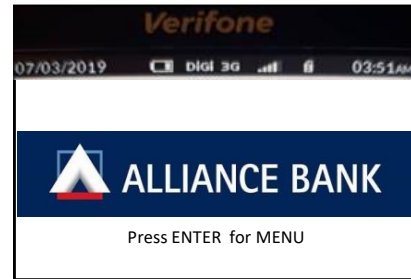# ALLIANCE BANK | GHL

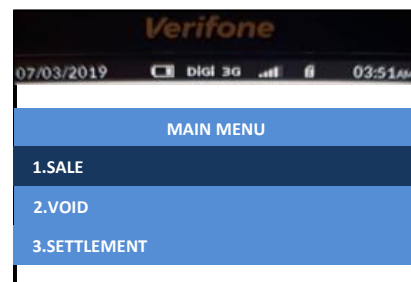Visa/Mastercard, Amex, e-Wallet & MyDebit
Sales, Void & Settlement Transaction Procedures

Quick Referrence Guide
Model: Engage V200t

SALE
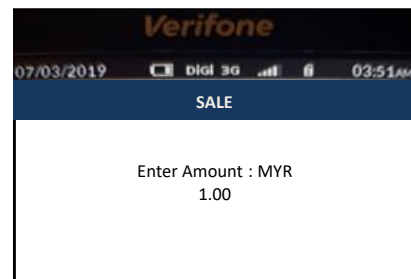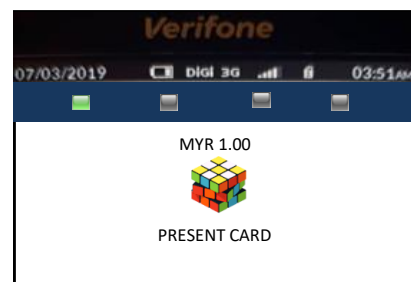
1. Press **<ENTER>** key to access main menu
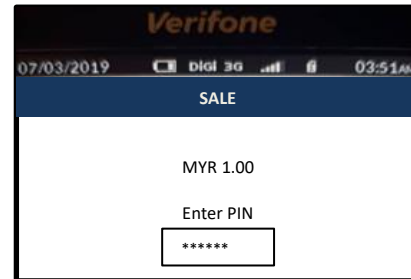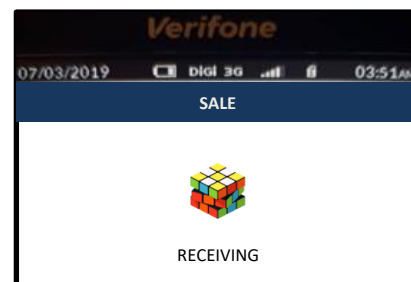
2. Select **1** for **SALE** and press **<ENTER>**

3. Key in amount and press **<ENTER>**
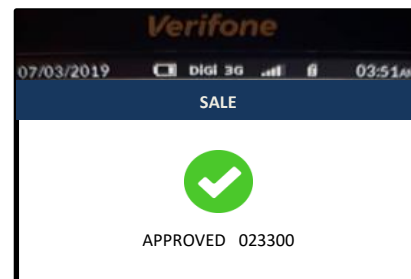
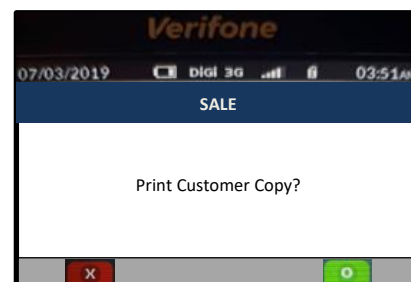**4.** Tap / Insert Card /

