



TERMINAL USER GUIDE

Void

Terminal Model: VX520

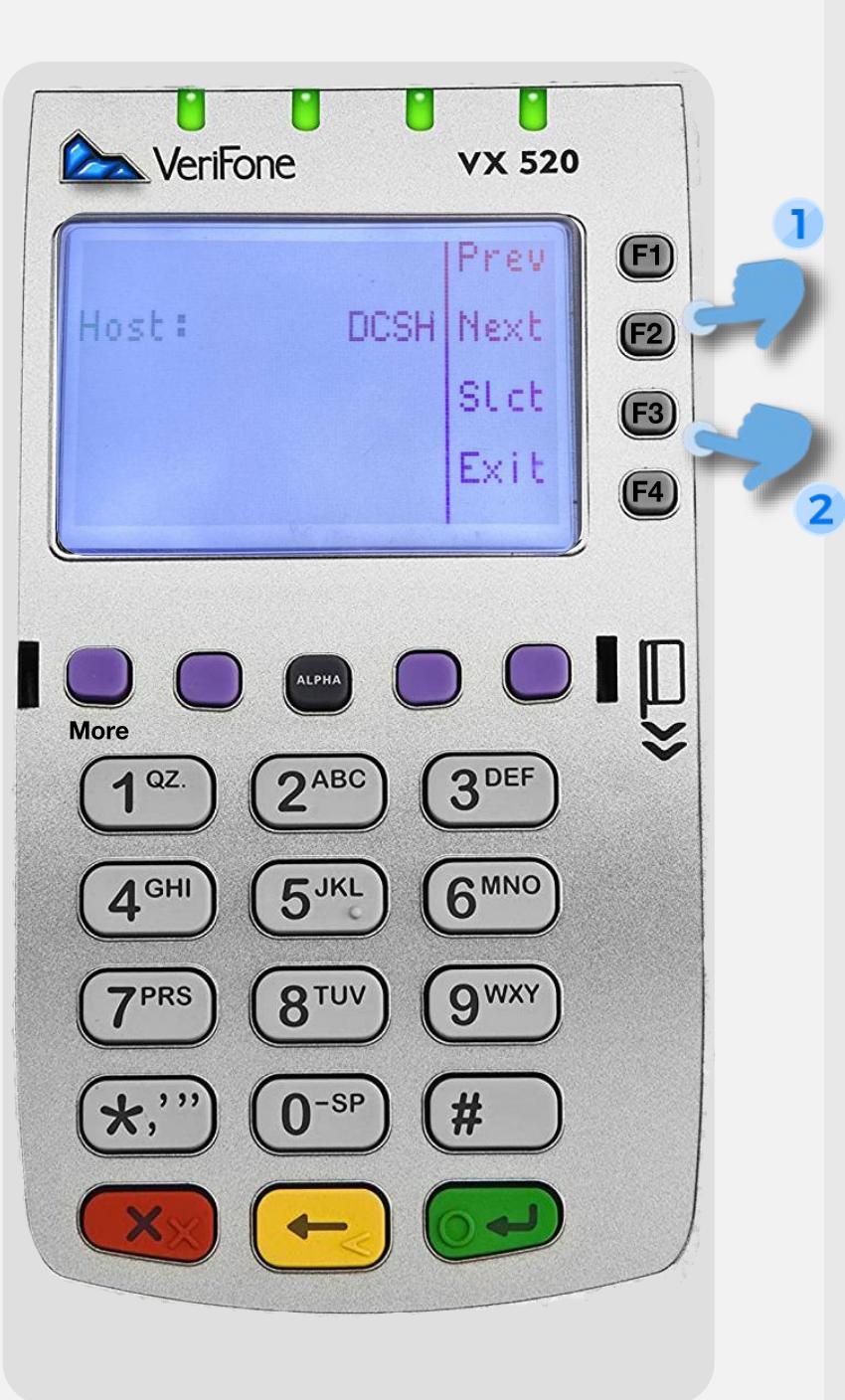


