





SALE		TIP SALE		VOID		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
 <b>Sale</b> <b>Unionpay</b> <b>Void</b>	F1 F2 F3 F4 1. Press <b>F2</b> for Sale	 <b>Sale</b> <b>Unionpay</b> <b>Void</b>	F1 F2 F3 F4 1. Press <b>F2</b> for Sale	 <b>Sale</b> <b>Unionpay</b> <b>Void</b>	F1 F2 F3 F4 1. Press <b>F4</b> for Void	 <b>Sale</b> <b>Unionpay</b> <b>Void</b>	F1 F2 F3 F4 1. Press the most left purple button to go to next menu
Sale Amt : RM 10.00	F1 F2 F3 F4 2. Key in amount and press <b>&lt;ENTER&gt;</b>	Sale Amt : RM 10.00	F1 F2 F3 F4 2. Key in amount and press <b>&lt;ENTER&gt;</b>	Void Host: UOB	F1 F2 F3 F4 2. Press <b>F3</b> to select host UOB	<b>Settlement</b> <b>Auth Only</b> <b>Offline</b> <b>Logon</b>	F1 F2 F3 F4 2. Press <b>F1</b> for Settlement
Please Tap Card RM10.00 Insert/Swipe/Enter	F1 F2 F3 F4 3. Cardholder to insert credit card	Sale Amt : RM 10.00 Tip: RM 1.00	F1 F2 F3 F4 3. Key in tip amount and press <b>&lt;ENTER&gt;</b>	Void Trxn #:	F1 F2 F3 F4 3. Key in receipt invoice no and press <b>&lt;enter&gt;</b>	Settlement Host: UOB	F1 F2 F3 F4 3. Press <b>F3</b> to select host UOB
Sale RM 10.00 Enter PIN	F1 F2 F3 F4 4. Cardholder to key in PIN and press <b>&lt;ENTER&gt;</b> or,	Please Tap Card RM11.00 Insert/Swipe/Enter Card No:	F1 F2 F3 F4 4. Cardholder to insert credit card	Void <b>MASTERCARD</b> Void Sale XXXXXXXXXXXX RM 10.00	F1 F2 F3 F4 4. Press <b>F3</b> to select	Settlement BthNo: 000001 Sales: RM 10.00 Rfnds: RM 0.00 Total: RM 10.00 View next page	F1 F2 F3 F4 4. Press <b>&lt;ENTER&gt;</b> to continue
Sale Pin bypass	F1 F2 F3 F4 5. Press <b>&lt;ENTER&gt;</b> to bypass PIN	Sale RM 11.00 Enter PIN	F1 F2 F3 F4 5. Cardholder to key in PIN and press <b>&lt;ENTER&gt;</b> or,	Void <b>MASTERCARD</b> Void Sale XXXXXXXXXXXX RM 10.00 Enter to Confirm	F1 F2 F3 F4 5. Press <b>&lt;ENTER&gt;</b> to confirm	Settlement Settlement successful Printing...	F1 F2 F3 F4 5. Settlement successful. Printing settlement report.
Sale <b>MASTERCARD</b> Receiving..	F1 F2 F3 F4 6. Terminal communicating with host	Sale Pin bypass	F1 F2 F3 F4 6. Press <b>&lt;ENTER&gt;</b> to bypass PIN	Void <b>MASTERCARD</b> Approved Printing...	F1 F2 F3 F4 6. Void approved. Receipt printed out. (Merchant copy)		
Sale Approved Printing...	F1 F2 F3 F4 7. Transaction approved. Receipt printed out (Merchant copy)	Sale <b>MASTERCARD</b> Receiving..	F1 F2 F3 F4 7. Terminal communicating with host	Void Print Cust Copy Yes No	F1 F2 F3 F4 7. Select <b>F1</b> Yes to print customer copy		
Sale Print Cust Copy Yes No	F1 F2 F3 F4 8. Select <b>F1</b> Yes to print customer copy	Sale Approved Printing...	F1 F2 F3 F4 8. Transaction approved. Receipt printed out (Merchant copy)	Void Approved Printing...	F1 F2 F3 F4 8. Void completed. Receipt printed out. (Customer copy)		
Sale Approved Printing...	F1 F2 F3 F4 9. Transaction completed. Receipt printed out (Customer copy)	Sale Print Cust Copy Yes No	F1 F2 F3 F4 9. Select <b>F1</b> Yes to print customer copy				

**NOTE:**

\* TIP SALE FUNCTION APPLICABLE TO F&B ONLY

**GHL Terminal Support Helpdesk**

Operating Hours: 24hr. (Monday-Sunday) Tel No: 603-6286 5222