5. Key in 6 digit PIN and press **<ENTER>** key

6. Sending to Host for processing

7. Transaction approved and merchant's receipt printed out

8. Press YES to print customer receipt

VOID

1. Press **<ENTER>** key to access main menu

2. Select **2** for **VOID** and press **<ENTER>**

3. Select **HOST** and press **<ENTER>**

4. Refer to sale slip, key in **Trace#** and press **<ENTER>**

5. Confirm transaction detail and press **<ENTER>**
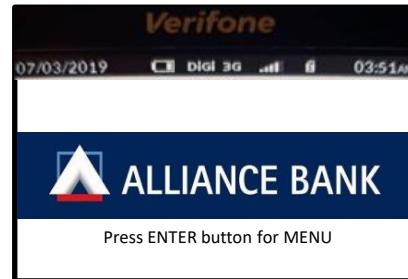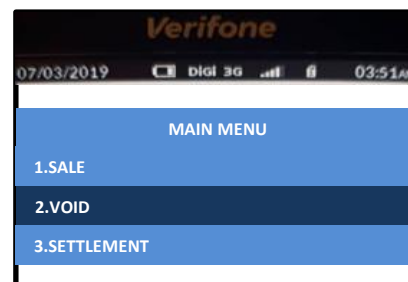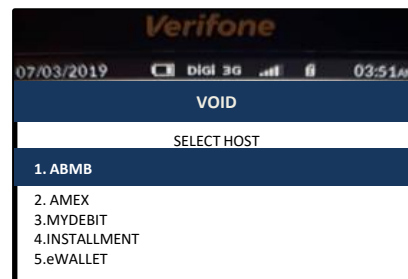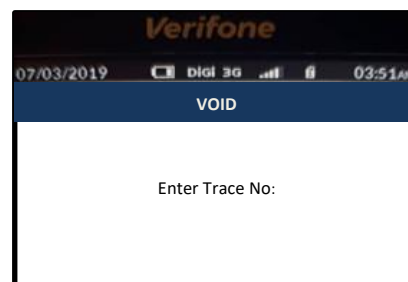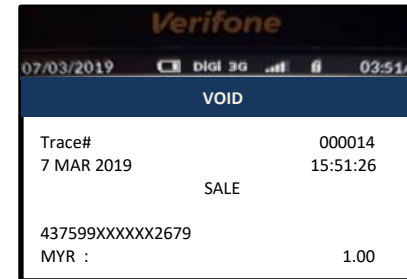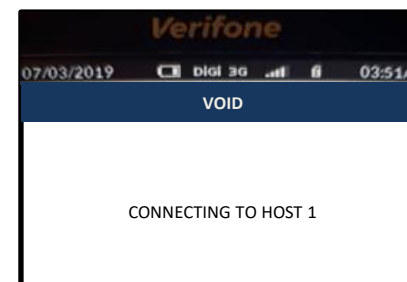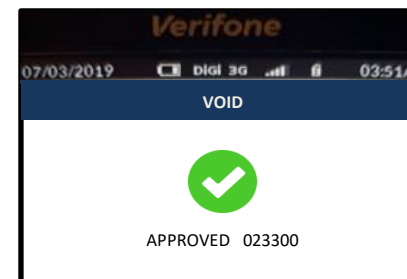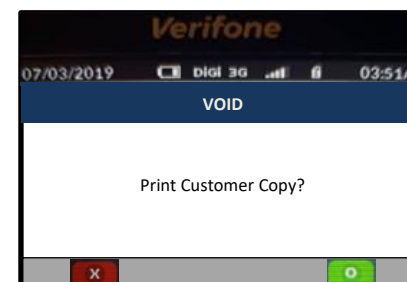
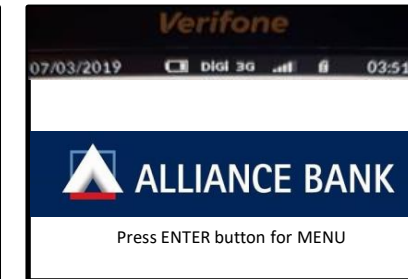**6.** Sending to Host for processing