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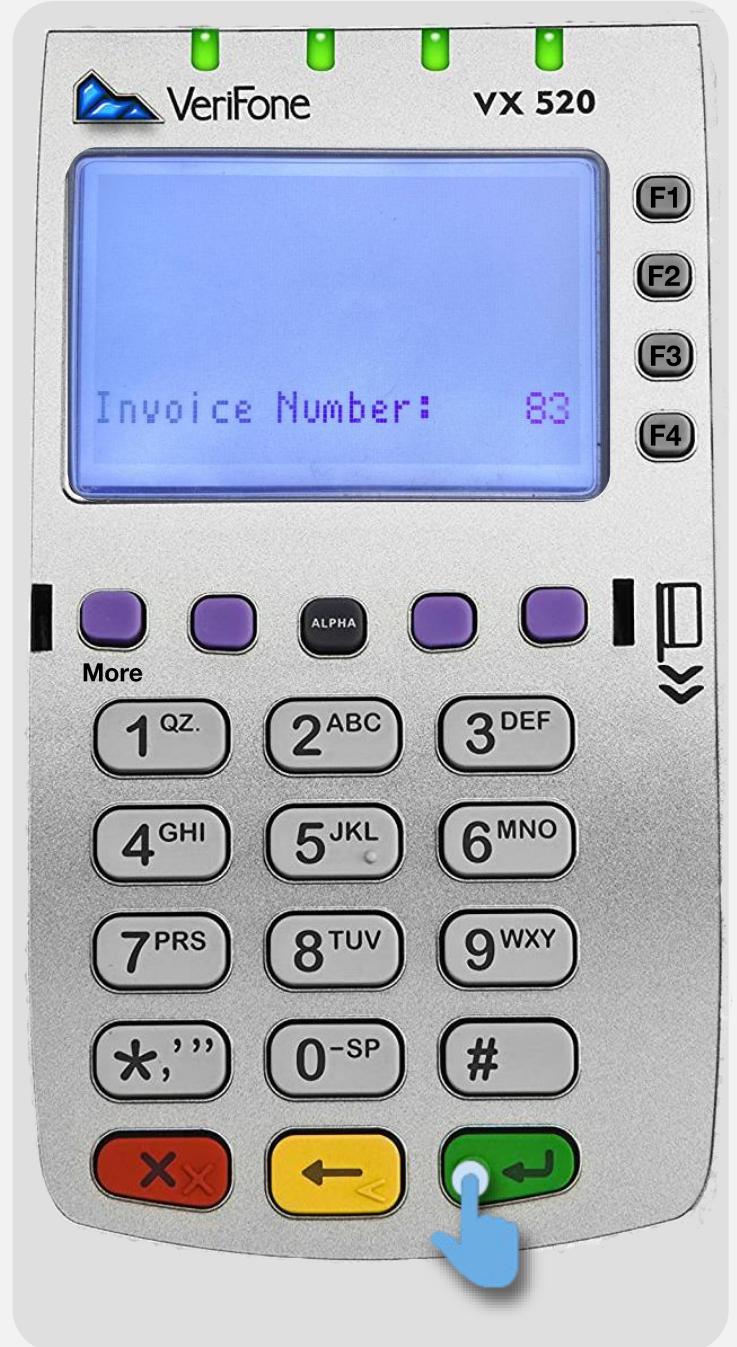
STEP 1 | Press F3 to select **Void**



