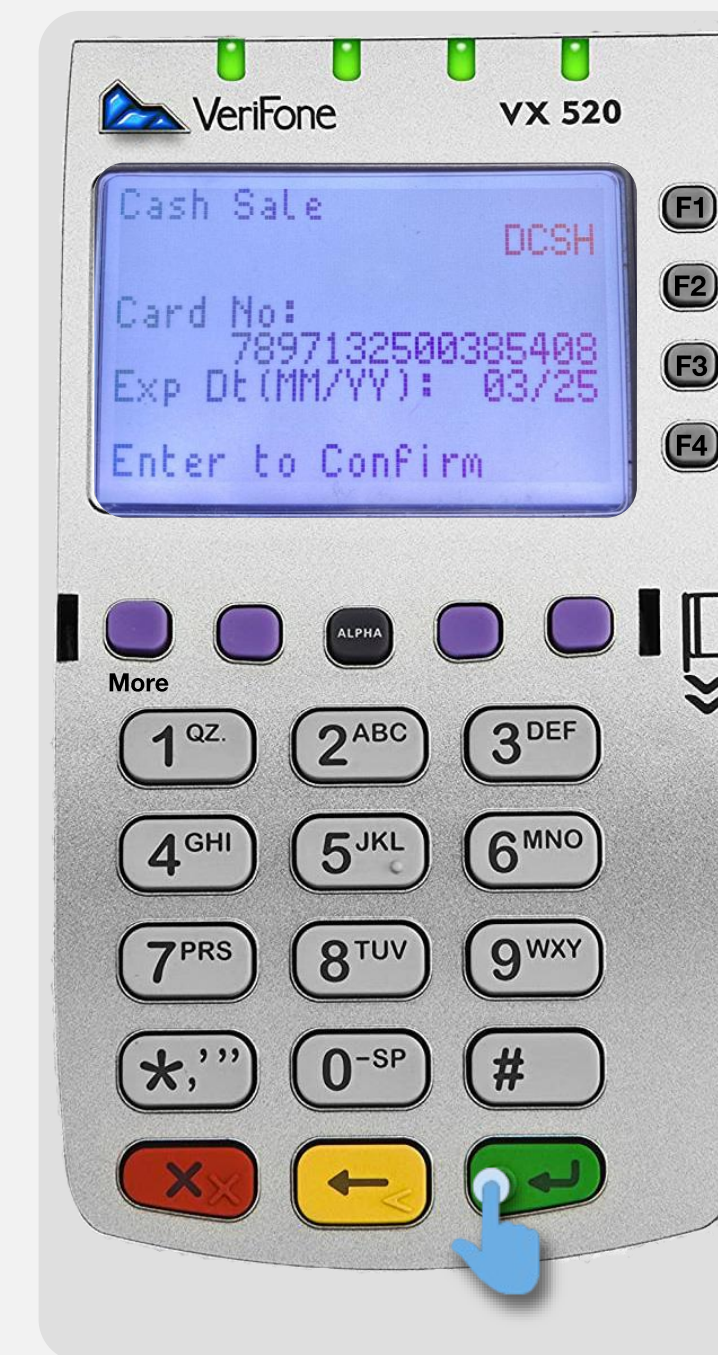


SWIPE
CARD
HERE



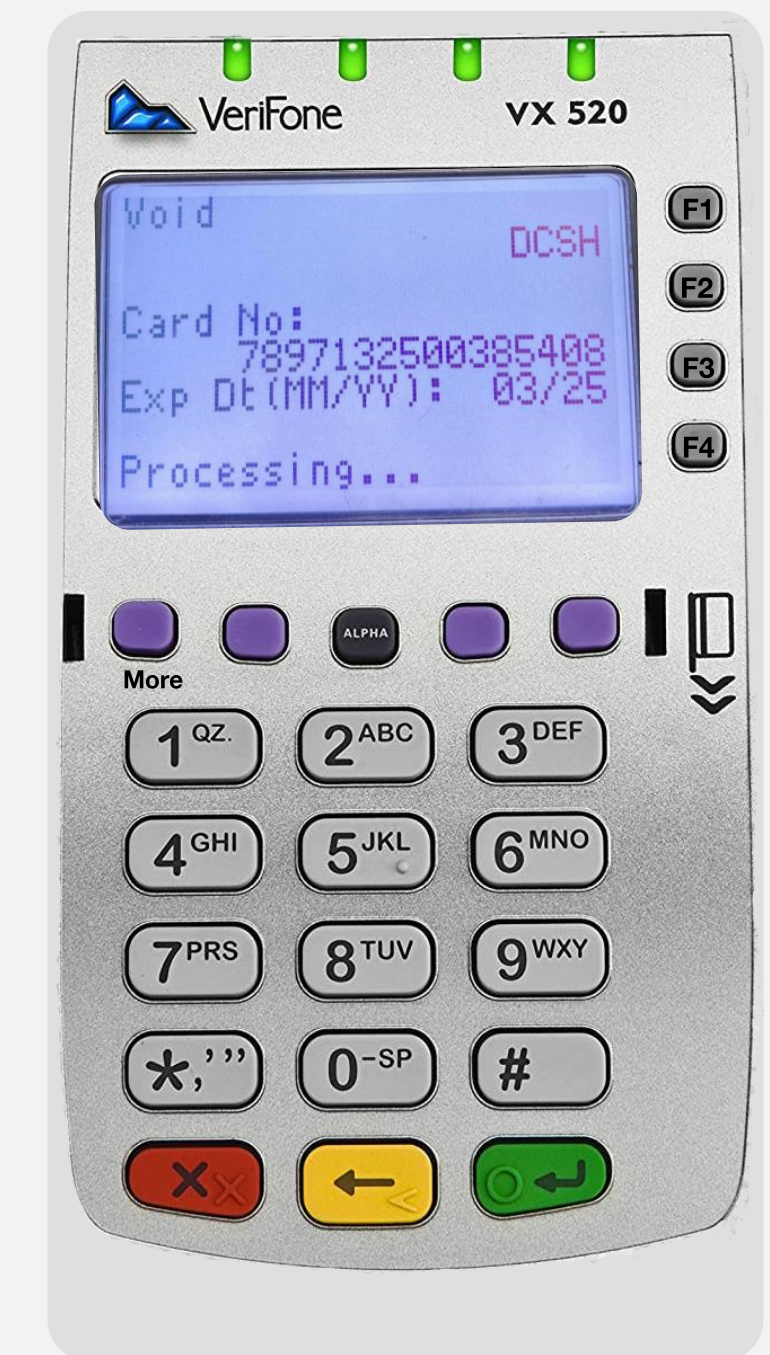
STEP
8

Press F2 to select **DCSH** as the transaction type



STEP
9

Press **Enter** to process the void transaction

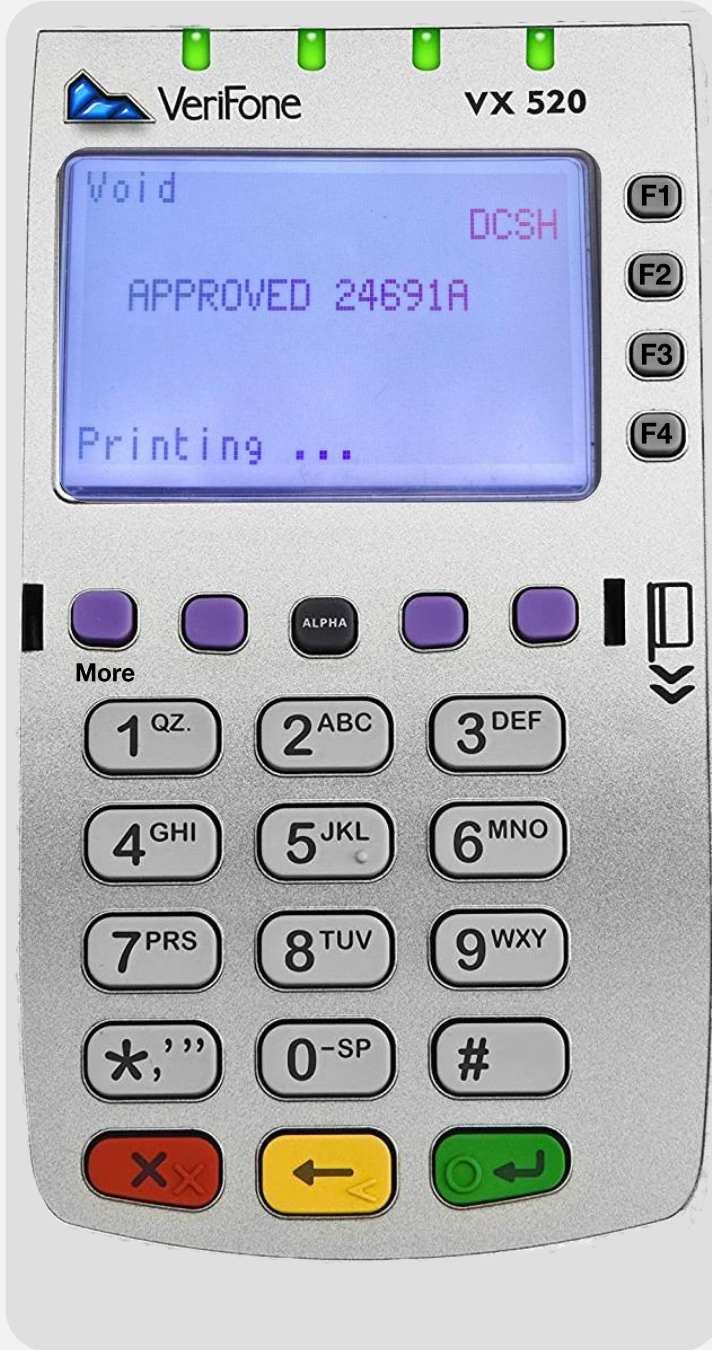


STEP
10

Please wait while the void transaction is being processed

Void

Terminal Model: VX520



STEP
11

Transaction is successful with merchant receipt printed

STEP
12

Sample of merchant void receipt

STEP
13

Press F1 for **Yes** to print customer receipt

STEP
14

Sample of customer void receipt