Chip & Pin Transaction Procedures

Quick Reference Guide
Model: Verifone VX 675

SALE (CREDIT)

Terminal Display	User- Action
UOB Sale Settlement Refund Void	1. Press Up Button ⬆ **for Sale**
UOB Sale Amt : RM 10.00	2. Key in amount and press **<ENTER>**
Please Tap Card RM 10.00 Insert/Swipe/Enter Card No:	3. Insert customer's credit card
UOB Sale RM10.00 Enter Pin: ******	4. Cardholder to key in PIN and press **<ENTER>**
UOB Sale APPROVED Printing...	5. Transaction approved. Receipt printed out (Merchant copy)
UOB Sale Prnt Cust Copy? Yes / No	6. Select ⬆ *Yes* to print customer copy
UOB Sale APPROVED Printing...	7. Transaction completed. Receipt printed out (Customer copy)

VOID

Terminal Display	User- Action
UOB Sale Settlement Refund Void	1. Press Down Button ⬇ for Void
UOB Void Host: UOB Prev ⬆ Next ⬇ Slct ➡ Exit ⬅	2. Press ➡ to select host UOB
UOB Void Trxn # :	3. Key in receipt trxn no and press **<ENTER>**
UOB Void VISA Sale xxxxxxxxxxxxxxx RM 10.00 Prev ⬆ Next ⬇ Slct ➡ Exit ⬅	4. Press ➡ to select and press **<ENTER>**
UOB Void VISA Sale xxxxxxxxxxxxxxx RM 10.00 Enter to Confirm	5. Press **<ENTER>** to confirm
UOB Void APPROVED XXXXXX Printing...	6. Void approved. Receipt printed out. (Merchant copy)
UOB Void Prnt Cust Copy? Yes / No	7. Select ⬆ *Yes* to print customer copy
UOB Void APPROVED XXXXXX Printing...	8. Transaction completed. Receipt printed out (Customer copy)

REFUND

Terminal Display	User- Action
UOB Sale Settlement Refund Void	1. Press Right button ➡ for Refund
UOB Amt : RM 10.00	2. Key in amount and press **<ENTER>**
Insert/Swipe/Enter Card No:	3. Insert customer's credit card
UOB Refund APPROVED Printing...	4. Transaction approved. Receipt printed out (Merchant copy)
UOB Sale Prnt Cust Copy? Yes / No	5. Select ⬆ *Yes* to print customer copy
UOB Refund APPROVED Printing...	6. Transaction completed. Receipt printed out (Customer copy)

SETTLEMENT

UOB Sale Unionpay Void IPP Sale	1. Press ⬇ to go to the next menu
UOB Settlement Offline Refund Auth Only	2. Press ⬆ for Settlement
UOB Settlement Host: UOB Prev ⬆ Next ⬇ Slct ➡ Exit ⬅	2. Press ➡ to select host UOB
UOB Settlement Sales: RM 10.00 Rfnds: RM 0.00 Total: RM 10.00 Tot of Txns: 1 [Enter] to confirm	3. Press **<ENTER>** to confirm
UOB Settlement Settlement successful	4. Settlement successful. Settlement report printed out