STEP 2 | Press F2 for **Next**, followed by F3 to select **DCSH**



STEP 3 | Key in Void password (Default Pass: 1234) & press **Enter**



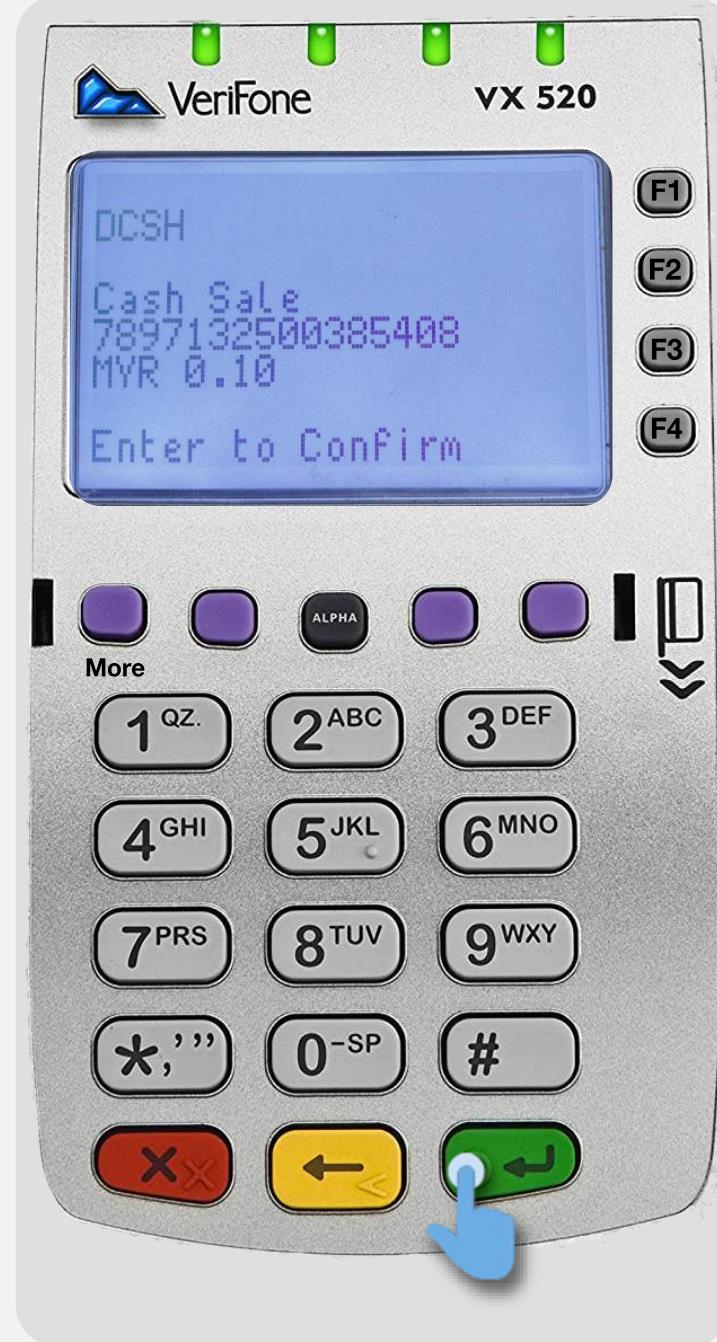
STEP 4 | Enter the sale invoice number from receipt