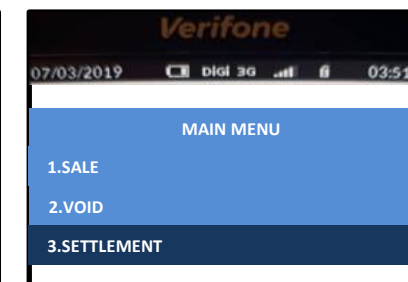**7.** Transaction approved and merchant's receipt printed out
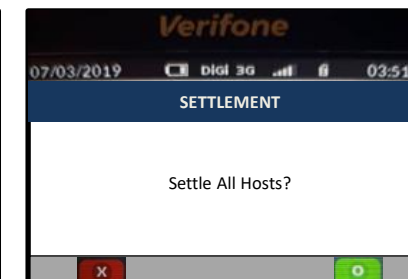
8. Press **YES** to print customer receipt

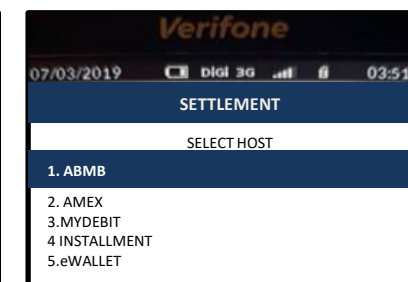## SETTLEMENT

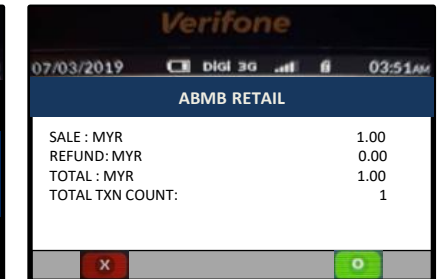**1.** Press **<ENTER>** key to access main menu

2. Select **3** for **SETTLEMENT** and press **<ENTER>**

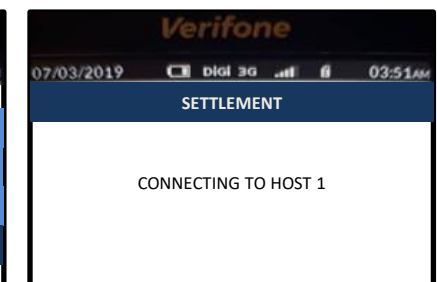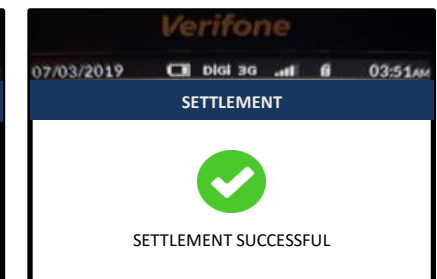**3.** Press **YES** to settle all hosts, or Press **NO** to settle host by host

4. Select **HOST** and press **<ENTER>**

5. (SETTLEMENT — SELECT HOST: 1. ABMB, 2. AMEX, 3.MYDEBIT, 4 INSTALLMENT, 5.eWALLET)

6. Confirm settlement total Press **<ENTER>** to proceed

7. Transaction approved and Settlement Report printed out

Screen details:

SALE screens: MYR 1.00, Enter PIN; MAIN MENU: 1.SALE, 2.VOID, 3.SETTLEMENT; Enter Amount : MYR 1.00; MYR 1.00 PRESENT CARD; RECEIVING; APPROVED 023300; Print Customer Copy?

VOID screens: Trace# 000014, 7 MAR 2019 15:51:26, SALE, 437599XXXXXX2679, MYR : 1.00; SELECT HOST: 1. ABMB, 2. AMEX, 3.MYDEBIT, 4.INSTALLMENT, 5.eWALLET; CONNECTING TO HOST 1; APPROVED 023300; Enter Trace No:; Print Customer Copy?

SETTLEMENT screens: ABMB RETAIL — SALE : MYR 1.00, REFUND: MYR 0.00, TOTAL : MYR 1.00, TOTAL TXN COUNT: 1; CONNECTING TO HOST 1; Settle All Hosts?; SETTLEMENT SUCCESSFUL