STEP 5 | Press F3 and select the sale transaction to void

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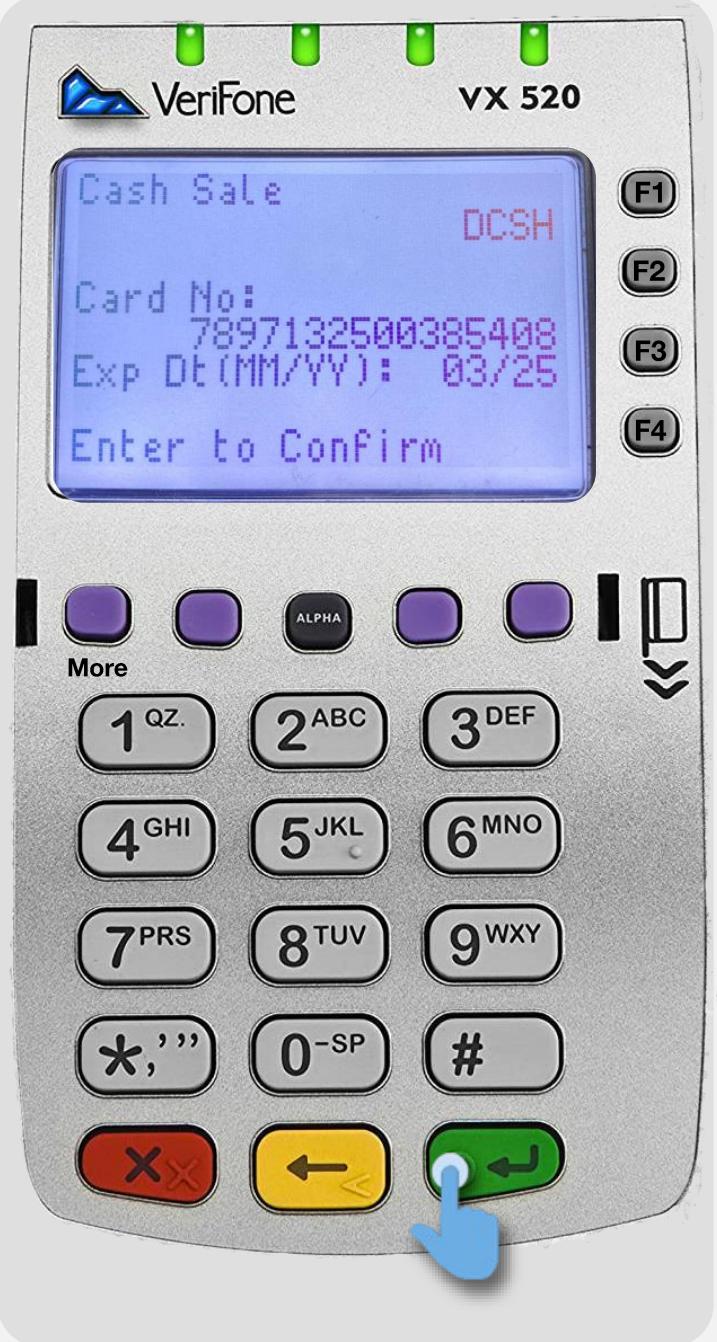
STEP 6
Review the details and press **Enter** to confirm the void process



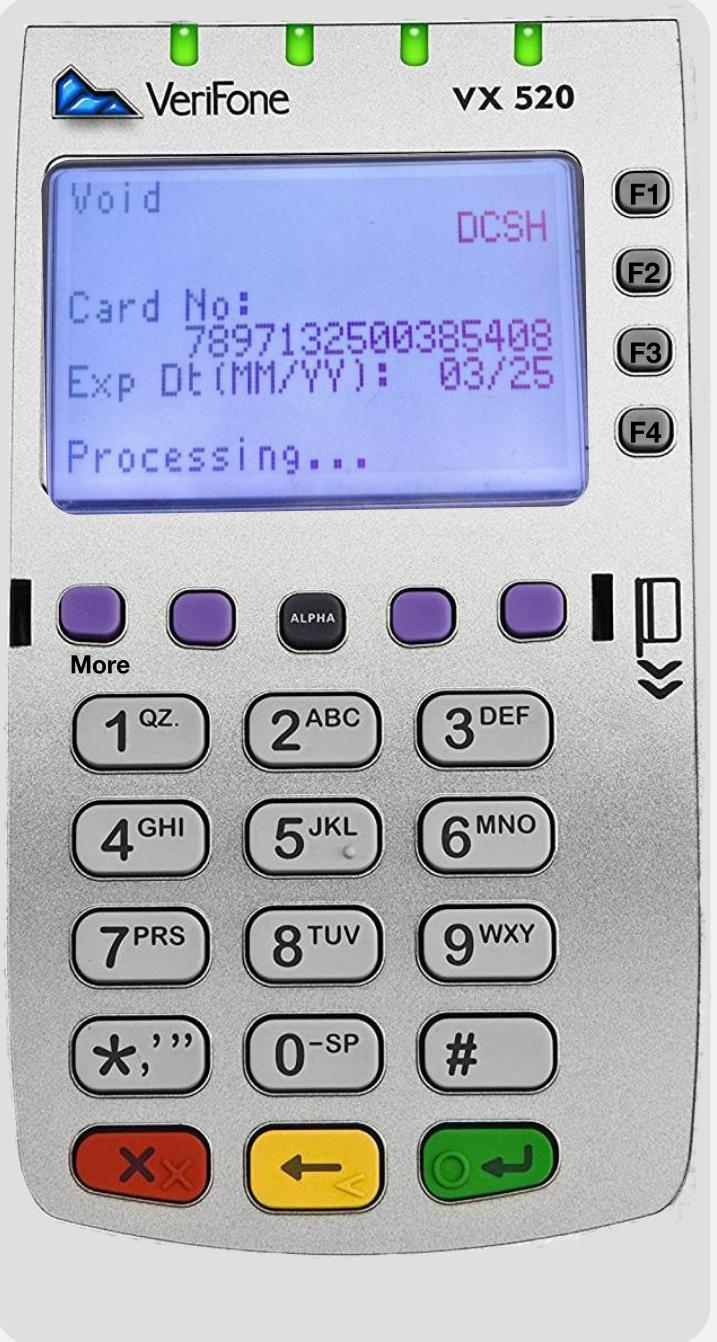
STEP 7
Swipe customer's BHP Cash Card



STEP 8
Press F2 to select **DCSH** as the transaction type



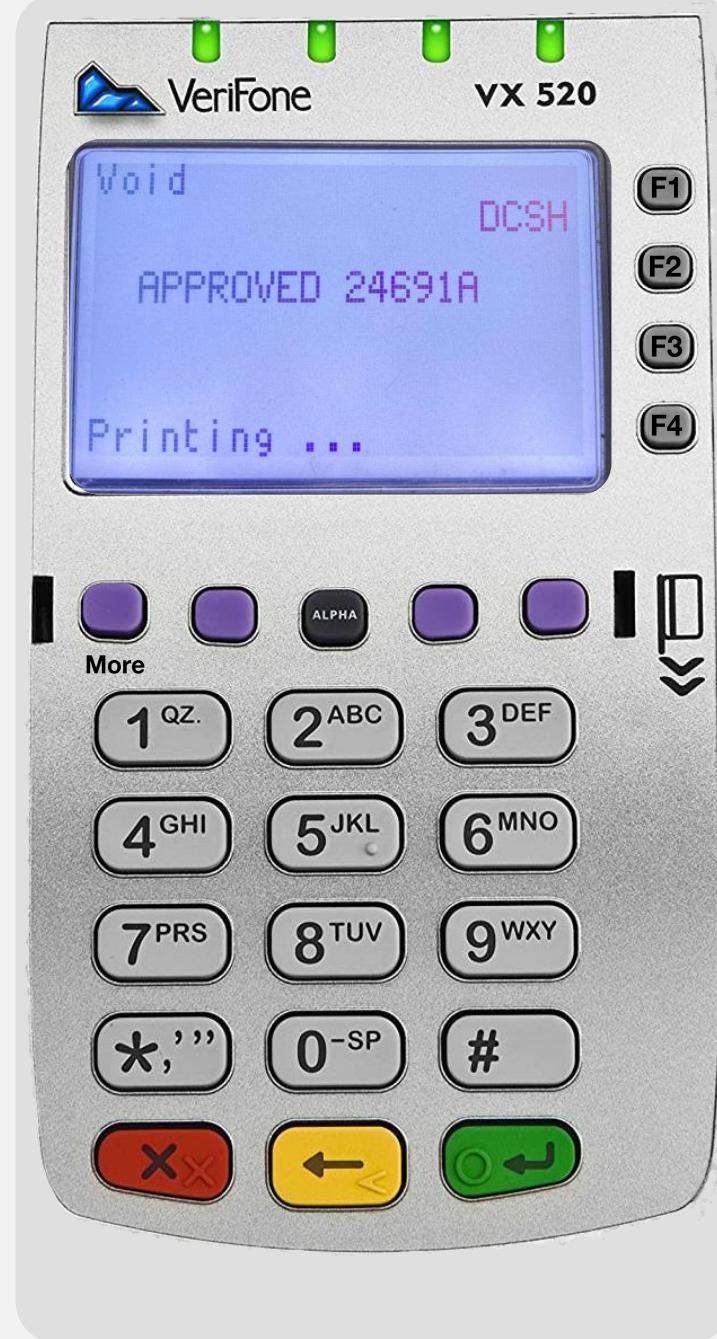
STEP 9
Press **Enter** to process the void transaction



STEP 10
Please wait while the void transaction is being processed

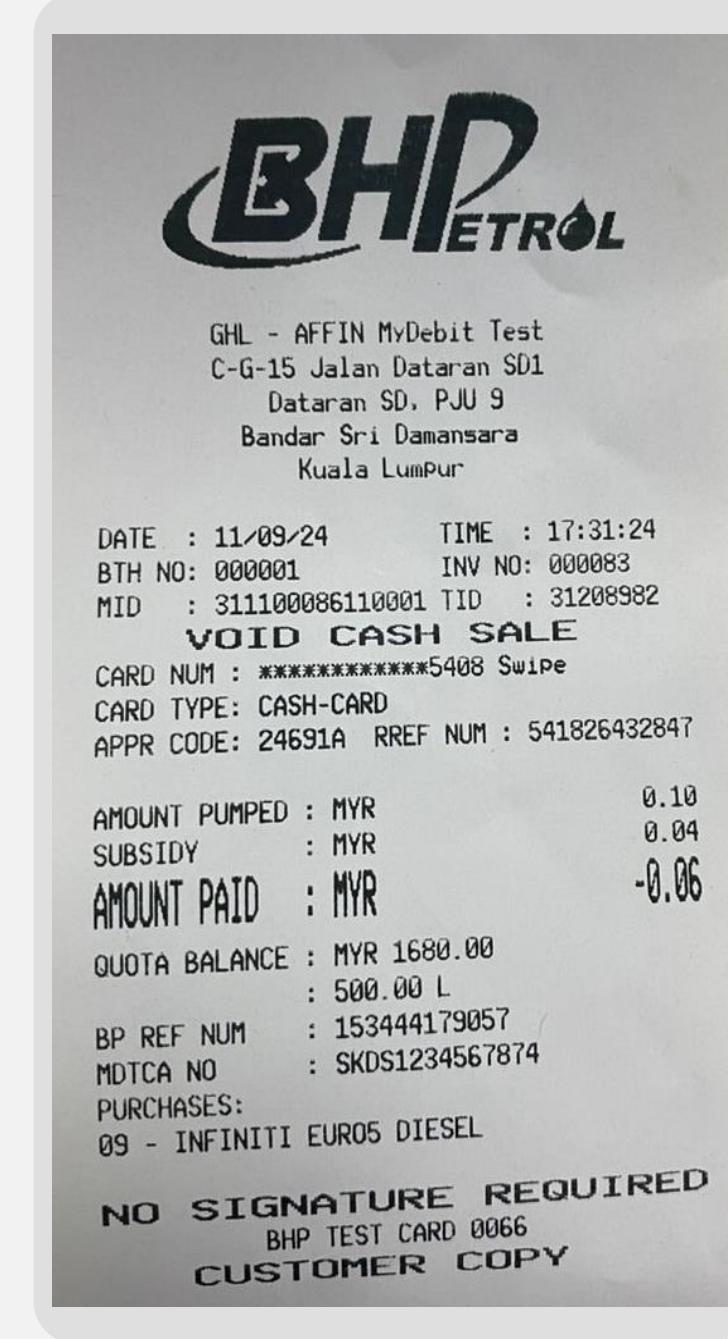
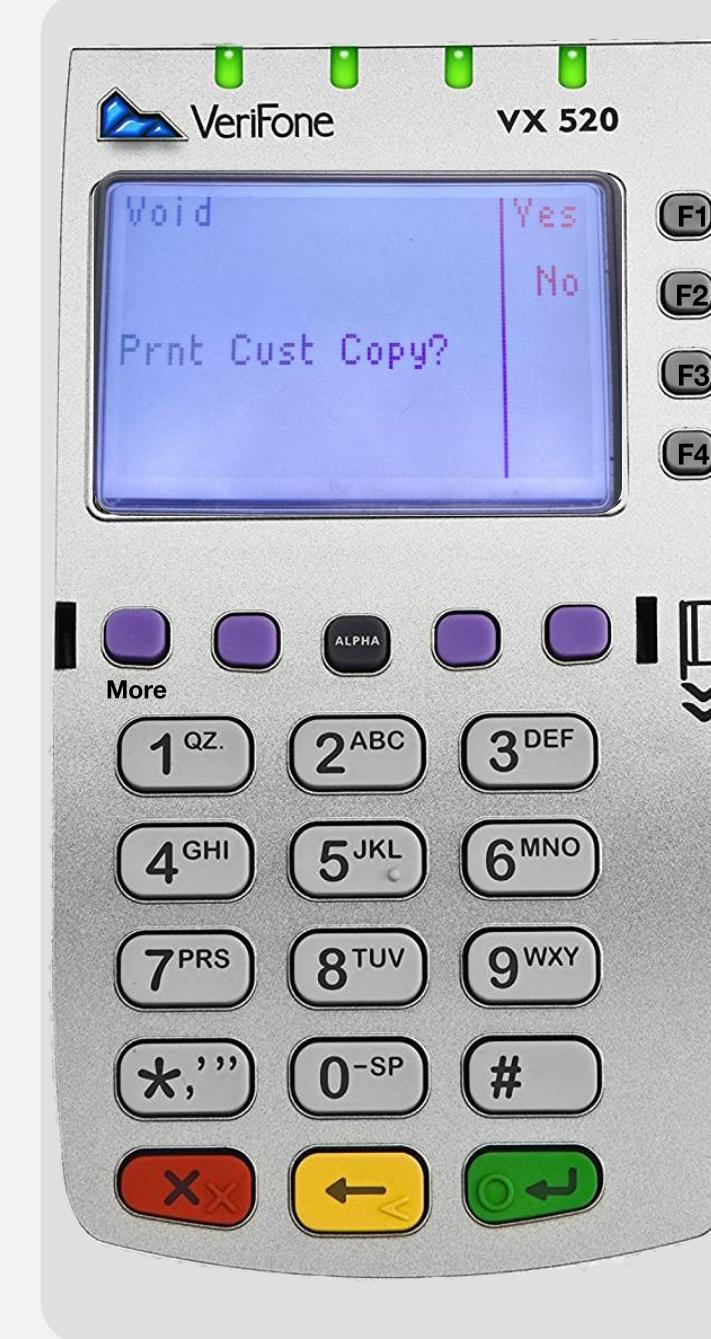
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STEP 11

Transaction is successful with merchant receipt printed



STEP 13

Press F1 for Yes to print customer receipt